

## People at CTG



Sharon Dawes  
Senior Fellow

### Specialty

- Government information strategy and management
- International digital government research and practice
- Collaboration across organizational boundaries

### Brief Bio

As senior fellow, Sharon develops international research and innovation partnerships with academic institutions and government agencies in Asia, Europe, and other countries.

From 1993 to 2007, Sharon served as CTG's founding director, building and nurturing research programs, applied projects, and public-private-academic partnerships. Under her leadership, CTG received several prestigious national awards including the *Innovations in American Government Award*.

Sharon is also professor emerita of Public Administration and Policy and Informatics and led the development of the UAlbany's Government Information Strategy and Management curriculum in public administration. Before coming to CTG, she was executive director of the New York State Forum for Information Resource Management, and an executive fellow at the Rockefeller Institute of Government. She spent her early career as a government program manager, including seven years as an associate commissioner responsible for New York's then \$12 billion welfare programs.

A fellow of the National Academy of Public Administration, Sharon was elected the first president of the Digital Government Society of North America in 2006. She serves on advisory committees for the US National Science Foundation, the National Archives and Records Administration, and the United Nations University. She has been honored with leadership awards from public, private, and academic organizations.

[Link to Curriculum Vita](#)

### Selected Publications

Dawes, Sharon S., Cresswell, Anthony M. and Pardo, Theresa A. (2009). From need to know to need to share: tangled problems, information boundaries, and the building of public sector knowledge networks, *Public Administration Review*, 69(3): 392-402.

Dawes Sharon S. (2009). Governance in the digital age: a research and action framework for an uncertain future. *Government Information Quarterly*, 26(2): 257-264.

Dawes, Sharon S. (2008). The evolution and continuing challenges of e-governance. *Public Administration Review*, 68(6): 82-102.

Eglene, Ophelia, Dawes, Sharon S. and Schneider, Carrie A. (2007). Leadership and authority patterns in public sector knowledge networks, *American Review of Public Administration*, 37(1): 91-113.

Eglene, Ophelia and Dawes, Sharon S. (2006). Challenges and strategies for conducting international public management research, *Administration and Society*, 38: 596-622.

Zhang, Jing, Dawes, Sharon S. (2006). Expectations and perceptions of benefits, barriers, and success in public sector knowledge networks, *Public Performance and Management Review*, 29(4):433-466.

## Education

- Ph.D., Public Administration, 1991, University at Albany/State University of New York, Dissertation: A Theory of Interagency Information Sharing
- B.A. Magna cum laude, American Studies, 1974, University at Albany/State University of New York