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EDUCATION

Master of Science

School of Education, College of Arts and Sciences
University at Albany, State University of New York, 2002

Master of Public Administration, Concentration in Public Management

Nelson A. Rockefeller College of Public Affairs and Policy
University at Albany, State University of New York, 1996

Bachelor of Science in Liberal Studies, Concentration Psychology and Sociology

Excelsior College, 1994

Associate in Applied Science, Broadcast Communications

SUNY Adirondack, State University of New York, 1992

PROFESSIONAL EXPERIENCE

Center for Technology in Government (CTG), University at Albany, State University of New York

- Program Director, 2013-present
- Program Manager, 2003-2013
- Program Associate, 1997-2003

CTG is a premier applied research center that works with governments worldwide on information strategies that foster innovation and enhance the quality and coordination of public services. We conduct applied research and problem-solving partnership projects focused on the policy, management, and technology issues surrounding information use in the public sector.

Selected Projects

- *Combating Urban Blight Through Regional Information Sharing Pilot Project.* Developing a shared regional code-enforcement information resource for the purposes of avoiding, mitigating and resolving blighted, vacant and abandoned properties in partnership with the cities of Schenectady, Troy, Amsterdam, and Gloversville.
- *Assessing Open Government Readiness and Launching an Open Data Agenda in Nigeria.* Conducting an open government readiness assessment and developing an open government action plan, open data ecosystem road map, and technology innovation road map, then launching an open data initiative for the Federal Government of Nigeria, carried out in partnership with the World Bank and the Department for International Development (DFID).
- *International Smart Cities Smart Government Research Practice Consortium (SCSGRPC).* The SCSGRPC, based at CTG, is a robust global smart cities research community that focuses on innovations in technology, management, and policy that change the fabric of the world's cities.
- *Opening Government and Public Value Assessment as US Department of Transportation.* Developed a tool and approach that's now used by federal agencies to address critical questions of public value that treat transparency, participation, and collaboration as instrumental to the accomplishment of democracy.
- *Assessing Mobile Technologies in Child Protective Services.* Examined the use of mobile technologies to enhance child welfare service delivery in NYS. Through a series of assessments, the study answered important questions about the impacts brought about by mobility in child protective services throughout NYS.
- *Electronic Health Records in Custodial Communities.* Identified the policy, management, and technology issues related to the adoption of electronic health records for the custodial communities of the NYS DOCS, providing a strategic road map for NYS.

- *Use of Parcel Data in New York State.* Developed a framework for defining the fundamental characteristics and dimensions of parcel data and provided information to help shape strategies for a broader understanding and more effective use of parcel data.
- *A NYS State-Local Internet Gateway.* Created an Internet gateway (or a single point of passage) to test and evaluate mechanisms for G2G business relationships among state and local government organizations in NYS.
- *Building a Sustainable International Digital Government Research Community.* Created a framework for a sustainable global community of practice among digital government researchers and practitioners and led 5 residential institutes in 4 countries, graduating more than 75 students worldwide.
- *Developing a Kids Well-Being Indicators Clearinghouse.* Created a NYS resource that advances the use of indicators of children's health and well-being as tools for policy development, planning, and accountability at the state, county, and community levels.

Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York

- Adjunct Professor, Government Information Strategy and Management (GISM) Specialization, 2016-present

Rockefeller College's Public Administration Program is ranked 3rd in the nation in Information Technology and Management among Graduate Schools of Public Affairs. The GISM specialization addresses public policy and management innovations that are the consequence of rapidly changing information and communication technologies (ICTs) and dramatic changes in the nature, amount, and availability of information and data in government and society.

Albany Law School

- Affiliate Faculty, Urban Innovation and Creative Problem Solving, 2016-present

Albany Law School is the nation's oldest independent school of law. Founded in 1851, the institution offers students an innovative, rigorous curriculum. The University at Albany and Albany Law School have partnered to offer students an interdisciplinary and cross institutional set of courses that foster innovative legal, policy, and information management approaches.

INVITED KEYNOTES, PRESENTATIONS, PLENARY TALKS, WORKSHOPS, AND PANEL MODERATION

- Expert Panelist, New York State Governor's Conference on Sustainable Development and Collaborative Governance, Schenectady, NY 2016
- Expert Panelist, NYS Smart Cities Legislative Forum: Savings, Safety, and Innovation, Albany, NY 2016
- Expert, Roundtable on Combatting Urban Blight, Albany, NY 2016
- Expert Speaker and Moderator, Policy and Management Implications of Smart City Technologies, New York State Local Government Information Technology Directors Association (NYSLGITDA) Watkins Glen, NY 2016
- Keynote, NYS Bar Association Conference, Smart Cities Trends in Research and Practice, Albany NY 2016
- Session Chair, Moderator and Expert Speaker, Making Sense: Building Capabilities and Infrastructure to Leverage Sensor Data for Smart Cities Week, Washington DC, 2016
- Featured Expert, SAP's Coffee Break with Game Changers Radio Show, Smart Cities Smart Streets Cities, Albany, NY, 2016
- Expert Participant, Roundtable on Privacy, Future of Privacy Forum, Washington DC, 2016
- Expert Speaker, Governing the City Program, United Nations Study (Uruguay), Albany, NY, 2016
- Expert Speaker, Austrian Ministry of Finance Innovation Workshop, Danube University, Krems, Austria, 2016
- Organizer and Moderator, Building Smarter Cities in Research and Practice, dg.o, Shanghai, China, 2016
- Speaker, Research and Practice in Progress Briefing on Local Government in New York: A Forum for Local Government Researchers, Practitioners and Policy Makers. Rockefeller Institute of Government, *Combating Urban*

Blight in the Capital Region and Mohawk Valley: The Shared Code Information Resource Pilot Project, Albany, NY 2016

- Speaker, NYS Department of State Lunch and Learn Series, Fighting Blight Through Regional Information Sharing, Albany, NY 2016
- Speaker, New York Conference of Mayors Winter Legislative Meeting, Fighting Blight Through Regional Information Sharing, Albany, NY 2016
- Expert, Postal Digital Transformation: An Office of Inspector General and Universal Postal Union Workshop, Technology Use and Digital Innovation within Large Government Agencies, September 2015
- Speaker, New York State Association of Counties, Fall Conference, Leveraging Data to Inform Policies, Practices, and Decisions, 2015
- Chair and Moderator, Smart Cities Week, eGovernment and Open Data Session, Washington DC, 2015
- Workshop Chair and Lead Instructor, Smart Cities Week, Leveraging Data to Combat Urban Blight, Washington, DC, 2015
- Speaker, NYS Association of County Clerks, Social Media Use in NYS Counties, Lake Placid, NY, 2015
- Speaker, NYS Local Government IT Directors Association Annual Conference, Social Media Use in NYS, Saratoga Springs, NY, 2015
- Session Chair and Speaker, dg.o2015 Candid Conversations With Government Leaders and Digital Government Scholars, Phoenix, Arizona, 2015
- Speaker, dg.o2015, A Shared Information Resource to Fight Urban Blight: Challenges and Opportunities in New York State, Phoenix, Arizona, 2015
- Co-Chair and Organizer, NYS City CIOs Inaugural information Sharing Session, Albany, NY, 2015
- Expert and Panelist, US Conference of Mayors 83rd Winter Meeting, Experiences in Universities Working with Cities, Washington DC, 2015
- Keynote, 1st Symposium on Digital Democracy, Perspectives in Opening Government, Porto Alegre, Brazil, 2015
- Speaker and Panelist, ASPA Annual Conference, Mobile Government Dimensions to Assess Readiness and Gauge Progress, Chicago, IL, 2015
- Organizer and Speaker, Capital Region Mayors and Intelligent Community Forum Session, Leveraging Regional Knowledge, Albany, NY, 2014
- Session Organizer and Speaker, ICEGOV2014, CTG and NYS Government: 20 Years of Partnerships, Guimaries, Portugal, 2014
- Facilitator and Speaker, Shaping Open NY: Visioning a New Transparency Hub Workshop, Albany, NY, 2014
- Speaker and Facilitator, Conference for eDemocracy and Open Government (CeDEM), A public Value Approach to Opening Government: Lessons and Experiences, Krems, Austria, 2014
- Panel Presenter, Open Data and Information Sharing in Developing Nations, dg.o2014, Aguascalientes, Mexico, 2014
- Expert, VERA Institute of Justice Roundtable Discussion, Cost-Benefit Analysis and Public Safety Technology, New York, NY, 2014
- Expert, Civic Innovation Roundtable with USDOT Commissioner, NYC, NY 2014
- Speaker, SUNY Critical Issues in Higher Education Conference, Leveraging Data to Address Issues of Blight, New York, NY, 2013
- Speaker and Facilitator, Developing an Agency-wide Open Data Portfolio at NYS OSC, Albany, NY, 2013
- Expert, NYS Assembly Committee on Governmental Operations and Oversight Roundtable, Open Data Legislation, Albany, NY, 2013
- Speaker, Making a Case for Local eGovernment Workshop with Kenya's Devolution Transition Authority, Albany, NY, 2013
- Featured Expert, SAP's Coffee Break with Game Changers Radio Show, Challenges in Innovation and Growth for Cities, Albany, NY, 2013
- Facilitator, NYS Local Government IT Directors Association Fall Conference 2013, Promoting Information Sharing Among County Administrators, Watkins Glen, NY, 2013
- Organizer and Panelist, Open Knowledge Conference (OKCon), Open Data and Toolkits Session, Geneva, Switzerland, 2013

- Track Chair and Presenter, Major Cities of Europe (MCE) Annual Conference, Maximizing Data for a City's Success, Ljubljana, Slovenia, 2013
- Organizer and Presenter, Beijing Municipal Portal Information Sharing Session, Albany, NY, 2013
- Expert, World Bank ICT Solutions Day, Smart Solutions Using ICTs to Tackle Challenges in Developing Countries, Washington, DC, 2013
- Expert Participant, UN HABITAT, Urban Futures "South Meets North" Working Session, New York City, NY 2012
- Speaker and Panelist, Moscow Conference on Open Government, Moscow, Russia, 2012
- Speaker and Moderator, ICEGOV Plenary Session on Smarter Cities, Albany, NY, 2012
- Presenter, City Protocol Society Inaugural Workshop, Barcelona, Spain, 2012
- Facilitator and Speaker, USDOT's Open Government Executive Steering Committee Session, A Public Value Analysis of US DOT's Open Government Portfolio, Washington DC, 2012
- Speaker, NYS County and City Manager Association, Information Technology: A Transformative Agent for Local Government, Albany, NY, 2012.
- Expert on Open Government, European Commission ePractice Session, Brussels, Belgium, 2011
- Keynote Speaker, 4th Annual Government Innovation Forum (GIF), Mexico City, Mexico, 2011
- Speaker, Public Value Thinking, White House Open Government Committee, Washington DC, 2011
- Organizer and Facilitator, International Open Government Research and Development Agenda Setting Workshop, Albany, NY, 2011
- Presenter, Cutting the Red Tape, Policy Exploration Study Tour Session for Officials from Sicilia, Italy, Albany, NY 2011
- Organizer and Moderator, Making a City Smarter: A Dialogue About 311 and Urban Innovation,
- Moderator, New York City Internet Week, 2010
- Expert, United Nations VIP Roundtable, The Future of Cities, New York, NY, 2013
- Organizer, Speaker, Facilitator, National Open Government Research and Development Agenda Setting Summit, Albany, NY, 2010
- Expert Panelist, *Government Technology's* Editorial Roundtable on Information Technology (IT) Initiatives and Challenges in New York State, Albany, NY, 2010
- Speaker, Transformative Government: Making Smart IT Choices, New York State City/County Management Association, Albany, NY, 2009
- Presenter, European Commission eGov Road Map 2020 Meeting, Munich, Germany, 2007
- Speaker, American Society For Public Administration Annual Conference, State-Local Gateway Prototype: A new Model for Intergovernmental Partnerships, Portland OR 2005
- Presenter, ASPA Annual Conference, A New Model for Intergovernmental Partnerships: The New York State-Local Internet Gateway Prototype Project," Portland, Oregon, 2004
- Presenter, National City and County Technology Summit for the Performance Institute, Enterprise Partnerships for G2G Business Functions, Chicago, IL, 2004
- Presenter, Saratoga County Chamber of Commerce Meeting , eGovernment 101, Saratoga Springs NY 2004
- Presenter, The Federal Inter-Agency Electronic Grants Committee Quarterly Meeting, Intergovernmental Collaboration: Findings from the New York State-Local Internet Gateway Prototype Project, Washington DC, 2004
- Speaker, Quality Communities - Quality Coasts - Smart Growth Conference, Making the Most of the Web: For Everyday Business, Communication, and Outreach, Albany, NY, 2004

- Speaker, NAMTAC Annual Conference, Capacity Building in Local Government Applications, Albany NY 2003
- Speaker, Making a Case for Local eGovernment: The NY Experience, National Archives and Records Administration Conference, Austin, Texas 2002
- Speaker, Long Island Library Resources Council, eGovernment Trends and Issues, Farmingdale, NY 2002
- Speaker, NYS Association of Towns Annual Meeting, Pioneers in eGovernment, New York City, NY 2002
- Panelist, Digital Government Society Annual Conference (dg.o) Making a Case for Local eGovernment, Los Angeles, CA 2002
- Speaker, dg.o2002, Making a Case for Local eGovernment: The New York Experience, Redondo Beach, California, 2002
- Speaker, America's Town Meeting National Center for Small Communities Annual Conference, Washington DC, 2001
- Speaker, NY Conference of Mayors and Municipal Training Institute Annual Meeting, Planning for a Local eGovernment Initiative Saratoga Spring, NY 2002
- Speaker, NYS Town Clerks Association Annual Conference, Making a Case for Local eGovernment, Saratoga Springs NY 2002
- Speaker, Government Technology Conference East, eGovernment Tools of the Trade, Albany NY 2002
- Speaker, Challenges in eGovernment, Wisconsin Towns Association Convention, Madison, WI 2001
- Speaker, National Civic League Annual Conference, Making a Case for Local eGovernment, Washington, DC 2001
- Speaker, Catskills Economic Development Summit and Local Government Days, Telecommunications and eGovernment, Highmount, NY 2001
- Speaker, Government Finance Officers Association Annual Conference, Lessons in Building Intergovernmental Information Systems, New Orleans, Louisiana, 1999

SELECTED WORKSHOPS

- Organizer and Moderator, Smart Cities Smart Government Research Practice Consortium Workshop, dg.o, Shanghai, China 2016
- Lead Facilitator, Schenectady Smart Cities Advisory Commission Visioning and Road mapping Session, Schenectady, NY 2016
- Co-Chair, Organizer and Facilitator, *NYS City Second Annual Information Sharing Workshop*, Albany, NY, 2016
- Co-Chair, Organizer and Facilitator, *NYS City CIOs Inaugural information Sharing Workshop*, Albany, NY, 2015
- Lead Facilitator, SUNY's Cradle to Career Alliance Annual Convening, *Identifying Indicators in Statewide Data Use*, New York, NY, 2014
- Facilitator and Speaker, *Shaping Open NY: Visioning a New Transparency Hub*, Albany NY 2014
- Speaker and Facilitator, Conference for eDemocracy and Open Government (CeDEM), *A public value approach to opening government: lessons and experiences*, Krems, Austria, 2014
- Facilitator, NYS Local Government IT Directors Association Fall Conference 2013, *Promoting Information Sharing Among County Administrators*, Watkins Glen, NY, 2013
- Organizer, Speaker, Facilitator, National *Open Government Research and Development Agenda Setting Summit*, Albany, NY, 2010
- Lead Facilitator, *The Future of Patent Data Workshop*, Global Intellectual Property Academy, US Patent and Trademark Office Headquarters, 2011
- Facilitator, NYS Local Government IT Directors Spring Conference, *Information Sharing with NYS Chief Information Officers*, Saratoga Springs, 2011
- Speaker and Facilitator, *Building Capability for Government Transformation: A Visioning Workshop for Government Leaders*, Port of Spain, Republic of Trinidad and Tobago, 2011

MANAGEMENT REPORTS, PRACTITIONER GUIDES AND TOOLKITS, AND POLICY GUIDANCE

- Cook, Meghan, Werthmuller, D., Sutherland, M., Yang, H. (2015) *Understanding the Code Enforcement Information Environment in the City of Schenectady*, New York, Albany, NY, Center for Technology in Government
- Cook, Meghan E., Closs, H., Helbig, N. (2015) *Metropolitan Transportation Authority's Enterprise Asset Management Program: A Public Value Perspective for Strategic Planning and Management*. Albany, NY: Center for Technology in Government
- Cook, Meghan E., Helbig, N., Carnaroli, H.L.G., (2014) *Open Data Stakeholder Engagement Forum and Workshop Report*. Abuja, Nigeria
- Cook, Meghan E., Pardo T. (2014) *Quick Open Government Readiness Assessment*, Abuja Nigeria
- Cook, Meghan E. (2011) *Open Government and Public Value: Conceptualizing a Portfolio Assessment Tool*. Albany, NY: Center for Technology in Government
- Helbig, Natalie, Dawes, S.S., Mulki, F.H., Hrdinová, J.L, Cook, M.E., Edwards, T., (2009) *International Digital Government Research: A Reconnaissance Study (1994-2008) Updated*
- Cook, Meghan E., Helbig N., Hrdinová J.L., Mulki, F.H., Akcam, B. (2008) *Assessing Mobile Technologies in Child Protective Services: A Demonstration Project in 23 New York State Local Departments of Social Services*. Albany, NY: Center for Technology in Government
- Cook, Meghan, (2008) *Mobile Technology in the Public Sector: It's More Than Just the Laptop*. Albany, NY: Center for Technology in Government.
- Cook, M.E., Helbig, N., Cresswell, A.M, Mulki, F.H., Akcam, B. (2008) *Maximizing Current and Future Mobile Technology Investments in New York State Child Protective Services*. Albany: Center for Technology in Government.
- Cook, M.E., Cresswell, A.M, Helbig, N., Mulki, F.H., Jana L. Hrdinová. (2008) *Assessing Mobile Technologies in Child Protective Services: A Demonstration Project in 23 New York State Local Departments of Social Services*, Albany: Center for Technology in Government
- Cook, M.E., Cresswell, A.M., Helbig, N., Hrdinová, J.L., Mulki, F.H., and Akcam, B. (2008) *Assessing Mobile Technologies in Child Protective Services: An Extended Pilot in New York City's Administration for Children's Services*. Albany, NY: Center for Technology in Government.
- Cresswell, A.M., Cook, M.E., Helbig, N., Hrdinová, J.L, Gil-Garcia, J.R., Mulki, F.H., Akcam, B.K., Canestraro, D. (2007) *Assessing Mobile Technologies in Child Protective Services*. Albany, NY: Center for Technology in Government
- Cook, M.E., Dawes, S., Helbig, N., Lishnoff, R. (2005) *Use of Parcel Data in New York State: A Reconnaissance Study*, Albany, NY: Center for Technology in Government
- Pardo, Theresa, Cook, M., Canestraro, D. (2006) *Setting the Stage for an Electronic Health Record: A Business Analysis for the New York State Department of Corrections*. Albany, NY: Center for Technology in Government
- Cook, Meghan, Dawes S., Juraga, D., Schwartz, B. Pagano, C. Werthmuller, D. (2004) *Bridging the Enterprise: Lesson Learned From the New York State-Local Internet Gateway Prototype Project*. Albany, NY: Center for Technology in Government
- Pagano, Christina, M., Cook, M. The New York State-Local Internet Gateway Prototype Project: Current Practice Research. Albany, NY: Center for Technology in Government
- Derek Werthmuller, Cook, M., Costello, J. (2005) *Constructing the New York State-Local Internet Gateway Prototype: A Technical View*. Albany, NY: Center for Technology in Government
- Cook, Meghan, LaVigne, M., Pagano, C., Dawes, S., Pardo, T., (2002) *Making A Case for Local E-Government*. Albany, NY: Center for Technology in Government
- Lavigne, Mark, Cook, M., (2001) *Untangle the Web*. Albany: Center for Technology in Government
- Pardo, Theresa, Scholl H.J., Connelly, D., Dawes, S., Canestraro, D., Cook, M., (2000) *Listen Before You Leap: Revitalizing the New York State Central Accounting System*. Albany: Center for Technology in Government
- Cook, Meghan, (2000) *What Citizens Want from E-Government?* Albany, NY: Center for Technology in Government
- Dawes, Sharon, Pardo T., Canestraro, D., Cook, M., (2000) *Insider's Guide to Using Information in Government*. Albany, NY: Center for Technology in Government

PEER-REVIEWED JOURNAL ARTICLES

- De Tuya, M., Cook, M.E., Sutherland, M., Luna-Reyes, L., (2016) Information Requirements to Create Public Value: Sharing Information and Opening Data to Address Urban Blight, *Transforming Government: People, Process and Policy*
- De Tuya, M., Cook, M.E., Sutherland, M., Luna-Reyes, L., (2015) IT Governance at the Local Level: Challenges and Strategic Recommendations, *Government Information Quarterly*
- Harrison, T.A., Cook, M.E., (2015) Using Public Value Thinking for Government IT Planning and Decision Making: A Case Study. *Information Polity*
- Harrison, T.A., Pardo, T.A., Cook, M.E., (2013) Creating Open Government Ecosystems: A research and development agenda. *Future Internet*

PEER-REVIEWED BOOK CHAPTERS

- Cresswell, Anthony M., Cook, M.E., Helbig, N., (2015) Valuing Public Value. Putting Public Value to Work: A Framework for Public Management Decision Making (Chapter XIII, pp. 204-219). Danbury, CT: Westchester Publishing Services
- Pardo, T.A., Canestraro, D.S., Cook, M.E., (2014) Becoming a Smarter City: A Getting Started Guide for Smaller cities. In Alan Shark, Sylviane Toporkoff and Sebastien Levy's *Smarter Cities for A Brighter Sustainable Future: A Global Perspective*. Virginia, Public Technology Institute
- Bicking, Melanie, Bowen, M., Cook, M., (2007) State of Play in eGovernment research and implementation in Europe and worldwide. In *Roadmapping eGovernment Research: Visions and Measures Towards Innovative Governments in 2020*. Clusone, Italy
- Dawes, S.S., Cook, M.E., (2006) Intergovernmental Digital Government: Principles and Strategies for G2G Relationships and Applications. In Ari-Veikko Anttiroiko and Matti Malkia (Eds), *Encyclopedia of Digital Government*, Hershey, PA: Idea Group Inc. 2006

INVITED PRACTITIONER ARTICLES

- Banding Together: 6 Challenges Shared by City CIOs (cover story), *Public CIO*, November 2016
- Considerations for New York State Counties: An Insider's View on Leveraging IT, *NYSAC News Magazine*, Spring/Summer 2016
- An International View on Smart City, PBLQ, Dutch Institute for Public Administration, online 2016
- Technology for the Greater Good: Going Mobile, *StateTech Magazine*, August 2014
- Innovating Governance: Applying a Public Value Approach, *Curb Magazine*, March 2013
- Delivering Public Value Through Transparency. In *A Guide to Owning Transparency: How Federal Agencies can Implement and Benefit from Transparency*, *Open Form Foundation* (online publication), October 2011
- Why Does Open Government Matter? *Governing Magazine*, July 2011
- The Case for Mobility, *Government Technology Magazine*, September 2008
- Trial by Prototype: Is it Possible to Build a Single Gateway for Intergovernmental Program? *Government Technology Public CIO Magazine*, September 2004'
- Prototype Opens Door to a New State-Local e-Government, *Open Forum Newsletter*, May 2004
- A Vision for a Better Way of Working, *Towns and Topics*, April 2004
- Pioneers and Trailblazers: The Local EGovernment Horizon, *Towns and Topics*, December 2002
- Making the Local E-Gov Connection. *City Matters*, www.urbanicity.org, May 2002
- Facing Challenges of Electronic Government, *Small Community Quarterly Newsletter*, November 2001

PEER-REVIEWED CONFERENCE PAPERS

- Cook, M.E., Sutherland M.K., (2016) Challenges and Recommendations in Leveraging Property and Property Owner Data to Inform Government Programs; *Proceedings of the 17th Annual International Conference on Digital Government Research (dg.o)*: ACM
- Cook, M.E., Sutherland M.K., (2015) A Shared Information Resource to Fight Urban Blight: Challenges and Opportunities in New York State. *Proceedings of the 16th Annual International Conference on Digital Government Research (dg.o)*: ACM
- Cook, M.E., Mossberger K., (2015) A Candid Conversation Among Government Leaders and Digital Government Scholars: Addressing Government’s “Wicked” Problems Through Research-Practice Collaborations. *Proceedings of the 16th Annual International Conference on Digital Government Research (dg.o)*: ACM
- Cook, M.E., Harrison, T., (2014) Using Public Value Thinking for Government IT Planning and Decision Making, (2014) *Proceedings of the 15th Annual International Conference on Digital Government Research*: ACM
- Cook, M.E., (2014) Open Data Planning Activities: Emerging Practices from a Public Value Approach, *Proceedings from the International Conference for E-Democracy and Open Government 2014 (CeDem)*
- Cook, M.E., (2014) Maximizing the Public Value of Open Government: A Workshop on CTG’s Strategic Planning Approach. *Proceedings from the International Conference for E-Democracy and Open Government 2014 (CeDem)*
- Sayoo, Djoko, Pardo, T., Cook, M., A Framework for Benchmarking Open Government Data Efforts, Paper (2013) presented at the Hawaiian International Conference on System Sciences (HICSS), Hawaii
- Cook, M.E., Sutherland M.K., (2014) The Emerging Role of IT Leadership in Local Government: Challenges, Realities, and Recommendations. *Proceedings of the 8th International Conference on Theory and Practice of Electronic Governance (ICEGOV)*: ACM
- Cresswell, Anthony, Helbig, N., Cook, M., (2012) Putting Public Value to Work: A Framework for Public Management Decision Making. *Creating Public Value in a Multi-Sector, Shared Power World*, Center for Integrative Leadership, University of Minnesota
- Dawes, S., Cook, M., Helbig, N., (2006) Challenges of Treating Information as a Public Resource: The Case of Parcel Data. *Proceedings of the Thirty-Ninth Annual Hawaii International Conference on System Sciences, Kauai, Hawaii, USA*. January 4th – 7th
- Black, L., Cresswell, A.M., Pardo, T.A., Thompson, F., Canestraro, D.S., Cook, M., Luna, L.F., Martinez, I.J., Andersen, D., Richardson, G., (2003) A Dynamic Theory of Collaboration: A Structural Approach to Facilitating Intergovernmental Use of Information Technology. Paper presented at the 36th Hawaiian International Conference on System Sciences (HICSS), Hawaii
- Cresswell, A.M., Pardo, T.A., Thompson, F., Canestraro, D., Cook, M., Black, L., Luna, L.F., Martinez, I.J., Andersen, D., Richardson, G., (2002) Modeling Intergovernmental Collaboration: A System Dynamics Approach. Paper presented at the 35th Hawaiian International Conference on System Sciences (HICSS), Hawaii
- Cresswell, Anthony, Canestraro, D., Cook, M.E., Pardo, T.A., Thompson, F., Black, L., Luna, L.F., Martinez, I.J., Anderson, D., Richardson, G. A preliminary system dynamics model of intergovernmental collaboration.” (2001). *Proceedings of the 2001 System Dynamics research Conference*, Albany, NY: Systems Dynamics Society

GRANTS AND CONTRACTS

\$558,000	NYS Department of State, Local Government Efficiency Program. Combating Urban Blight Through Regional Information Sharing Pilot Project with the Cities of Schenectady, Troy, Amsterdam, and Gloversville.
\$93,641	World Bank. Open Data Stakeholder Engagement Forum and Workshop for Nigeria, 2014.
\$7,000	NYS Office of the State Comptroller, Developing an Open Data Portfolio, 2014.
\$7,800	State University of New York, SUNY’s Cradle to Career Annual Convening; Building a Data Sharing and Analysis Strategy, 2014.
\$19,898	Metropolitan Transit Authority. Public Value Framework Executive Development, 2013.

- \$295,667 World Bank, Nigeria: A consultancy to develop a Technology Framework for Open Government and Creation of an Innovation Ecosystem by Leveraging Open Data Government Data, Grant Period 2012-2013.
- \$110,000 Extending the Sociotechnical Model of Cross-Boundary Information Sharing: A Workshop Proposal, Developing an Open Government Resource, 2011.
- \$10,000 United State Patent and Trade Office, *A Workshop on the Future of Patent and Trade Data*.
- \$150,000 National Science Foundation, Early Action Exploratory Research Grant, Open Government.
- \$950,000 New York State Office of Children and Family Services, Portable Technologies Pilot Program, 2006-2011.
- \$56,811 Microsoft Corporation. Envisioning Workshop - Trinidad Tobago, Contract Period 2010.
- \$250,000 New York State Department of Corrections, A Cost Benefit Analysis of an Electronic Health Records for the Corrections Community, Grant Period 2005-2006.
- \$1,400,000 National Science Foundation, Building an International Digital Government Research Community, 2005-2009.

ADVISORY ROLES, COMMITTEES, AND WORKGROUPS

- Academic Advisory Board, Smart Cities Council, 2014-present
- Advisor, New York State Local Government Information Technology Directors, 2010-present
- Founding Member, Global City Protocol Society (Smart Cities), 2013
- Program Committee, International Conference on Theory and Practice of Electronic Governance (ICEGOV), 2012-present
- Fundraising Chair, International Conference on Theory and Practice of Electronic Governance (ICEGOV), 2012
- Conference Program Committee, International Digital Government Research (dg.o) Aguascalientes, Mexico, 2012
- Member, Intergovernmental Teleconference Between Federal Officials and State and Local Associations, United States GSA Office of Intergovernmental Relations, 2008
- Member, US Office of Personnel Management Open Government Team, 2010-2011
- Member, NYS ITS, Intergovernmental Communications Committee, 2005-2010
- Member, NYS Department of Homeland Security, Local Government Committee, 2004-2009
- Member, NYS Office for Technology E-Commerce/E-Government Local Government Advisory Committee, 2004-2006

COURSES

University at Albany and Albany Law School (Joint Course)

- Urban Innovation and Creative Problem Solving, 2015- present

GUEST LECTURES

University at Albany, State University of New York

Rockefeller College of Public Affairs and Policy (Graduate) and School of Education

- Open Government and Public Value, 2011-present
- Project Management Essentials in public sector, 2010
- Using Information in Government – Challenges and opportunities, 2009
- Making government mobile, 2006-2007
- SMART IT for school administrators in Analysis for Educational Policy & Leadership, 1999-2003
- Leading and Facilitating Classroom discussions, 2000-2003

REVIEWER ROLES

- Intelligent Community Forum (ICF) International Analyst 2016-present
- Digital Transformations & Global Society, 2016- present
- Public Performance and Management Review, 2010-present
- State and Local Government Review, 2010-present
- State and Local Government Review, 2010-present
- Hawaii International Conference on System Sciences (HICSS), 2009-2011
- Best of New York State, Government Technology, 2011-present
- International Conference on Theory and Practice of Electronic Governance, 2011-present
- International Conference on Digital Government Research (dg.0), 2011-present
- NYS Local Records Management Fund, NYS State Archives Admin, 2004-2006

PROFESSIONAL AFFILIATIONS

- Member, Digital Government Society of North America, 2007-present
- Member, NYS Forum, 1994-present
- Member, American Society of Public Administration-Empire State Capital Area, 1993-1996

UNIVERSITY AT ALBANY SERVICE

- Representative, Community Engagement Council, 2015
- Staff Representative, Faculty Senate, 2014-2015
- Workshop Facilitation, Analysis and Reporting, Office of Diversity and Affirmative Action, 2006-2008

AWARDS

- University President's Award for Professional Service, 2016
- Individual Award, Initiatives for Women University at Albany, State University of New York, 2014
- Team Award, Best Practices Award in Management, Assessing Mobile Technologies in NYS's Child Protective Services, New York State Forum, 2008

VOLUNTEER

- Member, Girl Scouts USA, 1979-2012
- Member, New York State Girl Scout Legislative Network, 2003-2010