

J. RAMON GIL-GARCIA

University at Albany, State University of New York (SUNY)
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EDUCATION

University at Albany, SUNY, Rockefeller College of Public Affairs and Policy, Albany, New York, United States.

Ph.D. in Public Administration and Policy. May 2005.

Dissertation Title: *Enacting State Websites: A Mixed Method Study Exploring E-Government Success in Multi-Organizational Settings.*

Dissertation Committee: Sharon S. Dawes (Chair), Jon P. Gant, Richard H. Hall, and R. Karl Rethemeyer. Reader: Jane E. Fountain.

Concentration: Public Management - Information Management and Policy in the Public Sector.

Research Interests: Collaborative Electronic Government, Inter-Organizational Information Integration, Smart Cities and Smart Governments, Adoption and Implementation of Emergent Technologies, Information Technologies and Organizations, Information Technologies and Education, Information Technologies in the Budget Process, Digital Divide Policies, Education Administration and Policy, New Public Management, Public Policy Evaluation, and Multi-Method Research Approaches.

Coursework: Politics and Administration; Research Methods 1; Research Methods 2 (Statistics); Foundations of Public Administration; Database Applications; Unix and Networking; Web Technologies; Introduction to Java Programming; Economics and Finance Theory; Organization Theory and Behavior; Guided Research (Government Information Management); Quantitative Methods 1; Proseminar in Information Management; Simulating Dynamic Systems; Proseminar in Information Policy; Government Information Strategy and Management; Guided Research (Information Technology and Statistical Methods); Cultural Analysis of Organizations; Social and Organizational Networks; Guided Research (Government IT Research); Complex Organizations and Bureaucracy; Guided Research (Conducting Digital Government Research); Introduction to Structural Equation Modeling.

Harvard University, John F. Kennedy School of Government, Cambridge, Massachusetts, United States.

National Center for Digital Government

Doctoral Fellowship. September 2004 - August 2005.

Activities: Research activities related to dissertation work, presentation of research results, and attendance to the course entitled "Research Seminar in Information Technology and Organizations: Social Perspectives", the Seminar Series on Information, Institutions, and Governance, the Cambridge Colloquium on Complexity and Social Networks, and the Governance of Information Seminar Series. Academic discussions with professors at Harvard University and the Massachusetts Institute of Technology (MIT) such as Jane E. Fountain, Wanda Orlikowski, and David Lazer.

Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico.

Master of Public Administration and Policy. August 1999.

Thesis: *The Planning and Evaluation Systems of the Autonomous University of the State of Mexico and the Center for Research and Teaching in Economics (In Spanish).*

Concentration: Public Management and Organization Theory.

Coursework: Organization Theory; Introduction to Political Science; Structure and Legal Framework of the State; Quantitative Methods for Public Policy Analysis I and II; Microeconomics; Mexican Political System; Public Administration: Theories and Realities in Mexico; Applications of Microeconomics; Organizational Intervention; Public Finance; Public Management; Advanced Topics of Public Administration.

University of Colorado at Denver, Graduate School of Public Affairs, Denver, Colorado, United States.

Academic Exchange (Summer-Fall, 1998).

Coursework: Policy Initiation and Implementation; Leadership and Professional Ethics; Media and Public Policy; Local Government Management; Organizational Management and Change; Governance and Institutions.

Instituto Nacional de Administracion Publica (INAP), Mexico City, Mexico.

Graduate Certificate in Executive Government Information Management. July 2001.

Certificate Thesis: *Implementation Problems in Information Technology related Programs in Public Administration. The Case of the System of Educational Information (In Spanish).*

Coursework: Information Management in Public Administration; Executive Direction in Government; Information and Communication Technologies.

Universidad Iberoamericana (UIA), Mexico City, Mexico.

Graduate Certificate in Political Analysis. October 1997.

Coursework: Contemporary Theories for Political Analysis; Methodology for Political Analysis; The Transition from Modernity to Post-modernity; The International Context; Mexican Political System; Political Parties; Pressure Groups and Social Movements; Communication and Political Marketing; Electoral Strategies; Political Prospective and Scenarios Theory; Strategic Planning; Governance and Democracy; Contemporary Political Problems.

Universidad Autonoma del Estado de Mexico (UAEM), Toluca, State of Mexico, Mexico.

Bachelor of Arts in Political Science and Public Administration. February 1997.

Thesis: *Comparative Analysis of the Planning Process in Three Municipalities of the Region Toluca-Tenango, which are Governed by PAN, PRI, and PRD (different political parties), during the Period 1994-1996 (In Spanish).*

Concentration: Planning in the Public Sector.

Coursework: Philosophy of Science I, II and III; Society and State in Mexico I, II and III; Social and Political Thought I, II and III; Applied Mathematics for Social Sciences; Social and Economic History I, II and III; Foreign Language (French) I, II and III; Study Techniques and Texts Analysis; Descriptive Statistics and Probability; Computation I and II; Inferential and Prospective Statistics; Methodology for Political Analysis I and II; Constitutional Law in the State of Mexico; Political Theory I, II and III; Analysis of Systems; Theory of Public Administration I and II; Political Sociology; Legal System of Public Administration I and II; Financial Mathematics; Selected Topics in Political Science; Research Workshop I, II and III; Administrative Planning; Management Control in the Public Sector; Selected Topics in Public Administration; Federal Public Administration; Budgetary Techniques; Revenue and Tax Administration; Economics of the Public Sector I and II; Political Parties and Electoral Processes; State Public Administration; Project Management; Mexican Political System; Municipal Public Administration; Public Policies in the State of Mexico; Regional Development Management; Political Institutions in the State of Mexico; Thesis Seminar.

Universidad Nacional Autonoma de Mexico (UNAM), Mexico City, Mexico.

Additional Courses in Business Administration, Accounting, and Informatics. January 2000.

Coursework: Administration I and II; Accounting I and II; Informatics I, II and III; Social Dynamics; Computing Workshop I; Mercantile Law; Civil Law; Economics I, II and III; Mathematics I; Workshop of Administrative Reports Writing; Research Methods; Fiscal Law I; Humanistic I.

Fundacion Mexicana de Computacion, Toluca, State of Mexico, Mexico.

Technical Certificate in Information Systems Development. August 2001.

Coursework: Computational Logic; Visual FoxPro; Clipper; Visual Basic.

Instituto de Computacion y Metodos, Toluca, State of Mexico, Mexico.

Technical Certificate in Information Systems Administration. October 1996.

Coursework: Operative System DOS; MS Windows; Support Tools; MS Word; MS Excel; IPC-COI; IPA-SAE; Harvard Graphics.

RESEARCH AND PROFESSIONAL EXPERIENCE

University at Albany, State University of New York, Albany, New York, United States.

Rockefeller College of Public Affairs and Policy

Associate Professor of Public Administration and Policy. August 2014 – Present.

Chair of the Government Information Strategy and Management (GISM) Concentration.

Activities: Research and teaching at the graduate level on topics related to Government Information Technologies, Public Administration, Quantitative Methods, and Public Policy. Advising graduate students. Participation and coordination of research and consulting projects. Preparing and writing academic articles, research reports, and practitioner-oriented publications and presentations. Presentation of research results in national and international prestigious conferences.

Center for Technology in Government, University at Albany, SUNY, Albany, New York, United States.

Research Director. January 2013 – Present.

Activities: Management of the Center's research portfolio. Participation in and coordination of research and consulting projects. Preparing

and writing academic articles, research reports, and practitioner-oriented publications and presentations. Presentation of research results in prestigious national and international conferences.

Research Projects:

SCC: Integrating heterogeneous wide-area networks and advanced data science to bridge the digital divide in rural emergency preparedness and response. Funded by the National Science Foundation, United States. September 2018 – September 2022. Co-Principal Investigator. (\$1,494,805 USD)

Enabling Smart, Inclusive, and Connected Communities: The Role of Public Libraries. Funded by the Institute of Museums and Library Services, United States. October 2017 – September 2020. Co-Principal Investigator. (\$456,394 USD)

Towards a Data and Technology Architecture for Smart Food Policy: Understanding the Critical Factors of Food Traceability for Small Farms. Funded by the National Science Foundation, United States. September 2016 – August 2018. Principal Investigator. (\$45,566 USD)

Government Web Portals as New Government Actors. Funded by the Australian Research Council, Australia. July 2017 - January 2020. Partner Investigator. (\$298,500 Australian Dollars, about \$225,000 USD)

The Impact of Visualization Tools on the Use of Open Health Data for Citizens' Decision Making: Evidence from a State Level Project. Funded as a FRAP B award by the Faculty Research Award Program (FRAP), University at Albany, SUNY. May 2017 – April 2019. Principal Investigator. (\$3,468 USD)

Creating Public Value through State Government Portals in Mexico. Funded by the National Council for Science and Technology (CONACyT), Mexico. December 2015 - December 2017. Co-Principal Investigator. (\$993,265 Pesos, about \$70,000 USD)

Reinventing Government Organizations, Technology, and Networks for Managing Sharing Code Enforcement Information Within and Across Cities. Funded as a FRAP B award by the Faculty Research Award Program (FRAP), University at Albany, SUNY. May 2015 – March 2016. Principal Investigator. (\$3,285 USD)

Information Technologies and Public Administration (Development of a Book in Spanish). Funded by the Research Center INFOTEC. September 2014 - December 2015. Principal Investigator. (\$180,000 pesos, about \$15,000 USD)

Current Practices in Digital Government and Government Internet Portals (Development of a Book in Spanish). Funded by the Research Support Program of "Centro de Investigación y Docencia Económicas". February 2014 - August 2015. Principal Investigator. (\$150,000 pesos, about \$12,000 USD)

Consulting Projects:

Assessing the Digital Readiness of the Seven Emirates of the Government of the United Arab Emirates (UAE). Funded by the UAE Telecommunications Regulatory Authority (TRA). January-December 2018. Co-Principal Investigator. (\$115,378 USD)

NYS Open Health Data Visualization Project: Amendment 1. Funded by the New York State Department of Health, New York, USA. October 2016 – September 2017. Principal Investigator. (\$303,506 USD)

NYS Open Health Data Visualization. Funded by the New York State Department of Health, New York, USA. February 2016 – September 2016. Principal Investigator. (\$90,466 USD)

MTA Data Visualization Project. Funded by the Metropolitan Transit Authority, New York, USA. February 2014 - May 2014. Co-Principal Investigator. (\$19,000 USD)

Centro de Investigación y Docencia Económicas (CIDE), Mexico City, Mexico.

Department of Public Administration

Professor. July 2013 – August 2014 (On leave of absence from 2014 to 2016).

Associate Professor. October 2010 – June 2013.

Assistant Professor. August 2007 – September 2010.

Activities: Research and teaching at the graduate level on topics related to Government Information Technologies, Public Administration, Public Policy, Organization Theory, Research Methods, and Statistics. Participation and coordination of research and consulting projects. Preparing and writing academic articles, research reports, and practitioner-oriented publications and presentations. Presentation of research results in national and international prestigious conferences.

Data Center for Applied Research in Social Sciences (BIIACS, by its abbreviation in Spanish)

Director. January 2008 - June 2013. [Founding Director]

Activities: Negotiating access to and donation of databases on behalf of CIDE to be incorporated to BIIACS digital repository. Managing relationships with CIDE Professors and external research teams interested in doing analysis about certain public policy topics using some of the databases included in BIIACS digital repository. Managing the relationships between BIIACS and its Advisory Board. Coordination of internal and external outreach activities, as well as special events related to BIIACS. Development of coordination and supervision mechanisms for BIIACS staff members. Coordinate the preparation and submission of status reports to CIDE's Provost.

Research Projects:

Inter-Organizational Collaboration and Performance of State E-Government Portals in Mexico. Funded by the National Council for Science and Technology (CONACyT), Mexico. October 2009 - July 2014. Principal Investigator. (\$750,744. pesos, about \$60,000 USD)

The International Context of Immigration Reform: US, Mexico, and Beyond. Funded by the "Global Migration and Human Mobility Program" of the John D. & Catherine T. MacArthur Foundation, United States. December 2010 - February 2014. Researcher.

Experimental Design and Evaluation of a Program Based on Multi-user Virtual Environments to Promote the Development of Scientific Thinking among Students of Secondary Education in Aguascalientes. Funded by the National Council of Science and Technology (CONACyT,-Mexico) and the State Government of Aguascalientes, Mexico. November 2010 - December 2013. Co- Principal Investigator. (\$1'200,000 pesos, about \$100,000 USD)

Smart Cities and Service Integration in North America. Funded by the Social Sciences and Humanities Research Council, Canada. March 2010 - February 2012. Co- Principal Investigator. (\$69,800 Canadian dollars, about \$68,000 USD)

Evaluation of Electronic Government, Openness and Transparency in Central America. Funded by the Regional Dialogue on the Information Society (DIRSI, by its abbreviation in Spanish), Peru. February - May 2011. Co-Principal Investigator. (\$5,000 USD)

Towards a Municipal Electronic Government Model for Mexico. Funded by the Center of Documentation and Information for Industry (INFOTEC), Mexico. September 2009 - March 2011. Co- Principal Investigator. (\$3'055, 500 pesos, about \$240,000 USD)

Models of Inter-Organizational Collaboration and Performance of State Government Websites in Mexico. Funded by the National Council for Science and Technology (CONACyT), Mexico. October 2008 - January 2010. Principal Investigator. (\$130,000 pesos, about \$12,000 USD)

Models of Complete Information Price (MCIP): ICT Strategies to Promote Local and Regional Development. Funded by the National Council for Science and Technology (CONACyT), Mexico. October 2008 - September 2009. Co-Principal Investigator. (\$130,000 pesos, about \$12,000 USD)

Workshop: "Inter-Organizational Collaboration, Information Sharing and Interoperability in the North American Borders". Funded by the Inter-Institutional Consortium for the Study of the North American Region (PIERAN, by its abbreviation in Spanish), integrated by El Colegio de Mexico, Centro de Investigacion y Docencia Economicas, El Colegio de la Frontera Norte, Instituto Tecnologico de Estudios Superiores de Monterrey, Universidad de las Americas-Puebla, and Universidad Nacional Autonoma de Mexico, Mexico, February 2009. Principal Investigator. (\$40,000 pesos, about \$3,500 USD)

Sub-Award: Modeling the Social and Technical Processes of Interorganizational Information Integration. Funded by the National Science Foundation, United States. September 2007 - May 2009. Principal Investigator. (\$27,000 USD)

Consulting Projects:

Evaluation of the SINED Platform for Managing Learning Objects. Funded by the National System for Distance Education, Mexico. September 2011 - March 2012. Co-Principal Investigator. (\$90,000 pesos, about \$7,000 USD)

Training on the Implementation and Operation of the Early Warning Network. Funded by the Federal Attorney for the Consumer (PROFECO, by its abbreviation in Spanish), Mexico. October - December 2010. Principal Investigator. (\$200,000 pesos, about \$ 15,000 USD)

Development of a National Census of all the Justice Bodies in the Country, by the Design, Production and Electronic Publication of a Judicial Yearbook. Funded by the Mexican Association of Judges (AMIJ, by its abbreviation in Spanish). June 2009 - December 2010. Principal Investigator. (\$4'667, 880.92 pesos, about \$360,000 USD)

Technical Assistance for the Functional Design of an Early Warning Network for Mexican Authorities (PROFECO) to exchange information with the European Union. Funded by the Federal Attorney for the Consumer (PROFECO, by its abbreviation in Spanish). Mexico. October - December 2008. Principal Investigator. (\$200,000 pesos, about \$15,000 USD)

Development of the White Book of the Information and Knowledge Society in Mexico. Funded by the e-Mexico National System, Mexico. November 2007 - February 2008. Co-Principal Investigator. (\$210,000 pesos, about \$19,000 USD)

Center for Technology in Government, University at Albany, SUNY, Albany, New York, United States.

Post-Doctoral Fellow. May 2005 – July 2007.

Activities: Active participation and coordination of research and consulting projects related to the use of information and communication technologies in the public sector. Preparing and writing academic articles, research reports, and practitioner-oriented publications and presentations.

Research Projects:

Electronic Government and Inter-Organizational Collaboration: The Case of Mexico (In Spanish). Funded by the National Council of Science and Technology (CONACyT), Mexico. June 2005 – March 2007. Co-Principal Investigator. (\$397,750 pesos, about \$35,000 USD)

USD)

Web Site Management Using XML: A Testbed Project. Funded by New York State. May 2005 – July 2007. Principal Investigator.

Modeling the Social and Technical Processes of Interorganizational Information Integration. Funded by the National Science Foundation. May 2005 – July 2007. Researcher

Turning to Digital Government in a Crisis: Coordinating Government, Business and Nonprofit Services in Response to the World Trade Center Attacks of September 11, 2001. Funded by the National Science Foundation. May 2005 – September 2005. Researcher

Consulting Projects:

Assessing Mobile Technologies in Child Protective Services. Funded by the NYS Office of Children and Family Services. June 2006 – January 2007. Researcher

IT Workforce Skills Assessment Project. Funded by New York State. August 2005 – August 2006. Researcher

Towards a Multidimensional Model of Electronic Government Measurement in Latin America and the Caribbean (In Spanish). Funded by ECLAC and the European Union through their joint project “@LIS - Alianza para la Sociedad de la Informacion.” September 2006 – May 2007. Co-Principal Investigator. (\$9,000.00 USD)

Graduate Research Assistant. January 2002 – May 2005.

Activities: Active participation in the design and development of research and consulting projects related to the use of information and communication technologies in the public sector.

Research Projects:

Enacting State Websites: A Mixed Method Study Exploring E-Government Success in Multi-Organizational Settings. (Doctoral Dissertation). Funded by the National Science Foundation and Harvard University, United States. September 2004 - August 2005. Principal Investigator. (\$20,000 USD)

Modeling the Social and Technical Processes of Interorganizational Information Integration. Funded by the National Science Foundation. September 2004 – May 2005. Research Assistant

Turning to Digital Government in a Crisis: Coordinating Government, Business and Nonprofit Services in Response to the World Trade Center Attacks of September 11, 2001. Funded by the National Science Foundation. January 2002 – May 2005. Research Assistant

Exploring the Feasibility of a Digital Government Journal. Funded by the National Science Foundation. October 2003 – April 2004.

Redesign of the concentration in Information Strategy and Management for the graduate programs in Public Administration. Rockefeller College of Public Affairs and Policy. January 2002 – July 2003. Research Assistant

Consulting Projects:

Guidelines for Assessing and Building Information Sharing Capability in the Criminal Justice Enterprise: Developing an Interactive Assessment Toolkit. Funded by the U.S. Department of Justice. June 2004 – September 2004. Research Assistant

Increasing Information Sharing Effectiveness: Guidelines for Assessing and Building Capability in the Criminal Justice Enterprise. Funded by the U.S. Department of Justice. May 2002 – June 2004. Research Assistant

Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico.

Department of Public Administration

Assistant Professor. August 1999 – August 2001.

Activities: Research and teaching at the graduate level on topics related to Public Administration, Public Policy, and Organization Theory. Participation and coordination of consulting projects about administrative modernization and evaluation of public policies. Conducting data collection for research purposes (interviews and documentation) in some Latin American countries such as Colombia, Mexico, and Venezuela. Preparing and writing academic articles, research reports, and practitioner-oriented publications and presentations.

Research Projects:

Organizational Structures and Networks in the Budgeting Process (In Spanish). Funded by the National Council of Science and Technology (CONACyT) Mexico. August 1999 – August 2001.

Public Management in Educational Administration and Policy (In Spanish). September 2000 – August 2001.

An Organizational Approach to the Federal Electoral Process (In Spanish). January 2000 – May 2001.

Consulting Projects:

Intervention Manual for Regulatory Improvement in the Municipalities (In Spanish). Funded by the Federal Commission for Regulatory Improvement, Mexican Government. June – August 2001.

Process Auditing and Elaboration of Administrative Manuals (In Spanish). Funded by the Secretary of Environment, Natural Resources and Fishing, Mexican Government. August – November 2000.

Manual of Strategic Planning and Performance Measurements (In Spanish). Funded by the Secretary of Finance and Public Credit, Mexican Government. May – June 2000.

Evaluation of the Decentralization of the Tourism Secretary (In Spanish). Funded by the Secretary of Tourism, Mexican Government. September 1999 – February 2000.

Centro de Estudios Políticos y de Administración, S.C., Toluca, State of Mexico, Mexico.

Consultant and Researcher. July 1997 – August 1999.

Activities: Research, consulting and support for projects about Public Policy (analysis and evaluation), Political Science (public opinion studies, image management, and speech preparation), and Public Administration (local government planning and management).

Government of the State of Mexico, Secretary of Agricultural Development

General Direction of Rural Development, Metepec, State of Mexico, Mexico.

Assistant to the General Director. November 1995 – June 1997.

Activities: Analysis and evaluation of government programs, coordination of activities between directions (sub-areas), preparation of speeches, organization of political visits for the general director, the secretary and the governor, collaboration with rural leaders.

Analyst of Computational and Administrative Systems. August 1994 – October 1995.

Activities: Support related to information systems and administration, help to use information technology resources, support for administrative control and accounting activities.

Secretary of Agriculture, Livestock, and Rural Development (Mexican Government)

State Office of “INCA Rural, A.C.”, Toluca, State of Mexico, Mexico.

Responsible of the Data Processing System. January – July 1994.

Activities: Coordination of different activities related to information and computational resources to support the substantive objectives of the organization.

Program of Technical Support and Training “INCA Rural – Sedagro”, Metepec, State of Mexico, Mexico.

Research Assistant. January – December 1993.

Activities: Search for and organize information from books, academic journals, and magazines related to topics about rural development, economics, law, and political science.

DISTINCTIONS, AWARDS AND HONORS

Honoree. Publications Category. 2018 Celebration of Scholarship. University at Albany, State University of New York.

National Researcher Level III. National System of Researchers. National Council for Science and Technology (CONACYT). Mexico. 2016-2020. [*This is the highest distinction a researcher can obtain before becoming Researcher Emeritus as a result of a life-long career of research contributions.*]

Ranked as the Second Most Prolific and one of the Top 10 Most Influential Researchers in the Field of Digital Government Worldwide. Scholl, Jochen. (2016). *Making Sense of Indices and Impact Numbers: Establishing Leading EGOV Scholars’ “Signatures”* (page 8). Paper presented at the 15th IFIP Electronic Government (EGOV) and 8th Electronic Participation (ePart) Conference 2016, Guimarães, Portugal, September 5-8. [Proceedings published by Springer]

Best Paper Award. Valle-Cruz, David, Rodrigo Sandoval-Almazan, and J. Ramon Gil-Garcia. (2015). *The Effects of Technology Use on Efficiency, Transparency, and Corruption in Municipal Governments: Preliminary Results from a Citizen Perspective*. Paper presented at the 16th Annual International Conference on Digital Government Research, Organized by the Digital Government Society of North America. Phoenix, Arizona, USA, May 27-30. [Proceedings published by the Association for Computing Machinery (ACM)].

Ranked as the Second Most Prolific and one of the Top 10 Most Influential Researchers in the Field of Digital Government Worldwide. Scholl, Jochen. (2014). *The EGOV Research Community: An Update on Where We Stand (page 8)*. Paper presented at the 13th International EGOV Conference, Dublin, Ireland, September 1-3. [Proceedings Published by Springer].

National Research Award 2013. Social Sciences Category, Mexican Academy of Sciences, Mexico, 2013. [“*This is the highest distinction given annually by the Mexican Academy of Sciences to outstanding young researchers.*”]

Best Research Paper Award. Luna-Reyes, Luis F. and J. Ramon Gil-Garcia. (2013). *Understanding the Co-Evolution of Institutions, Technology, and Organizations: The Enactment of the State Government Portal of Puebla*. Paper presented at the 14th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. Quebec City, Quebec, Canada, June 17-20. [Proceedings Published by the Association for Computing Machinery]

Third Place in “The 4th Latin-American Competition of Public Administration: Open Government.” Book: Quintanilla-Mendoza, Gabriela and J. Ramon Gil-Garcia (2013). *Open Government in Latin America: Ideal Model, Action Plans and Preliminary Results (In Spanish)*. Mexico City: National Institute of Public Administration.

Top Ten Cited in Government Information Quarterly. Sandoval-Almazan, Rodrigo y J. Ramon Gil-Garcia. (2012). Are Government Internet Portals Evolving towards more Interaction, Participation and Collaboration? Revisiting the Rhetoric of E-government among Municipalities. *Government Information Quarterly*, 29 (S1): S72-S81. [United States] [[Social Science Citation Index](#)]. Elsevier. 2015-2016.

National Researcher Level II. National System of Researchers. National Council for Science and Technology (CONACYT). Mexico. 2012-2015.

Member of the Mexican Academy of Sciences. Academia Mexicana de Ciencias (AMC). Mexico. 2012 to present.

One of the Best contributions to the State of the Art and Future of ICT for Governance and Policy Modeling. Ferro, Enrico and J. Ramon Gil-Garcia. (2011). *Computer-Based Simulation for Participatory Policy Intelligence*. CROSSROAD A Participative Roadmap for ICT Research in Electronic Governance and Policy Modeling.

Ranked as the Most Prolific Researcher in the Field of Digital Government Worldwide. Scholl, Jochen. (2009). *Profiling the EG Research Community and Its Core (page 7)*. Paper presented at the 8th International Conference on Electronic Government, organized by DEXA. Linz, Austria, August 31 - September 4. [Proceedings Published by Springer]

Top Ten Cited in Government Information Quarterly. Helbig, Natalie, J. Ramon Gil-Garcia y Enrico Ferro. (2009). Understanding the Complexity of Electronic Government: Implications from the Digital Divide Literature. *Government Information Quarterly*, 26 (1): 89-97. [United States] [[Social Science Citation Index](#)]. Elsevier. 2011-2012.

Most Read Paper in “Noticide Ciencias Sociales” 2011. Gil-Garcia, J. Ramon, Judith Mariscal and Fernando Ramirez. (2008). *Electronic Government in Mexico (In Spanish)*. Centro de Investigacion y Docencia Economicas, Public Administration Department, Working Paper No. DTAP 214 (November). [Mexico]

National Researcher Level I. National System of Researchers. National Council for Science and Technology (CONACYT). Mexico. 2009 - 2011.

Top Ten Cited in Government Information Quarterly. Gil-Garcia, J. Ramon e Ignacio J. Martinez Moyano. (2007). Understanding the Evolution of e-Government: The Influence of Systems of Rules on Public Sector Dynamics. *Government Information Quarterly*, 24 (2): 266-290. [United States] [[Social Science Citation Index](#)]. Elsevier. 2010-2012.

Third Place as the Best Teacher 2009 (School-wide). Students’ Assessment. School of Political and Social Sciences, Universidad Autonoma del Estado de Mexico (UAEM), 2010.

Top Ten Cited in Government Information Quarterly. Gil-Garcia J. Ramon and Theresa A. Pardo. (2005). *E-Government Success Factors: Mapping Practical Tools to Theoretical Foundations*. *Government Information Quarterly*, 22 (2): 187-216. [United States] [[Social Science Citation Index](#)]. Elsevier. 2008 - 2010.

John Wiley Best JASIST Paper Award 2008. Harrison, Teresa, Theresa A. Pardo, J. Ramon Gil-Garcia, Fiona Thompson, and Dubravka Juraga. (2007). Geographic Information Technologies, Structuration Theory, and the World Trade Center Crisis. *Journal of the American Society for Information Science and Technology*, 58 (14): 2240-2254. [United States] [[Social Science Citation Index](#)]. American Society for Information Science and Technology (ASIS&T), 2008.

Runner-up for the Best Paper Award of the E-Government Track. Gil-Garcia, J. Ramon and Theresa A. Pardo. *Multi-Method*

Approaches to Digital Government Research: Value Lessons and Implementation Challenges. 39th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Manoa, [United States], January 4-7, 2006.

Doctoral Scholarship (one-year fellowship for the development of doctoral dissertation), Harvard University, United States, 2004-2005.

Fulbright Scholarship (full tuition for three years of graduate studies at an American university), U.S. Department of State and the Mexico–United States Commission for Educational and Cultural Exchange, 2001-2004.

CONACyT Scholarship (living expenses for four years of graduate studies), National Council of Science and Technology (CONACyT-Mexico), 2001-2005.

Travel Grant (partially covering the costs of presenting dissertation results in an academic conference), Rockefeller College of Public Affairs and Policy, University at Albany, SUNY, 2005.

Scholarship (partial tuition to attend the ICPSR Summer Program in Quantitative Methods of Social Research), University of Michigan, 2003.

Faculty Development Scholarship (partial tuition – 80% – for 7 months of graduate study), Centro de Investigacion y Docencia Economicas (CIDE), 2001.

Highest GPA of all students in the 1997-1999 Class Cohort, Master in Public Administration and Policy, Centro de Investigacion y Docencia Economicas (CIDE), 1999.

CONACyT Scholarship (full tuition and living expenses for two years of graduate studies), National Council of Science and Technology (CONACyT-Mexico), 1997-1999.

Scholarship (partial tuition – 50% – for 1 year of graduate study), Universidad Autonoma del Estado de Mexico, 1997.

Highest GPA of all students in the 1992-1997 Class Cohort, School of Political Sciences and Public Administration, Universidad Autonoma del Estado de Mexico, 1997.

CITATIONS TO MY PUBLISHED WORK (Source: Scopus & Google Scholar, as of June 2018)

Scopus author ID: 57194992646.

Retrieved documents: 141.

h-Index: 24.

Citations: 2976 in 2220 documents.

Google Scholar Profile: https://scholar.google.com/citations?user=tUj_6EUAAAAJ&hl=en

Citations: 7556.

h-Index: 40.

i10-Index: 97.

PEER-REVIEWED JOURNAL ARTICLES

Gil-Garcia, J. Ramon, Sharon S. Dawes, and Theresa A. Pardo. (2018). Digital Government and Public Management Research: Finding the Crossroads. *Public Management Review*, 20 (5): 633-646. [United Kingdom] [[Social Science Citation Index](#)]

Quintanilla, Gabriela and J. Ramon Gil-Garcia. (2018). Open Government as Ecosystem: An Analysis of its Main Components and their Interrelationships (In Spanish). *Revista Especializada en Investigación Jurídica*, 2 (3): 68-92. [Mexico]

Criado, J. Ignacio, Francisco Rojas-Martin, and J. Ramon Gil-Garcia. (2017). Enacting Social Media Success in Local Public Administrations: An Empirical Analysis of Organizational, Institutional and Contextual Factors. *International Journal of Public Sector Management*, 30 (1): 31-47. [United Kingdom] [[Emergent Sources Citation Index](#)]

- Gil-Garcia, J. Ramon and Djoko Sigit Sayogo. (2016). Government Inter-Organizational Information Sharing Initiatives: Understanding the Main Determinants of Success. *Government Information Quarterly*, 33 (3): 572–582. [United States] [[Social Science Citation Index](#)]
- Gil-Garcia, J. Ramon, Theresa Pardo and Djoko S. Sayogo. (2016). From Bureaucratic Machines to Inter-Organizational Networks: Lessons from the IT Response to September 11. *Transforming Government: People, Process and Policy*, 10 (4): 568-590. [United States] [[Emerging Sources Citation Index](#)]
- Gil-Garcia, J. Ramon, Jing Zhang, and Gabriel Puron-Cid. (2016). Conceptualizing Smartness in Government: An Integrative and Multi-Dimensional View. *Government Information Quarterly*, 33 (3): 524–534. [United States] [[Social Science Citation Index](#)]
- Sandoval-Almazan, Rodrigo and J. Ramon Gil-Garcia. (2016). Towards an Integrative Assessment of Open Government: Proposing Conceptual Lenses and Practical Components. *Journal of Organizational Computing and Electronic Commerce*, 26 (1-2): 170-192, DOI: 10.1080/10919392.2015.1125190 [United Kingdom] [[Science Citation Index](#)]
- Meijer, Albert Jacob, J. Ramon Gil-Garcia, and Manuel Pedro Rodriguez Bolivar. (2016). Smart City Research: Contextual Conditions, Governance Models, and Public Value Assessment. *Social Science Computer Review*, 34 (6): 647-656. [United States] [[Social Science Citation Index](#)]
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Gil-Garcia, J. Ramon, Cesar Renteria, and Luis F. Luna-Reyes. (2015). *Enacting Collaborative Electronic Government: Empirical Evidence and Lessons from a Survey*. Lecture presented at the Symposium on Institutional Perspectives in Digital Government Research., organized by the National Center for Digital Government, University of Massachusetts Amherst. Amherst, MA, United States, June 8.

Gil-Garcia, J. Ramon. (2015). *Smart Cities and Services Provision (In Spanish)*. Lecture presented at the panel Innovation in Management and Information Technologies at the International Seminar: Local Government and the Centralization of Power: Debates and Alternatives, organized by the Grupo de Investigacion y Planeacion del Desarrollo Local (GEPLADEL) at the Universidad Autonoma Metropolitana Atzacotalco, Mexico City, Mexico, May 21 y 22.

Garcia-Garcia, Luz Maria and J. Ramon Gil Garcia. (2014). *Citizen-Centered e-Government: Towards a More Integral Approach*. Poster presented at the 15th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Aguascalientes, Aguascalientes, Mexico, June 18-21. [Proceedings published by the ACM Digital Library]

Mercado-Lara, Eunice and J. Ramon Gil-Garcia. (2014). *Open Government and Data Intermediaries: The Case of AidData*. Poster presented at the 15th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Aguascalientes, Aguascalientes, Mexico, June 18-21. [Proceedings published in the ACM Digital Library]

Gil-Garcia, J. Ramon. (2013). *Towards a Better Use of ICT's for more Efficient Governments (In Spanish)*. Lecture presented at the Experiences Exchange Meeting about Information Technologies between Mexico, Peru, and Canada 2013, ProGobernabilidad. Mexico City.

Gil-Garcia, J. Ramon, Leonardo F. Vivanco, Luis F. Luna-Reyes, Rodrigo Sandoval-Almazan and Dolores E. Luna. (2013). *Inter-Organizational Collaboration and Performance of State E-Government Portals in Mexico: Understanding the Role of Politics in the Enactment Process*. Poster presented at the 14th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. Quebec City, Quebec, Canada, June 17-20. [Proceedings Published in the ACM Digital Library]

Quintanilla Mendoza, Gabriela and J. Ramon Gil-Garcia. (2013). *E-Governance in Federal Government Websites: The Cases of Canada and Mexico*. Poster presented at the 14th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. Quebec City, Quebec, Canada, United States, June 17-20. [Proceedings Published in the ACM Digital Library]

Gil-Garcia, J. Ramon. (2012). *Structural Equation Modeling and Partial Least Squares: A Brief Introduction (In Spanish)*. Presented at the "4° Encuentro de Matematicas Empresariales 2012" organized by the Universidad Anahuac Mexico Sur, the Center for Research and Teaching in Economics and Universidad Panamericana, Campus Mexico, Mexico City, November 23-24.

Gil-Garcia, J. Ramon, Leonardo F. Vivanco, Luis F. Luna-Reyes, Rodrigo Sandoval-Almazan and Dolores E. Luna. (2012). *Inter-Organizational Collaboration and Performance of State E-Government Portals in Mexico: A Progress Report*. Poster presented at the 13th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 4-7. [Proceedings Published in the ACM Digital Library]

Aldama, Armando, J. Ramon Gil-Garcia, Suha Alawadhi, Hafedh Chourabi, Sehl Mellouli, Taewoo Nam, Theresa Pardo, Hans J Scholl and Shawn Walker. (2012). *Smart Cities and Service Integration Initiatives in North American Cities: A Status Report*. Poster presented at the 13th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. Collage Park, MD, United States, June 4-7. [Proceedings Published in the ACM Digital Library]

Gil-Garcia, J. Ramon. (2011). *Multi-Method Approaches in the Social Sciences (In Spanish)*. Lecture at the School of Social and Political Sciences, UAEM. Toluca, Mexico, November 24.

Gil-Garcia, J. Ramon. (2011). *E-Government Development in Outlying Regions: Digital Divide Axis*. Panel Presentation at the "E-Government Development in Outlying Regions" organized by Diane Poulin and Sehl Mellouli, as part of the 10th international conference EGOV 2011. Delft, The Netherlands, August 28-September 2.

Gil-Garcia, J. Ramon, Theresa Pardo, Sehl Mellouli, Jing Zhang, Celene Navarrete and Luis F. Luna-Reyes. (2011). *Research Group on Digital Government in North America: A Comparative and Transnational Agenda*. Poster presented at the 12th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America College Park MD United States, June 12-15. [Proceedings Published in the ACM Digital Library]

Aldama-Nalda, Armando and J. Ramon Gil-Garcia. (2011). *First Steps towards Studying Government Information Sharing and Integration in Metropolitan Areas*. Poster presented at the 12th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 12-15. [Proceedings Published in the ACM Digital Library]

Sandoval-Almazan Rodrigo, Jeanett Mendoza Colin, J. Ramon Gil-Garcia, Luis F. Luna-Reyes and Dolores E. Luna. (2011). *Local Government Websites: Cases of Innovation and Best Practices in Mexico*. Poster presented at the 12th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 12-15. [Proceedings Published in the ACM Digital Library]

Luna Dolores E., Luis F. Luna- Reyes, J. Ramon Gil-Garcia and Rodrigo Sandoval-Almazan. (2011). *Government Web Portals Performance Evaluation Using Data Envelopment Analysis*. Poster presented at the 12th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 12-15. [Proceedings Published in the ACM Digital Library]

Gil-Garcia, J. Ramon, Leonardo F. Vivanco, Luis F. Luna-Reyes, Rodrigo Sandoval-Almazan and Dolores E. Luna. (2011). *Inter-Organizational Collaboration and Performance of State E-Government Portals in Mexico*. Poster presented at the 12th Annual International

Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 12-15. [Proceedings Published in the ACM Digital Library]

Nam, Taewoo, F. Armando Aldama, Hafedh Chourabi, Sehl Mellouli, Theresa A. Pardo, J. Ramon Gil-Garcia, Jochen Scholl, Adegboyega Ojo, Elsa Estevez and Lei Zheng. (2011). *Smart Cities and Service Integration*. Poster presented at the 12th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 12-15. [Proceedings Published in the ACM Digital Library]

Gonzalez-Martinez Sergio, Luis F. Luna- Reyes, Dolores E. Luna, J. Ramon Gil-Garcia and Rodrigo Sandoval-Almazan. (2011). *Comparing Usability of Government Web Portals during Governor Change of Terms*. Poster presented at the 12th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 12-15. [Proceedings Published in the ACM Digital Library]

Gil-Garcia, J. Ramon. (2011). *Mixed Methods in the Social Sciences (In Spanish)*. Lecture at the Universidad Autonoma del Estado de Mexico, School of Political and Social Sciences. Toluca, Mexico, May 24.

Gil Garcia, J. Ramon. (2010). *E-Government Reform in Mexico (2000-2009)* (In Spanish). Presentation at the Symposium "Public Sector Reform in Mexico: Experience and Prospects", organized by the Instituto Tecnológico de Estudios Superiores de Monterrey (ITESM), Campus Mexico City, April 22.

Gil-Garcia, J. Ramon. (2010). *Multi-Method Approaches in Social Sciences* (In Spanish). Lecture at the First Meeting of Graduate Students in Social Sciences "Methods for Analysis in the Social Sciences: Challenges and Perspectives for the Study of Public Affairs", organized by Centro de Investigacion y Docencia Economicas (CIDE), Facultad Latinoamericana de Ciencias Sociales – Sede Mexico (FLACSO), Universidad Nacional Autonoma de Mexico (UNAM) and Universidad Autonoma del Estado de Mexico (UAEM). Mexico, D.F., November 17.

Gil-Garcia, J. Ramon. (2010). *Information Bank for Applied Research in Social Sciences (BIIACS)*. Presentation at the Fourth Seminar Polls and Elections in Mexico 2009-2010, organized by the Federal Electoral Institute, the Mexican Association of Marketing Research and Public Opinion Agencies (AMAI), the Council of Public Opinion Researchers, and the World Association for Public Opinion Research (WAPOR). Cocoyoc, Morelos, October 2. [Mexico]

Gil-Garcia, J. Ramon. (2010). *Shaping and Strengthening Academic Networks: The Case of the National Association of Students of Political Science and Public Administration (ANECPAP)* (In Spanish). Paper presented at the Second Regional Conference entitled "Mexico 2012: A Challenge for Effective Participation", organized by the National Association of Students of Political Science and Public Administration. Toluca, Mexico, August 20.

Sehl Mellouli, J. Ramon Gil-Garcia, Celene Navarrete, Theresa A. Pardo and H. Jochen Scholl. (2010). *Integration and Interoperability at the Border in North America: A Status Report*. Poster presented at the 11th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. Puebla, Mexico, May 17-20. [Proceedings Published in the ACM Digital Library]

Luna-Reyes, Luis F., Sehl Mellouli, J. Ramon Gil-Garcia, Theresa A. Pardo, Jing Zhang and Celene Navarrete. (2010). *Comparing Digital Government Agendas in Canada, Mexico and the United States*. Poster presented at the 11th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. Puebla, Mexico, May 17-20. [Proceedings Published in the ACM Digital Library]

Gil-Garcia, J. Ramon. (2010). *Using Business Case for Information Technology Projects in the Government* (In Spanish). Permanent Seminar presentation INFOTEC, INFOTEC, Mexico City, May 13.

Gil-Garcia, J. Ramon. (2010). *Electronic Government*. (In Spanish). Paper presented at the Permanent Seminar on Trends and Challenges of Public Administration, organized by the Institute of Public Administration of the State of Mexico and the School of Social and Political Sciences of the Autonomous University of the State of Mexico. Toluca, State of Mexico, April 8.

Gil-Garcia, J. Ramon. (2010). *Using Business Case for Developing Information Technology Projects in the Government*. (In Spanish). Seminar presentation "Bridging the Information Technology and Municipal Management" organized by INFOTEC, Mexico City, March 5.

Gil-Garcia, J. Ramon. (2009). Models of Structural Equations and Minimal Partial Squares: A Brief Introduction. Presentation at the Universidad Autonoma del Estado de Mexico, Toluca, State of Mexico, August.

Gil-Garcia, J. Ramon and Fernando Gonzalez Miranda. (2009). *E-Democracy and Participation in the State of Mexico Portals*. Presentation on Government 2.0 Summit, organized by Microsoft and other public and private organizations, Mexico City, November 18.

Gil-Garcia, J. Ramon. (2009). *Using a Business Case to Develop Projects and Programs*. (In Spanish). Paper presented as part of the Workshop "Gender Equity and Public Policy" held at the Judicial College of the State of Mexico by the State Council of Women and Social Welfare. Toluca, Mexico, June 11.

Gil-Garcia J. Ramon, Sehl Mellouli, Theresa Pardo, Luis F. Luna-Reyes, Celene Navarrete and Jing Zhang. (2009) *Research Group on Digital Government in North America: Developing a Comparative and Transnational Agenda*. Poster prepared for the 10th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. [Proceedings Published in the ACM Digital Library]

Gil-Garcia J. Ramon, Celene Navarrete, Theresa Pardo, Anthony Cresswell, Lei Zheng, Sehl Mellouli and H. Jochen Scholl. (2009). *Integration and Interoperation at the Border States in North America*. Poster presented at the 10th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. [Proceedings Published in the ACM Digital Library]

Gil-Garcia, J. Ramon and Rodrigo Sandoval Almazan. (2008). *Transforming Local Governments through the Strategic Use of IT: The Case of the City of Merida*. Presentation at the 2008 Annual Conference of the American Society for Public Administration (ASPA). March 7-11, Dallas, Texas, United States.

Navarrete, Celene, Theresa A. Pardo, J. Ramon Gil-Garcia, Zhang Jing and Luis F. Luna-Reyes. (2008). *North American Digital Government Working Group: Initial Steps in the Development of a Comparative and Transnational Agenda*. Poster presented at the 8th International Conference on Digital Government Research, organized by the Digital Government Society of North America, Philadelphia, Pennsylvania, United States, May 18-21. [Proceedings Published in the ACM Digital Library]

Gil-Garcia, J. Ramon. (2008). Participation in the Presentation of the Book entitled "Who Lead: The Citizen." (In Spanish) Instituto de Administracion Publica del Estado de Mexico, Toluca, Mexico, November 13.

Gil-Garcia, J. Ramon. (2008). Participation in Panel Discussion: "Organization Theory and the Public Sector. Instrument, Culture and Myth" (In Spanish). Universidad Autonoma Metropolitana and Centro de Investigacion y Docencia Economicas, DF, Mexico, September 19.

Pardo, Theresa, J. Ramon Gil-Garcia and Brian Burke. (2007). *IT-Enabled Collaboration in Intergovernmental Settings: Lessons from the Response to the West Nile Virus Outbreak*. Paper presented at the 68th ASPA National Conference, organized by the American Society for Public Administration, Washington, DC, United States, March 23-27.

Gil-Garcia, J. Ramon, Theresa Pardo, and Brian Burke. (2007). *Inter-Organizational Information Integration in Government: Understanding Politics, Technology, and Bureaucratic Decision-Making*. Poster presented at the 2007 APSA Annual Meeting, organized by the American Political Science Association, Chicago, IL, United States, August 30 - September 2.

Pardo, Theresa A., J. Ramon, Gil-Garcia and G. Brian Burke. (2007). *Leadership and Cross-Boundary Information Sharing Insights from the U.S. West Nile Virus Outbreak*. Paper presented at the 7th Global Forum on Reinventing Government: Building Trust in Government, Capacity Development Workshop on Managing Knowledge to Build Trust in Government, organized by the United Nations, Vienna, Austria, June 28-29.

Gil-Garcia, J. Ramon, Natalie Helbig, Theresa A, Pardo, Luis F. Luna-Reyes and Celene Navarrete. (2007). *Working Group on Comparative and Transnational Digital Government in North America*. Poster presented at the 8th International Conference on Digital Government Research, organized by the Digital Government Society of North America and the National Science Foundation, Philadelphia, PA, United States May 20-23.

Estrada-Marroquin, Mireya, Victor M. Moran-Rodriguez, J. Ramon, Gil-Garcia and Luis F. Luna-Reyes. (2007). *The Impact of Institutions on Inter-Organizational IT Projects in the Mexican Federal Government*. Poster presented at the 8th International Conference on Digital Government Research, organized by the Digital Government Society of North America and the National Science Foundation, Philadelphia, PA, United States, May 20-23. [Proceedings Published in the ACM Digital Library]

Gil-Garcia, J. Ramon, Donna Canestraro, Jim Costello, Andrea Baker, and Derek Werthmuller. (2006). *Structuration Theory and the Use of XML for Web Site Content Management in Government: Comprehensive Prototyping as an Induced Change Episode*. Poster presented at the ASIS&T 2006 Annual Meeting "Information Realities: Shaping the Digital Future for All", organized by the American Society for Information Science and Technology, Austin, Texas, November 3-8.

Fountain, Jane E. and J. Ramon, Gil-Garcia. (2006). *Technology Enactment Theory: Understanding the Role of Power, Bureaucracy, and Institutions in Government Information Technology Initiatives*. Poster presented at the 2006 APSA Annual Meeting, organized by the American Political Science Association, Philadelphia, PA, August 31 - September 3.

- Gil-Garcia, J. Ramon and Luis F. Luna-Reyes. (2006). *Enacting Inter-Organizational E-Government in the Mexican Federal Government*. Poster presented at the 7th International Conference on Digital Government Research, organized by the National Science Foundation, San Diego, CA, United States, May 21-24. [Proceedings Published in the ACM Digital Library]
- Gil-Garcia, J. Ramon, Donna Canestraro, Jim Costello, Andrea Baker, and Derek Werthmuller. (2006). *Improving the Workflow while Reducing the Costs: Using XML for Web Site Content Management in Government Agencies*. Poster presented at the 7th International Conference on Digital Government Research, organized by the National Science Foundation, San Diego, CA, United States, May 21-24. [Proceedings Published in the ACM Digital Library]
- Gil-Garcia, J. Ramon, Donna Canestraro, Jim Costello, Andrea Baker, and Derek Werthmuller. (2006). *Web Site Management Using XML: The XML Toolkit*. Presentation at FedWeb West 2006, San Diego, CA, United States, May 22-24.
- Gil-Garcia, J. Ramon, Donna Canestraro, Jim Costello, Andrea Baker, and Derek Werthmuller. (2006). *XML for Web Site Management in Government: State of the Art and Future Research*. A Birds-of-a-Feather session prepared for the 7th International Conference on Digital Government Research, organized by the National Science Foundation, San Diego, CA, United States, May 21-24. [Proceedings Published in the ACM Digital Library]
- Luna-Reyes, Luis F. and J. Ramon, Gil-Garcia. (2006). *E-Government Measurement and Evaluation*. A Birds-of-a-Feather session prepared for the 7th International Conference on Digital Government Research, organized by the National Science Foundation, San Diego, CA, United States, May 21-24. [Proceedings Published in the ACM Digital Library]
- Pardo, Theresa A. and J. Ramon Gil-Garcia. (2005). *Understanding Context through a Comprehensive Prototyping Experience: A Testbed Research Strategy for Emerging Technologies*. Presentation at the Pre-ICIS International Symposium on Research Methods, International Conference on Information Systems, Las Vegas, Nevada, United States, December 11-14.
- Gil-Garcia, J. Ramon and Theresa A. Pardo. (2005). *Multiple Methods and Multiple Paradigms for Digital Government Research: Understanding the Promises and Challenges*. A Birds-of-a-Feather session prepared for the National Conference on Digital Government Research, organized by the National Science Foundation, Atlanta, GA, United States, May 15-18. [Proceedings Published in the ACM Digital Library]
- Gil-Garcia, J. Ramon. (2005). *Enacting E-Government State Websites*. KSG Work in Progress Seminar. Kennedy School of Government, Harvard University, Cambridge, MA, United States, February 4.
- Gil-Garcia, J. Ramon, Teresa Harrison, Dubravka Juraga, Theresa Pardo, and Fiona Thompson. (2004). *The Structuring of GIS Technologies: The World Trade Center Crisis as a Change Episode*. Poster presented at the ASIS&T 2004 Annual Meeting "Managing and Enhancing Information: Cultures and Conflicts", organized by the American Society for Information Science and Technology, Providence, Rhode Island, November 13 – 18.
- Harrison, Teresa, J. Ramon, Gil-Garcia, Dubravka Juraga, Theresa Pardo, and Fiona Thompson. (2004). *The Coming of Age of Geographic Information Technologies in the World Trade Center Crisis*. Presentation at "Learning from Crisis: A Research Symposium on the World Trade Center Response", organized by the Center for Technology in Government, University at Albany, Albany, NY, United States, June 14.
- Dawes, Sharon S., Natalie Helbig, and J. Ramon, Gil-Garcia. (2004). *Exploring the Feasibility of a Digital Government Journal*. Presentation at the National Conference on Digital Government Research, organized by the National Science Foundation, Seattle, Washington, United States, May 24-26. [Proceedings Published in the ACM Digital Library]
- Ho, Jinwon, J. Ramon, Gil-Garcia and Theresa A. Pardo. (2004). *Toward the Success of eGovernment Initiatives: Mapping Known Success Factors to the Design of Practical Tools*. Presentation at the 37th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mānoa, United States, January 5-8.
- Gil-Garcia, J. Ramon. (2003). *Network Formation and Academic Development. The Case of the National Association of Political Science and Public Administration Students* (In Spanish). Paper prepared for the X Anniversary of the National Association of Students of Political Science and Public Administration (ANECAP), Valle de Bravo, Mexico, June 27-29.
- Gil-Garcia, J. Ramon. (2003). *Improving the Public function: Professionalization or Civil Service?* (In Spanish). Paper presented at the "Foro de Consulta Ciudadana sobre Federalismo". Toluca, State of Mexico, Mexico.
- Gil-Garcia, J. Ramon. (2001). *An Organizational Approach to the Electoral Process 1999-2000* (In Spanish). Paper presented at the Symposium "Democratic Transition and Electoral Process 1999-2000. Analysis and Perspectives", organized by the Center of Research and Advanced Studies in Political Science and Public Administration, Autonomous University of the State of Mexico, Toluca, Mexico,

March 15.

Gil-Garcia, J. Ramon. (2000). *Citizen Participation and Public Management Efficiency* (In Spanish). Paper presented at the Symposium "Citizen Participation in Public Management", organized by the Secretary of the Comptroller and Administrative Development (SECODAM), Mexico City, Mexico, October 24.

Chavez Ramos, Edith and J. Ramon, Gil-Garcia. (2000). *International Co-operation, Local Public Policy, and Non Governmental Organizations: The Decentralized Co-operation of the European Union* (In Spanish). Paper presented at the permanent seminar of the Colegio Mexiquense, Zinacantepec, Mexico, September 28.

Gil-Garcia, J. Ramon. (1999). *New Public Management. Some Basic Concepts* (In Spanish). Paper presented at the School of Political Science and Public Administration, Autonomous University of Campeche, Campeche, Mexico, December 16.

Gil-Garcia, J. Ramon. (1996). *Initial Formation of the Public Servant* (In Spanish). Paper presented at the Forum "The Professionalization of the Public Service, organized by the Autonomous University of the State of Mexico, the Public Administration Institute of the State of Mexico, and the Association of Political Science and Public Administration of the State of Mexico, Toluca, State of Mexico, Mexico, August 28.

TEACHING EXPERIENCE

University at Albany, State University of New York, Albany, New York, United States.

Rockefeller College of Public Affairs and Policy

Associate Professor

Chair of the Government Information Strategy and Management (GISM) Concentration

Seminar on Social Perspectives of Information Technologies in Public and Private Organizations (Ph.D. Level).

Dates: Spring 2016 (January-May), Fall 2018 (August-December).

Course content: Research Assumptions in studying Organizational Phenomena; Research Assumptions in studying Information Technology; Functional Perspectives on Technology; Contextual/Institutional/Political Perspectives on Technology; Constructivist Perspectives on Technology; Structural Perspectives on Technology; Post-Humanist/Practice Perspectives on Technology; Sociomaterial Perspectives on Technology; Technology and Change; Technology, Knowledge, and Information Sharing; Technology and Transparency; Technology, Collaboration, and Co-Production.

Foundations of Government Information Strategy and Management (Masters Level).

Dates: Fall 2014 (September-December), Spring 2015 (January-May), Fall 2015 (August-December), Fall 2016 (August-December), Spring 2017 (January-May), Fall 2017 (August-December), Spring 2018 (January-May).

Course content: The public sector information environment; Multi-dimensional thinking for government IT initiatives; Information policy; Information, technology and organizational effectiveness; Information systems in organizations; Using information and technology to implement public policy; Using information and technology for strategic change; Government and society: impact of open government; Global perspectives: E-government around the world; Future prospects for digital age government.

Adjunct Professor

Data, Models and Decisions (Masters Level). Fall 2005 (August-December).

Course content: Probability; Spreadsheets (Excel); Probability and Decision Trees; Administrative Models in Spreadsheets; Government Information Systems; Difference Equations, System Dynamics and Vensim; Linear Systems, Matrix Notation, and Markov Chains; Internet, Networking and Public Administration, Database Design, Database Normalization, Decision Analysis in Spreadsheets; Multi-attribute Utility Models; Optimization; Formal Models in Public Administration and Policy.

Guest Lecturer

Research Methods II (Ph.D. Level). November 2006, March 2006.

Session title: Introduction to Structural Equation Modeling and Partial Least Squares.

Teaching Assistant

Organization Theory and Behavior (Masters Level). Summer 2004 (May-July).

Course content: Management and Leadership; Organizational Structure; Organizational Design; Power; Job Motivation; Teams and Working Groups; Strategy; Culture; Technology and Organizations; and Stress Management. In collaboration with Dr. Mark Preston.

School of Business, Department of Management Science and Information Systems

Adjunct Professor

Quantitative Analysis for Business (Masters Level). Spring 2004 (January-May).

Course content: Information and Business Decisions; Descriptive Statistics; Random Variables and Probability Distributions; Sampling and Statistical Inference; Regression Analysis; Forecasting and Time Series; Risk Analysis and Monte Carlo Simulation; System Simulation Modeling and Analysis; and Selection Models and Decision Analysis.

Statistical Analysis for Managers (Masters Level). Spring 2003 (January-May).

Course content: Descriptive Statistics; Probability; Confidence Intervals; Hypothesis Testing; Sampling Distributions; Variance Analysis; Regression Analysis; Decision Making; and Statistics Applications in Quality and Productivity Management.

School of Information Science and Policy

Adjunct Professor

Database Applications (Masters/Ph.D. Level). Fall 2003 (November-December).

Course content: Introduction to Databases; Introduction to Microsoft Access; Relational Model; ER Diagrams; Normalization; SQL; Relational Algebra; Forms and Reports; Distributed Databases; and Advanced Queries.

Web Technologies (Masters/Ph.D. Level). Fall 2003 (September-October).

Course content: Introduction and History of the *World Wide Web*; Internet Browsers; HTML Basic Code; Design and Modification of Web Pages; Tools for Web Design; Web Content Accessibility Guidelines; Tables and Frames; JavaScript; Cascading Style Sheets; CGI; and Client/Server Computing.

Guest Lecturer

Proseminar in Information Theory (Ph.D. Level). March 2006.

Session title: Structuration Theory in Information Systems Research.

Project Client

Electronic Databases Searching (Bachelors/Masters Level). January – April 2002.

Description: Client of an electronic databases search. The topic of the search was electronic government and the use of information technologies in different functions of the criminal justice system. Prof. Rong Tang was the instructor of this course.

Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico.

Department of Public Administration, Master of Public Policy & Administration

Professor

Statistics (Masters Level).

Dates: Summer 2009 (May-July), Summer 2010 (May-July), Summer 2011 (May-July), Summer 2012 (May-July), Summer 2013 (May-July).

Course content: Basic Issues on Data, Information and Decisions; Descriptive Statistics; Basic Probability; Normal Distribution and Sampling Distributions; Introduction to Confidence Intervals; and Introduction to Hypothesis Testing.

Econometrics (Masters Level).

Dates: Spring 2009 (January-June), Spring 2010 (January-June), Spring 2011 (January-June), Spring 2012 (January-June), Spring 2013 (January-June).

Course content: Data, Information and Decisions; Review of Descriptive Statistics; Probability and Discrete Probability Distributions; Normal Distribution and Sampling Distributions; Confidence Intervals; Hypothesis Testing; Analysis of Variance; Non-Parametric Tests; Simple Linear Regression; Multivariate Regression; Violations to the OLS assumptions; Time Series and Forecasting; Decision Making; Dichotomous Dependent Variable: Logit and Probit; Factor Analysis; and Structural Equation Models and Partial Least Squares.

Research Methods Seminar II (Ph.D. Level).

Dates: Spring 2011 (January-June), Spring 2012 (January-June), Spring 2013 (January-June).

Course content: Hierarchical Linear Models; Structural Equation Systems and Partial Least Squares; Continuous Simulation and System Dynamics; Discourse Analysis; Multilevel Case Studies; and Social Network Analysis

Electronic Government (Masters Level). Spring 2013 (March).

Course content: Course taught in collaboration with professors Gabriel Puro Cid and Rodrigo Sandoval Almazan including topics such as Introduction to Electronic Government, Open Government, Government Networks, Inter-organizational Collaboration and Information Sharing, and Introduction and Applications of Government 2.0.

Research Methods Seminar I (Ph.D. Level).

Dates: Spring 2010 (April-June), Fall 2010 (August-December), Fall 2011 (August-December), Fall 2012 (August-December).

Course content: Strategies for Social Research; Research Design; Research Questions; Epistemological and Ontological Positions; Literature Review; Quantitative Analysis; Sampling; Structured Interviews; Surveys; Structured Observation; Content Analysis; Analysis of Secondary Data and Official Statistics; Qualitative Analysis; Ethnography; Participant Observation; Qualitative Interviews; Focus Groups; Document Analysis; Discourse Analysis.

Seminar of Qualitative Analysis Using Atlas.ti (Ph. D. Level). Fall 2012 (August-December).

Course content: Tutorial course taught to the student Miguel Adolfo Mendoza Guajardo, including topics such as Interactive codification; Analysis of Codified Information; Construction of Conceptual Maps; Search Functions; Creation of Hypertext and Analysis of Interviews for Case Studies.

Dissertation Seminars I, II, III, IV, V and VI (Ph. D. Level).

Dates: Spring 2009 (February-June), Summer 2009 (June-August), Fall 2009 (August-December), Spring 2010 (February-June), Fall 2010 (August-December), Spring 2011 (January-June), Fall 2011 (August-December), Spring 2012 (January-June), Fall 2012 (August-December).

Courses content: Series of independent study courses to help doctoral students to make progress with their dissertations.

Summer Course "Government 2.0: New Trends in the Use of IT in the Public Sector" (Professional).

Dates: Summer 2009 (July), Summer 2010 (July).

Course content: The course offered a review of recent issues related to the use of information and communication technologies in government, with an emphasis on some new trends sometimes grouped under the concept of Government 2.0. It was conducted in collaboration with Dr. Luis F. Luna-Reyes and Dr. Rodrigo Sandoval-Almazan.

Information Technologies and Government Innovation (Masters Level). Spring 2010 (February-June).

Course content: Electronic Government; Inter-Organizational Collaboration and Information Sharing; Information Policy in the Public Sector; E-Government Success Factors; and E-Government Benefits.

Organizational Intervention (Masters Level). Spring 2001 (February-April).

Course content: Theory of the Organizational Structure; Models of Organizational Reconfiguration; Organizational Learning; Total Quality Management; Process Re-engineering; and Performance Evaluation. Course taught in collaboration with Jesus Ramirez.

Organization Theory (Masters Level). Fall 2000 (August-December).

Course content: New Economic Institutionalism; Contingency Theory; Population Ecology; Rational Choice; Principal-Agent Theory; and Organizational Culture. Course taught in collaboration with David Arellano-Gault and Jesus Ramirez.

Introduction to Public Administration (Masters Level). Summer 2000 (July).

Course content: Foundations of Public Management; and Administrative Reform. Course taught in collaboration with David Arellano-Gault.

Organizational Intervention (Masters Level). Spring 2000 (February-March).

Course content: Theory of the Organizational Structure; Models of Organizational Reconfiguration; and Organizational Learning. Course taught in collaboration with David Arellano-Gault and Jesus Ramirez.

Guest Lecturer

Public Management Seminar (Masters Level).

Session title: "Promises and Limits of Digital Government: Reflections on Technology, Organization and Context"

Dates: April 2008, April 2009, May 2012, May 2013.

Session title: "Electronic Government, Access to Information, Transparency and Citizen Participation."

Dates: April 2010, May 2011.

Research Seminar (Masters Level).

Session title: "Designing and Conducting Quantitative Research in Social Sciences." October 2009.

Session title: "A Brief Introduction to Structural Equation Modeling and Partial Least Squares." October 2008.

Certificate in Local Government and Management (Professional).

Session title: "Promises and Limits of Digital Government: Reflections on Technology, Organization and Context"

Dates: July 2008, August 2009.

Public Economics and Regulation (Masters Level).

Session title: "Digital Divide". March 2009.

Public Policy Course for Microsoft (Graduate Level).

Session title: "Promises and Limits of Electronic Government: Reflections on Technology, Organization, and Context." October 2007.

Ecole Polytechnique Federale de Lausanne, Switzerland.

Universidad Cristobal Colon, Mexico.

EPFL Executive Master in e-Governance

Professor

Sessions "e-Government Research" and "e-Government in Mexico" (Masters Level). Summer 2010 (June).

Course content: E-Government Success Factors; Research Topics in E-Government (with an emphasis on inter-organizational collaboration and information sharing); the Mexican Experience in e-Government; and Multi-Method Approaches to E-Government Research.

Universidad Autonoma del Estado de Mexico, Toluca, State of Mexico, Mexico.

School of Political and Social Sciences

Professor

Permanent Seminar II – Social Sciences. (Masters Level). Fall 2009 (August-December).

Course content: Teaching and/or organizing sessions on topics related to diverse aspects of social sciences, emphasizing both theoretical

and methodological elements. This course was taught as part of the Masters for Peace and Development.

Global and Sector-Specific Policies (Masters Level). Fall 2000 (September-December).

Course content: Public Policy Analysis; New Public Management; New Economic Institutionalism; Organization Theory Applications; State Reform; Evaluation in the Public Sector; Performance-Oriented Budget Reforms; Civil Service; Information Management Policy; Education Services Decentralization; Higher Education Evaluation Policy; Social and Welfare Policy; Municipal Public Policies; and Environmental Policy.

Theory of Public Administration I (Bachelors Level). Spring 2000 (March-July).

Course content: Introduction to Public Administration; Object of Study in Public Administration; Public Administration Functions; Evolution of the Study of Public Administration; Legitimacy and Public Administration; Scientific Management School; Administrative Classical Theory School; Human Relations School; Structuralism; General Systems Theory; Quantitative School; New Human Relations School; Introduction to the Study of Organizations; Organizational Structure; Organization Theory; Organization Types; Organizational Configurations; Introduction to the Analysis of Public Policies; Administrative Reform; Public Management; and Process Re-engineering.

Selected Topics of Public Administration (Bachelors Level). Winter 1999 (September 1999 – February 2000).

Course content: Civil Service Systems; Current Situation of the Civil Service in Some Countries; Technocracy in Mexico; Public Management; Social Management; Municipal Public Management; Process Re-engineering; New Public Management; and Introduction to Non-Government Organizations.

Guest Lecturer

E-Government for IT Leaders Course (Professional).

Session title: “Networked Government, Inter-Organizational Collaboration and Information Sharing” The course was jointly organized with United Nations University. December 2014.

Social Research Methods (Bachelors level).

Session title: "Multi-Method Approaches in Social Sciences: Foundations and Examples."

Fechas: December 2009, May 2010, December 2010.

Seminar for Bachelors Thesis Development (Bachelors Level).

Session title: eNew Institutionalism and Public Administration.” October 1999.

Teaching Assistant

Economics of the Public Sector II (Bachelors Level). Spring 1997 (March-July).

Course content: Support in the preparation of materials and presentation of topics related to the economics of the public sector with an emphasis in Mexico. This course was taught by Erwin Lino Zarate.

Universidad de Colima, Colima, Colima: Mexico.

School of Political and Social Science

Guest Lecturer

Public Policies and the Use of New Technologies in Government Management (Faculty Members). November 2011.

Session title: Public Policy and the Use of New Technologies in Public Administration.

Adjunct Directorate of Innovation and Knowledge (INFOTEC), Mexico City, Mexico.

Research Seminar in Information and Communication Technologies (TIC)

Guest Lecturer

Models for Municipal E-Government (Masters Level). October 2011.

Session title: The objective of the seminar was to present the results of the project "Municipal E-Government Model", which was studying how local governments use information technologies and what are their main benefits and challenges. The overall goal was to propose an implementation model for electronic government in local governments.

Digital Government Society of North America (DGSNA), United States.

International Digital Government Research Conference (dg.o)

Instructor

Tutorial Course "Using Partial Least Squares (PLS) for Digital Government Research" (Professional).

Dates: May 2008, May 2009, May 2010.

Course content: Use of PLS (Partial Least Squares) and how this statistical technique helps to incorporate more realistic assumptions and better measurements in digital government research.

Tutorial Course "Government 2.0: New Trends in the use of IT in the Public Sector" (Professional). May 2010.

Course content: Introduction to Electronic Government; Networked Government and Inter-Organizational Collaboration, Introduction to Web 2.0 and Government 2.0 Applications. In collaboration with Dr. Luis F. Luna-Reyes and Dr. Rodrigo Sandoval-Almazan.

Instituto Tecnológico y de Estudios Superiores de Monterrey, Toluca, State of Mexico, Mexico.
Graduate School of Public Administration

Guest Lecturer

Politics and Public Administration in Mexico. (Masters Level). April 2010.

Session title: Using Business Cases for Information Technology Projects in Government.

Universidad de las Americas - Puebla, Cholula, Puebla, Mexico.

School of Business and Economics, Executive Masters in Business Administration

Professor

Integrative Project in Information Technology Management (Masters Level).

Course content: Conceptualizing a Research Project; Qualitative and Quantitative Methods; Literature Review; Hypotheses; Development of the Theoretical Perspective; Collection and Analysis of Qualitative Data; Reporting the Results of Quantitative Analysis; Reporting the Results of Qualitative Analysis.

Dates: Spring 2018.

Systems Analysis, Modeling, and Design (Masters Level).

Course content: Systems, Roles and Development Methodologies; Feasibility Analysis and the Development of a Plan for the Project; Requirement Analysis; Use of Data Flow Diagrams; Process Specifications and Structured Decisions; User Interface Design; Quality Assurance and Implementation; Usability Tests.

Dates: Fall 2017.

Guest Lecturer

Information Management (Masters Level).

Session title: Making Smart IT Choices: Succeeding in IT-Enabled Innovation.

Dates: September 2008, June 2007, October 2006.

Instituto Nacional de Administracion Publica, Mexico City, Mexico.

Graduate Certificate in Process Re-Engineering for Public Administration

Adjunct Professor

Administrative Technologies for Process Change (Graduate Level). June 2001.

Session title: New Public Management: The Institutional and Organizational Transformation.

Graduate Certificate in Regional Development

Adjunct Professor

Regional Economic Analysis (Graduate Level). October 2000.

Course content: Introduction to the Economic Analysis of Sub-national Areas; External Demand and Economic Regional Growth; Quotients of Localization; and Minimum Requirements. The course included both theoretical lectures and hands-on practical exercises using different techniques of regional economic analysis.

Universidad Autonoma de Baja California Sur, La Paz, Baja California Sur, Mexico.

Department of Social Sciences, Master of Public Policy and Administration

Adjunct Professor

Masters Thesis Workshop (Masters Level). August 2001.

Course content: Research Methods; Problem Definition; Research Questions and Hypothesis; Data Collection Techniques; Qualitative Case Studies; Quantitative and Qualitative Analysis; Presentation of Research Results. In addition to the lectures, there were individual sessions with each of the students with the objective to help them to develop or improve their research proposals.

Qualitative Approaches to Public Policy Analysis (Masters Level). December 2000.

Course content: Public Administration and Policy Analysis; Public Policy Formulation; Implementation and Evaluation of Public Policies; New Economic Institutionalism; Organization Theory; New Public Management.

University of Guanajuato, Guanajuato, Guanajuato, Mexico.

School of Law, Master of Public Administration

Adjunct Professor

Administration of the Local and Regional Development (Masters Level), July 2001.

Course content: Sustainable Development; Local Government Agenda Formation; Environmental Policy; and Administration of the Local and Regional Development. Course taught in cooperation with Allison Rowland, Rodolfo Garcia del Castillo, and Jesus Ramirez.

Government of the State of Aguascalientes, Aguascalientes, Aguascalientes, Mexico.

Secretary of Finance, Coordination of Advisors

Instructor

Reform and Institutional Change in Government Agencies (Practitioner Audience), August 2000.

Course content: Strategic Planning; Organizational Change; and Performance Evaluation. In collaboration with Dr. David Arellano-Gault and Dr. Jesus Ramirez.

Government of the State of Mexico, Toluca, State of Mexico, Mexico.

Secretary of Finance and Planning

Instructor

Workshop “Developing Performance Measurements” (Practitioner Audience), March – April 2000.

Course content: Strategic Planning; Performance Evaluation; and Performance Measurements Development. In collaboration with Dr. Enrique Cabrero, Dr. David Arellano-Gault, and Dr. Jesus Ramirez.

Association of Researchers in Development, Toluca, State of Mexico, Mexico.

Specialization Course “Mexico towards the 21st Century” (In Spanish)

Instructor

Political Factors of the Municipal Government (Practitioner Audience), January 2000.

Sessions content: Municipal Government; Local Dynamics; Strategic Planning; Scenarios Theory; Political Situation for Local Governments; Political Party System in the State of Mexico; and Tools for Political Analysis.

RESEARCH MENTORING AND ADVISING

University at Albany, State University of New York, Albany, New York, United States.

Rockefeller College of Public Affairs and Policy

Committee Member: Alampalli, Sharada. *Complex Information Technology Systems and Public Private Partnerships: Factors Influencing Development*. Ph.D. in Public Administration and Policy, November 2015. Committee Chair: Dr. Theresa A. Pardo.

Committee Member: Nam, Taewoo. *Modeling Municipal Service Integration: A Comparative Case Study of New York and Philadelphia 311 Systems*. Ph.D. in Public Administration and Policy, July 2013. Committee Chair: Dr. Theresa A. Pardo.

Committee Member: Puron Cid, Gabriel. *Extending Structuration Theory: A Study of an IT-enabled Budget Reform in Mexico*. Ph.D. in Public Administration and Policy, July 2010. Committee Chair: Dr. Theresa A. Pardo.

College of Engineering and Applied Sciences

Committee Chair: Cronemberger, Felipe. *Factors Influencing Data Analytics Use in Local Governments*. Ph.D. in Information Science, August 2018.

Committee Member: Begany, Grace. *Consumers’ Health Information Behavior on a New York State Open Health Data Website: A 360° View of User Engagement and Intent*. Ph.D. in Information Science, August 2018. Committee Chair: Dr. Erika Martin.

Universidad de la Sierra Sur, Oaxaca, Oaxaca.

Division of Graduate Studies

Committee Chair: Garcia Garcia, Luz Maria. *User-Centered Electronic Government? The Roles of Diverse Intermediaries in the Provision of Migration Services at the Mexican Southern Border (In Spanish)*. PhD in Electronic Government. July 2018.

Universidad Veracruzana, Xalapa, Veracruz.

School of Economics

Committee Co-Chair: Marinero Aguilar, Ulises. *Electronic Government Based Economic Development*. Ph.D. in Public Finance, In process. Committee Co-chair: María Karen Cortés Verdín.

Instituto Politécnico Nacional, México, Distrito Federal.

Committee Co-Chair: Zea Jiménez, Luis Alfonso. *Proposal for a Measurement Index of the Development of the Web Portals in Local Governments (In Spanish)*. Master in Policy and Management of Technological Change. November 2017. Committee Co-Chair: Dra. Katya Amparo Luna López.

Universidad Autonoma del Estado de Mexico, Toluca, Estado de Mexico, Mexico.

School of Political and Social Sciences

Committee Member: Romero Gutiérrez, Tania. *Electronic Portals of the Municipalities of the State of Mexico: A Change in the Government-Society Interaction (In Spanish)*. Master in Public Administration and Government. In Process.

Committee Member: Hernandez Tella Ramon. *Construction of National Identity through the Participation in Warlike Conflicts. Case of Study: Three Mexican Americans Veterans, Three Conflicts (In Spanish)*. Masters in Studies for the Peace and Development. March 2012.

External Reader: Garcia Antonio, Miriam Nancy. *"How Is Efficiency Constructed in the Modernization of Public Management? An Experience of Electronic Government in the State of Mexico" (In Spanish)*. Masters of Public Administration and Government. June 2011.

Committee Member: Rodriguez Guerrero, Maria Cristina Eugenia. *Implementation of the Performance Evaluation System in Public Administration. Case: State Government of Mexico (In Spanish)*. Masters of Public Administration and Policy, January 2003.

Committee Chair: Cuenca Villagran, Victor Manuel. *A Comparative Analysis of the Provision of Public Services in the Municipalities of Toluca and Metepec (1994-2000) (In Spanish)*. Bachelors in Political Science and Public Administration, June 2001.

Committee Member: Jimenez Perez, Justino. *Adult Education Policies as a Response to Social Needs in the National Environment and with Reference to the State of Mexico (In Spanish)*. Master of Public Administration and Policy, November 2000.

Committee Member: Diaz Posadas, Victor Eduardo. *Public Administration in Times of Change: From the Bureaucratic Paradigm towards a New Public Management Culture as an Alternative to Improve Governmental Action (In Spanish)*. Bachelors in Political Science and Public Administration, November 1999.

Universidade Federal do Paraná, Curitiba-PR, Brazil.

Business School

Committee Member: Barreto Brasileiro Lanza, Beatriz. *Configurations and Business Model in Mobile Government: The Use of Short Message Service (SMS) (In Portuguese)*. Ph.D. in Business Administration. August 2016. Committee Chair: Dr. Fernando Antonio Prado Gimenez.

Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico.

Public Administration Division

Committee Co-Chair: Castellanos Hernandez, Rocio Emma. *Transparency and Behavioral Changes in Governmental Organizations in Mexico (In Spanish)*. Ph.D. in Public Policy, In Process.

Committee Member: Flores Ortega, Jenny Izbeth. *Evaluation of the Quality of the Provision of Drinking Water and Waste Water in Different Institutional Designs of Water Provider Organizations in Mexico (In Spanish)*. Ph. D. in Public Policy. In Process.

Committee Member: Jasso Lopez, Lucia Carmina. *Situational Crime Prevention Policy. The Fear of Crime in Public Spaces (In Spanish)*. Ph. D. in Public Policy. October 2015. Committee Chair: Carlos J. Vilalta.

Committee Member: Cordero Elizondo Alejandra. *Mexico's Biofuel Policy. Etanol Promotion, Feasibility Elements and Economic Evaluation (In Spanish)*. Ph.D. in Public Policy. May 2014. Committee Chair: Roy Boyd.

Committee Co-Chair: Guajardo Mendoza, Miguel Adolfo. *Policy Evaluation of the Tobacco control in Mexico under the Tobacco Control Convention Framework of the World Health Organization (In Spanish)*. Ph.D. in Public Policy, December 2013. Committee Co-Chair: David Arellano Gault.

Committee Member: Bisanz Behler, Jason. *An Organizational Analysis of Management Control and Performance Management in PEMEX Gas and Basic Petrochemicals (In Spanish)*. Master of Public Administration and Policy. May 2011.

Committee Chair: Orozco Gomez, Jose Ramon. *Civil Consultations: Public Policies for Good Information Management (In Spanish)*. Master in Public Management. August 2013.

Committee Chair: Zavaleta Cordero, Paola. *Maximizing Efforts for the Sports Success: Public Policies for High Performance Athletes (In Spanish)*. Master of Public Administration and Policy. July 2013.

Committee Chair: Avendaño, Olga Rosario. *The Economic Dependence of Oaxaca's Newspapers towards the State Government, an Obstacle for the Free Exercise of the Freedom of Expression, the Transparency and the Law to the Information (In Spanish)*. Master in Journalism and Public Affairs. May 2013.

Committee Chair: Valdes Villalobos, Senen. *Factors that Influence Initiatives of Government Interorganizational Information Integration through information and communication technologies. The Case of the Government Programs Records Information Integration System (SIIPPG) (In Spanish)*. Master of Public Administration and Policy. June 2012.

Committee Member: Cruz Vazquez, Porfirio. *The Profile of the Victims of Phone Extortion in the Federal District and State of Mexico: Sociodemographic Correlates (In Spanish)*. Master of Public Administration and Policy. August 2012.

Committee Member: Arriaga Martinez, Roberto Arturo. *Measurement Multidimensional Quality of Elementary Education in Mexico (In Spanish)*. Master of Public Administration and Policy, September 2012.

Committee Member: Paez Ortega, Mario. *The Importance of Anti-Corruption Mechanisms in the Private Sector. Lessons for Public Policies about Procurement" (In Spanish)*. Master of Public Administration and Policy, May 2012.

Committee Member: Flores Martinez, Ivan. *What Use is Given to the "Enlace" Test in Public Schools in Mexico? A Study in the Capital of San Luis Potosi (In Spanish)*. Master of Public Administration and Policy. August 2011.

Committee Chair: Garcia Perez, Ivan Felipe. *Inside and Outside School Factors for the Academic Performance of Students in 6th Grade in Mexico. An Analysis using Structural Equation Models (In Spanish)*. Master of Public Administration and Policy, July 2010.

Committee Chair: Rios Marroquin, Jose Ivan. *Factors that Influence the Design of Initiatives that Use and Manage Information in the Government Sector: An Exploratory Study of an Agricultural Program in Mexico (In Spanish)*. Master of Public Administration and Policy, November 2010.

Committee Member: Garcia Castro, Jorge Gustavo. *Recruiting Merit in Professional Service: A Perspective based on the Hiring Subsystem of the Civil Service in Mexico (In Spanish)*. Master of Public Administration and Policy, June 2010.

Committee Member: Caudillo Martinez Jesus Ruben. *Stakeholders Strategies of Influence in Public Policy: The Case of the Catholic Church in the Decriminalization of Abortion in Mexico City (In Spanish)*. Master of Public Administration and Policy, June 2009.

Committee Chair: Herrera Duran, Lizbeth. *Factors Influencing the Development of E-Government: The Case of the "Alternative Channels of Attention (CAA)" Strategy of INFONAVIT (In Spanish)*. Master of Public Administration and Policy, June 2008.

Committee Chair: Gonzalez, Fernando. *E-democracy and Participation Opportunities in the Mexican State Portals (In Spanish)*. Master of Public Administration and Policy, August 2008.

Committee Member: Moreno Arcos, Oscar. *Problems Implementation Performance Budgeting: The Case of the "Oportunidades" in Mexico (In Spanish)*. Masters of Public Administration and Policy, August 2008.

Committee Chair: Aragon Diaz, Adriana Guadalupe. *Management Structures in Inter-organizational Networks: The Case of the Social Co-Inversion Program of the Mexico City Government/Novib and Civil Organizations (In Spanish)*. Master of Public Administration and Policy, August 2001.

Committee Chair: Ortiz Bueno, Andres. *Organizational Innovation in Federal Public Administration: The Case of the Office for Education Development (In Spanish)*. Master of Public Administration and Policy, July 2001.

Committee Member: Signoret Solis, Alejandro M. *Basic Education in Mexico. Decentralization and Organization in Local Public Administrations (In Spanish)*. Master of Public Administration and Policy, July 2001. Second Place in the IAPEM Thesis Competition 2004.

Committee Chair: Martinez Tiburcio, Maria Gabriela. *An Organizational Analysis of the Implementation of the Program "Red Escolar" (In Spanish)*. Master of Public Administration and Policy, September 2000.

Committee Member: Ramirez de la Cruz, Edgar. *The impact of the rotation of civil servants in the professionalization of public administration in Mexico (In Spanish)*. Master of Public Administration and Policy, September 2000.

Facultad Latinoamericana de Ciencias Sociales (FLACSO), Mexico City, Mexico.

Committee Co-Chair: Flores Zúñiga, Miguel Ángel. *Electronic Government Development: An Integral Model of Users-Government. A Subnational Study in Mexico, 2012-2014 (In Spanish)*. August 2016. Committee Co-Chair: Dra. Irma Méndez de Hoyos.

Facultad Latinoamericana de Ciencias Sociales (FLACSO), Buenos Aires, Argentina.

Committee Chair: Vargas Marin, Evelyn. *The Role of Government Portals in the Digital Inclusión of Disadvantaged Groups: The Case of the Youth and Elderly in the State of Mexico (In Spanish)*. Master in Public Policies for Development with Social Inclusion. October 2015. Available at: <http://hdl.handle.net/10469/7802>

Instituto de Investigaciones Jose Maria Luis Mora, Mexico City, Mexico.

Committee Chair: Morales Guzmán, Luis Miguel. *E-Participation in Mexico's City Local Governments: The Case of the 2013 Iztapalapa's Delegation Participative Budgeting (In Spanish)*. Master in Political Sociology. June 2014.

Universidad Autonoma de Nayarit, Nayarit, Nayarit.

Department of Economics

Committee Co-Chair: Gonzalez Rivera Juan Francisco. *Knowledge Economy: A Model to foster Nayarit's Economic Development*. Master in Local Economic Development. December 2014. Committee Chair: Héctor Ramón Ramírez Partida.

Universidad Nacional Autonoma de Mexico, Mexico, D.F., Mexico.

School of Political and Social Science

Committee Member: Gonzalez Sanchez, Georgina Maria de la Luz. *The Digital Gap in the New Public Management 2001-2009 (In Spanish)*. PhD in Political and Social Science. June 2014. Committee Chair: Edgar Ortiz Calisto.

External Reader: Martinez Tiburcio, Maria Gabriela. *Social Control as an Accountability Element of the State Public Administration (In Spanish)*. PhD in Political and Social Science Oriented Public Administration, March 2012. Director: Dr. Carlos Martinez Assad.

Instituto Tecnologico de Estudios Superiores de Monterrey, Mexico, D.F., Mexico.

Graduate School of Public Administration and Public Policy

Committee Chair: Patiño Calderon, Carlos Alberto. *Awakening the Digital Mexico: A Governance Strategy for a Smart Nation (In Spanish)*. Ph.D. in Public Policy, December 2012.

El Colegio de la Frontera Norte, Tijuana, Baja California.

External Reader: Castro Salazar, Jesus Ignacio. *Online Environmental Management: An Assessment Based on the Goals Established in the Plans and Programs of the Governments in the Northern Border (In Spanish)*. Masters in Integral Administration of the Environment, March 2012.

Universidad Iberoamericana, Mexico City, Mexico.

Department of Sociology

Committee Co-Chair: Flores Vivanco, Leonardo. *Differentiation and Integration in the Political System within the Theory of Niklas Luhmann: The Case of ICT unit in Puebla. (In Spanish)*. Master in Sociology, June 2012.

External Reader: Morales Gomez, Claudia Abigail. *The PRI Governmental Elites of the State of Mexico: Their Conformation and Networks 1942-2005 (In Spanish)*. Master in Sociology, April 2006.

Universidad de las Americas - Puebla, Cholula, Puebla, Mexico.

School of Engineering and Sciences

Committee Co-Chair: Moran Rodriguez, Victor Manuel. *Determinants of Success of the Use and Development of Information and Communication Technologies in Interinstitutional Projects in the Federal Government: A Contingency Approach (In Spanish)*. Master in Production Management, January 2007.

Committee Co-Chair: Estrada Marroquin, Mireya. *Effects of Organizational and Institutional Factors on the Performance of Interorganizational Projects based on the Use of Information and Communication Technologies (ICTs) (In Spanish)*. Master in Production Management, January 2007.

Business School

External Reader: Hernandez Garcia, Juan Manuel. *Building a Model to Understand the Determinants of Success of the State Government Portals in Mexico: An Approximation to the Variables that have an Influence on the Success of Digital Government (In Spanish)*. Master in Business Administration, December 2006.

Universidad Autonoma de Baja California Sur, La Paz, Baja California Sur, Mexico.

Department of Social Sciences

External Reader: Palomeque Morales, Rafael. *The Evaluation and Managerial Control in the Northwest Center of Biological Research (CIBNOR): Is it Accomplishing its Mission? (In Spanish)*. Master of Public Policy and Administration, May 2003.

External Reader: Chavira Renova, Francisca. *Public Personnel Performance: The Case of the Hospital "B", La Paz of the Institute for Social Security and Services of the State Employees (In Spanish)*. Master of Public Policy and Administration, December 2002.

External Reader: Cunningham Velis, Arturo. *Training in Basic Education and its Impact on the Teaching Practice and Results (In Spanish)*. Master of Public Policy and Administration, May 2002.

External Reader: Beltran Morales, Jose Antonio. *Internal Regulatory Policy for the State Electoral Institute of Baja California Sur through the creation of a Government Regulation (In Spanish)*. Master of Public Policy and Administration, January 2002.

SCIENCE DISSEMINATION ARTICLES

Puron Cid, Gabriel, Rodrigo Sandoval Almazán, Dolores E. Luna, J. Ramon Gil-Garcia and Luis F. Luna Reyes (2017). Ranking of State Government Portals 2016 (In Spanish). *Revista U-gob: Tecnología en Gobierno*. [México] Available at <https://u-gob.com/ranking-de-portales-de-gobierno-estatal-2017/>

Luna, Dolores E., Gabriel Puron-Cid, Rodrigo Sandoval-Almazan, J. Ramon Gil-Garcia, and Luis F. Luna Reyes (2016). Data, Government Portals, and Open Government: Ranking of State Government Portals 2016 (In Spanish). *Revista U-gob: Tecnología en Gobierno* 9: 31-36. [Mexico]

Gil-Garcia, J. Ramon and Beatriz Barreto-Brasileiro-Lanza. (2016). Digital Government in Brazil, Mexico and the United States: Initial Efforts and Current Status (In English and Portuguese – pp. 45-53 and pp. 209-217). *ICT Electronic Government 2015*. São Paulo: CGI.br. [Brazil]

Luna-Reyes, Luis F., Rodrigo Sandoval-Almazan, J. Ramon Gil-Garcia, Dolores E. Luna and Gabriel Puron-Cid (2015). Ten Years of Digital Government Evaluation in Mexico: Ranking of State Government Portals 2015 (In Spanish). *Revista U-gob: Tecnología en Gobierno* 4: 56-64. [Mexico]

Gil-Garcia, J. Ramon, Dolores E. Luna, Luis F. Luna Reyes and Rodrigo Sandoval Almazán. (2014). Ranking of State Government Portals 2014 (In Spanish). *Revista PuntoGob*: 44-49. [Mexico]

Sandoval-Almazan, Rodrigo, Dolores E. Luna Reyes, Luis F. Luna-Reyes and J. Ramon Gil-Garcia. (2013). Ranking of State Portals .Gob 2013. (In Spanish). *CIO Mexico*: 1-6. [Mexico]

Sandoval-Almazan, Rodrigo, Dolores E. Luna, J. Ramon Gil-Garcia and Luis F. Luna-Reyes. (2012). Ranking of State Portals .gob 2012. (In Spanish). *Politica Digital* 69 (August-September): 18-21. [Mexico]

Luna-Reyes, Luis F. and J. Ramon Gil-Garcia. (2012). Citizen Participation in the Development of e-Government: How to Encourage it? (In Spanish). *Politica Digital* 67 (April-May): 45-46. [Mexico]

- Luna-Reyes, Luis F. and J. Ramon Gil-Garcia. (2011) From Chaos to a Model in Municipal Electronic Governments. (In Spanish) *Politica Digital* 64 (October-November): 62-64. [Mexico]
- Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Rodrigo Sandoval-Almazan. (2011). Ranking of State Portals .gob 2011. (In Spanish) *Politica Digital* 63 (August-September): 36-39. [Mexico]
- Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Fernando Ramirez. (2011). E-Government Strategies in Local Governments, Where to Start? (In Spanish). *Politica Digital* 63 (August-September): 33-35. [Mexico]
- Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Jose A. Celorio Mansi. (2011). Challenges to Municipal Electronic Government. (In Spanish) *Politica Digital* 61 (April-May): 45-47. [Mexico]
- Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Jose A. Celorio Mansi. (2011). Municipal services with Citizens' Impact. (In Spanish) *Politica Digital* 60 (February-March): 42-43. [Mexico]
- Sandoval-Almazan, Rodrigo, J. Ramon Gil-Garcia and Luis F. Luna-Reyes. (2010). Ranking of State Portals .gob 2010. (In Spanish) *Politica Digital* 57 (August-September): 35-37. [Mexico]
- Luna-Reyes, Luis F., Rodrigo Sandoval-Almazan and J. Ramon, Gil-Garcia. (2009). Ranking of State Portals .gob 2010 (In Spanish). *Politica Digital* 51 (August-September): 10-12. [Mexico]
- Sandoval-Almazan, Rodrigo, J. Ramon, Gil-Garcia and Luis F. Luna-Reyes. (2008). Ranking of State portals, Measurement 2008 (In Spanish). *Politica Digital* 45 (August-September): 48-50. [Mexico]
- Sandoval-Almazan, Rodrigo, J. Ramon, Gil-Garcia, and Luis F. Luna-Reyes. (2007). Ranking of State Portals, Measurement 2007 (In Spanish). *Politica Digital* 38 (August-September): 30-32. [Mexico]
- Sandoval-Almazan, Rodrigo, and J. Ramon Gil-Garcia. (2006). An Examination of the State Portals (In Spanish). *Politica Digital* 29 (April-May): 30-32. [Mexico]
- Luna-Reyes, Luis F. and J. Ramon Gil-Garcia. (2005). Security Implications for Electronic Government (In Spanish). *Revista IAPEM*, 60 (January-April): 181-205. [Mexico]
- Gil-Garcia, J. Ramon and David Arellano-Gault. (2003). An Organizational Approach to the Electoral Process 1999-2000. The District Units of the Electoral Federal Institute: Esquizofrenic Organizations? (In Spanish). *Revista IAPEM* 53 (September-December): 37-65. [Mexico]
- Arellano-Gault, David, Jesus Ramirez and J. Ramon Gil-Garcia. (2001). Performance-Oriented Budgets in Public Administration: Dilemmas of Performance Evaluation and Limitations of Managerialism (In Spanish). *Gobierno y Gestion* 2, No. 8 (June-July): 7-27. [Mexico]
- Gil-Garcia, J. Ramon. (1999). Civil Service in Mexico. Professionalization or Civil Service? (In Spanish). *Administracion Publica y Sociedad* (December): 185-188. [Argentina]
- Sandoval Almazan, Rodrigo and J. Ramon, Gil-Garcia. (1996). Job Perspectives for Public Administrators in Times of Government Re-Engineering (In Spanish). *Revista Enlace* 46 (September): 21-28. [Mexico]

OTHER SCIENCE DISSEMINATION AND COMMUNITY ENGAGEMENT ACTIVITIES

Article “The Boom of Government Apps” (In Spanish). March 2018.

Article by Lilia Chacon with quotes from an interview with me. Magazine “Alcaldes de Mexico”.

Endorsement of the book “Access to Information, Technology, and Justice”. June 2017.

Book written by Ursula Gorham. Published by Rowman & Littlefield, Lanham, Maryland.

“Responsability, Honesty, Transparency, and Legality” (In Spanish). March 2016.

Article about the Autonomus University of the State of Mexico President’s Third Annual State of the University Report. Acknowledgement

as a Distinguished Alumnus. "Uno mas Uno" Newspaper. March 4th, 2016.

"J. Ramon Gil-Garcia, PhD on info tech and social media". September 2015.

Video. Rockefeller College of Public Affairs and Policy YouTube Channel: https://www.youtube.com/watch?v=Uf_tPhGfHxE

"Information technology expert J. Ramon Gil-Garcia, PhD". September 2015.

Video. Rockefeller College of Public Affairs and Policy YouTube Channel: <https://www.youtube.com/watch?v=VR8DDPYalYQ>

"Making Cities Smarter". August 2015.

Article with Interview. Rockefeller College of Public Affairs and Policy News Magazine, Fall 2015. University at Albany, SUNY.

Endorsement of the book "Social Media for Government: Theory and Practice". August 2015.

Book written by Staci M. Zavattaro and Thomas A. Bryer. Published by Routledge, New York, NY.

"BC, DF and Jalisco have the best Electronic Governments" (In Spanish). July 2015.

Interview. Newspaper "La Cronica de Hoy".

"Web, Apps and other Trends for Tax Collection" (In Spanish). February 2015.

Interview. Magazine "Alcaldes de Mexico".

"BIIACS Contributes to the Development of Digital Databases" (In Spanish). October 2014.

Newspaper article about BIIACS mentioning J. Ramon Gil-Garcia as the Founding Director. Newspaper "El Universal". Data Journalism.

"The Web, a Support for Governing. The System for Claims against Public Servants Provides Certainty and Foster Citizen Participation" (In Spanish). September 2014.

Interview. Magazine "Alcaldes de Mexico".

Donation Campaign of Electronic Government Publications. June 2014 - present.

Donation of over 250 electronic government publications authored or coauthored by Dr. Gil-Garcia to the libraries of "Universidad de la Sierra Sur", "Universidad Autonoma del Estado de Mexico", and "Centro Público de Investigación e Innovación en Tecnologías de la Información y la Comunicación (INFOTEC)".

Donation of the Database "Index of State Electronic Government: 2009-2012" (In Spanish). December 2012.

Banco de Información para la Investigacion Aplicada en Ciencias Sociales (BIIACS).

"Dr. J. Ramon Gil-Garcia Presents BIIACS" (In Spanish). November 2012.

Video. Center for Research and Teaching in Economics YouTube Channel: <https://www.youtube.com/watch?v=X-HHnPPtsJc>

Public Administration Introductory Course: Session "The Orthodoxy" (In Spanish). May 2012.

Video. Center for Research and Teaching in Economics YouTube Channel: <https://www.youtube.com/watch?v=ALramgNpz9c>

"BIIACS: The Mexican Google in Social Sciences" (In Spanish). March 2011.

Article about BIIACS, published at the CUPECOMI Blog.

Database Donation "Information and Communication Technologies in Local Public Administrations" (In Spanish). January 2011.

Banco de Información para la Investigacion Aplicada en Ciencias Sociales (BIIACS).

"IT Tools to the Service of Social Sciences: The Future of BIIACS" (In Spanish). March 2009.

Article about the BIIACS. Ciencia y Desarrollo Magazine.

"New Database Bank for Social Sciences" (In Spanish). December 2008.

Article about BIIACS. "La Jornada" Newspaper.

"Database Bank in Social Sciences" (In Spanish). December 2008.

Article about BIIACS. "Ciudad Tijuana" Newspaper.

"We all are the Google Generacion" (In Spanish). September 2008.
Conference Organizer. Public Administration Department. Center for Research and Teaching in Economics.

SERVICE AND OTHER ACTIVITIES

Associate Editor, 2017 – Present.
Electronic Journal of Electronic Government. [England]

Co-Chair of the Doctoral Colloquium

International IFIP Electronic Government Conference (IFIP EGOV): August 2016 (Portugal), September 2017 (Russia), September 2018 (Austria).

Program Committee Member “Digital Transformations and Global Society”

International Conference “Digital Transformations and Global Society”, ITMO University. June 2016, June 2017. [Russia]

Member of the Advisory Board, 2016 – Present.

Smart Mature Resilience project, funded by the European Union’s Horizon 2020 research and innovation programme under grant agreement no. 653569. [Europe]

Reviewer, 2016 – Present.

National Science Foundation. [United States]

Committee Member

Mentoring Committees of Junior Faculty. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. 2015 - Present. [United States].

Committee Member

Admissions to the MPA program. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. 2015 - Present. [United States].

Member of the “Math Team”

Welcome Week for MPA students. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. 2014 - Present. [United States].

Member of the Advisory Board, 2013 – Present.

NovaGog. The Social Network in Public Administration, Madrid. [Spain]

Search Committee Member

Center for Technology in Government, University at Albany, State University of New York. 2013 - Present. [United States].
Multiple positions: (1) Staff Assistant (SL2)/Assistant to the Director, Spring 2013, 95 applicants; (2) Senior Staff Assistant (SL3)/Communications Manager, Fall 2014, 77 applicants; (3) Post-Doctoral Researcher, Spring 2015, 14 applicants; (4) Senior Staff Assistant (SL3)/Communications Manager, Fall 2017, 86 applicants; (5) Staff Assistant (SL2)/Program Assistant, Fall 2017, 73 applicants.

Co-Chair of the Doctoral Colloquium

International Conference on Digital Government Research (dg.o): June 2012 (United States), June 2013 (Canada), June 2014 (Mexico), June 2015 (United States), June 2016 (China), June 2017 (United States), May 2018 (The Netherlands).

Co-Chair of the “Transformational Government Minitrack”

Hawaii International Conference on Systems Sciences (HICSS), United States: January 2011, January 2012, January 2013, January 2014, January 2015, January 2016, January 2017, January 2018.

Editorial Committee Member, 2010 – Present.

Information Polity. [Holland]

Editorial Committee Member, 2010 – Present.

International Journal of Electronic Government Research. [United States]

Evaluator, 2009 - Present.

Register of Accredited Evaluators (RCEA). National Council for Science and Technology (CONACYT). [Mexico]

Editorial Committee Member, 2008 – Present.

Government Information Quarterly. [United States]

Editorial Committee Member, 2008 – Present.

Transforming Government: People, Process and Policy. [United Kingdom]

Faculty Affiliate, 2007 – Present.

National Center for Digital Government, University of Massachusetts at Amherst, Massachusetts. [United States]

Member of the Editorial Board, 2006 – Present.

Journal of Information Technology and Politics. [United States]

Committee Member, 2017-2018.

Committee on Admissions and Academic Standing, Graduate Academic Council, University at Albany, SUNY. [United States]

Associate Editor of the “E-Business and E-Government Track”

International Conference of Information Systems (ICIS), Seoul, South Korea: December 2017.

Co-Chair of the “Open Data, Transparency and Open Innovation”

International Conference for E-Democracy and Open Government, Austria: May 2017.

Research Proposal Reviewer

Paris Institute for Advanced Studies Fellowships. June 2016. [France]

Member of the Best Paper Award Committee, June 2016.

The 17th International Conference on Digital Government Research (dg.o), Digital Government Society, Shanghai. [China]

Search Committee Chair

Search Committee for “Assistant/Associate Professor of Government Information Strategy and Management and CTG Assistant/Associate Research Director”. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy and Center for Technology in Government, University at Albany, State University of New York. Fall 2015 and Spring 2016. [United States].

Committee Member

Redesign the courses on Data Models and Decisions (PAD504) and Statistics (PAD505). Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. Fall 2015 and Spring 2016. [United States].

Admissions Committee Member

Admissions to the Ph.D. program. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. 2016-2017. [United States].

Award Committee Member

Selection of the Recipient of the “Digital Governance Junior Scholar Award 2016”, ASPA Section on Science and Technology in Government and Digital Government Society. March 2016. [United States]

Member of the Editorial Board

Book: Jiménez, Carlos and Mila Gascó, (Eds.) (2016). *Achieving Open Justice Through Citizen Participation and Transparency*. Hershey, PA: IGI Global. [United States]

Research Proposal Reviewer

Swiss National Science Foundation. December 2015. [Switzerland]

Search Committee Member

Search Committee for “Assistant/Associate Professor for Global Public Management”. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. Fall 2015. [United States].

Panel Chair

Trust and Distrust in Collaborations. At the Bienial Public Management Research Association, organized by the Humphrey School of Public Affairs. University of Minnesota, Minneapolis, MN, June 10-13, 2015. [United States].

Editor-in-Chief, June 2013 – January 2015.

Journal “Gestion y Politica Publica”. Department of Public Administration. Centro de Investigacion y Docencia Economicas (CIDE). [Mexico City, Mexico] [Social Science Citation Index]

Editorial Committee Member, April 2011 – 2014.

Electronic Journal of Management Science and Informatics (In Spanish). [Mexico]

Senior Faculty Member in the Ph.D. Colloquium

International IFIP EGOV Conference: August 2011 (The Netherlands), August 2012 (Norway), September 2013 (Germany), September 2014 (Ireland).

Program Co-Chair, June 2014.

The 15th International Conference on Digital Government Research (dg.o), Digital Government Society, Aguascalientes, Aguascalientes. [Mexico]

Member of the Best Research Paper Award Committee, September 2013.

IFIP e-Government Conference 2013. Koblenz. [Germany]

Co-Chair of the “Transformation of Work: Working Smart with ICT” Minitrack, August 2013.

19th Americas Conference on Information Systems (AMCIS2013). Chicago, Illinois. [United States]

Co-Chair of the Workshop “Smart Cities and Smart Governments: Using Information Technologies to address Urban Challenges”, June 2013.

14th Annual International Conference on Digital Government Research (dg.o), Laval University, Quebec. [Canada]

Co-Chair of the Track “Smart Cities and Smart Work”, June 2013.

14th Annual International Conference on Digital Government Research (dg.o), Laval University, Quebec. [Canada]

Co-Chair of the Panel “Supporting Public Policy and Governance: The Emerging Role of Policy Informatics”, April 2013.

XVII Conference IRSPM. Praga, Czech Republic.

Research Proposal Reviewer, April 2013.

Humanistic, Scientific and Technological Development Research Projects, UAEM. [Mexico]

Discussant, March 2013.

International Seminar of Social Network Analysis and Public Policies (In Spanish). Centro de Investigacion y Docencia Economicas. [Mexico]

Research Fellow, 2007 – 2012.

Center for Technology in Government, University at Albany, SUNY. [United States]

Program Co-Chair, October 2012.

The 6th International Conference on Theory and Practice of Electronic Governance (ICEGOV2012), Albany, NY. [United States]

Founding Member, October 2012.

Smart Cities, Smart Government: Research Practice Consortium. Organized by the Center for Technology in Government, University at Albany, SUNY. [United States]

Editorial Committee Member, February 2012.

Book: Mahmood, Zaigham (Ed). *E-Government Implementation and Practice in Developing Countries*. Hershey, PA: IGI Global. [United

States]

Chair, 2010 – 2011.

Permanent Seminar of the Public Administration Department. Centro de Investigacion y Docencia Economicas (CIDE). [Mexico]

Board Member, 2009 – 2011.

Center for Research on Latin America and the Caribbean, University of Connecticut. [United States]

Board Member, 2008 – 2011.

Digital Government Society of North America, Washington, DC. [United States]

Invited Faculty Member, June 2011.

Ph.D. Colloquium. The 12th International Conference on Digital Government Research (dg.o), Digital Government Society of North America, Washington, DC, June 12-15. [United States]

Member of the Editorial Board, 2007 – 2010.

Information and Communication Technologies for Human Development. [United States]

Editorial Committee Member, 2009-2010.

Book: Reddick, C. (Eds.) (2010). "Citizens and E-Government: Evaluating Policy and Management" Hershey PA: IGI Global. [United States]

Moderator, November 2010.

Seminar entitled "In Search for Development: A Comparison of the Development Strategies of Brazil and Mexico." (In Spanish). Centro de Investigacion y Docencia Economicas. [Mexico]

International Expert, October 2010.

Basis for the Development of a Latin American Interoperability Strategy (In Spanish). Centro Latinoamericano de Administracion para el Desarrollo (CLAD). [Venezuela]

Expert Advisor and Coordinator of the Advisory Group, April 2010.

Development of Curricula and Programs of Graduate Studies: Master in Electronic Government and Ph.D. in Government, Information Technologies and Society. Division of Graduate Studies, Universidad de la Sierra Sur, Oaxaca. [Mexico]

Co-Chair of the "e-Government Organization and Management Minitrack"

Hawaii International Conference on Systems Sciences (HICSS), United States: January 2009, January 2010.

Management Team Member, 2007 – 2009

North American Digital Government Working Group funded by the National Science Foundation. [United States]

Evaluator of Graduate Scholarships, 2009.

General Directorate of International Relations, Secretaria de Educacion Publica. [Mexico]

Co-Chair of the Academic Program, May 2008.

The 9th International Conference on Digital Government Research (dg.o), Digital Government Society of North America, Montreal, Quebec. [Canada]

Post-Doctoral Research Fellow, 2005 – 2007.

National Center for Digital Government, University of Massachusetts at Amherst, Massachusetts. [United States]

Chair of the Poster and Demo Sessions, May 2007.

The 8th International Conference on Digital Government Research (dg.o), Digital Government Society of North America, Philadelphia, Pennsylvania [United States]

Chair of the Birds-of-a-Feather Sessions, May 2006.

The 7th International Conference on Digital Government Research (dg.o), National Science Foundation, San Diego, California [United States]

Moderator, May 2006.

Panel “Federal Agencies and the Web”. The 7th International Conference on Digital Government Research (dg.o), National Science Foundation, San Diego, California. [Estados Unidos]

Chair of the Student Session, May 2005.

National Conference on Digital Government Research, National Science Foundation, Atlanta, Georgia. [United States]

Grants Reviewer, 2004.

Graduate Students Organization, University at Albany, Albany, NY. [United States]

Moderator, November 2000.

Panel “Transparent and Efficient Resources Management and Re-Building Public Administration” (In Spanish), Colloquium about Mexico City, UAM-UNAM-INAH. Mexico City. [Mexico]

Electoral Council Member, December 1999 – September 2001.

Electoral District No. 34, Federal Electoral Institute. Toluca. [Mexico]

Elections Organizer (Presidente de Casilla), July 1999.

State Electoral Institute of Mexico. Toluca. [Mexico]

National Executive Director (Volunteer), May 1999 – October 2000.

Juventudes de la O.N.U.-Sede Mexico, A.C. [Non Government Organization]. Mexico City. [Mexico]

Secretary, September – December 1998.

International Club of Public Affairs, University of Colorado at Denver. Denver, Colorado. [United States]

Elections Observer (Observador Electoral), July the 1997.

Federal Elections 1996-1997, Instituto Federal Electoral, Mexico City. [Mexico]

Director (Volunteer), October 1996 – January 1999.

Center of Research for Development and New Generations, Juventudes de la O.N.U.-Sede Mexico, A.C. [Non Government Organization]. Mexico City. [Mexico]

Rapporteur, September 1996.

Panel “Initial Academic Formation”, National Forum for Public Service Professionalization, INAP. Mexico City. [Mexico]

President and Executive Director (Volunteer), September 1995-1996.

National Association of Political Science and Public Administration Students. Mexico City. [Mexico]

REVIEWER FOR PEER-REVIEWED JOURNALS AND CONFERENCES

Public Management Review. United Kingdom, 2018 – present.

International Public Management Journal. United Kingdom, 2017 – present.

Perspectives on Public Management and Governance. United States, 2017 – present.

American Review of Public Administration. United States, 2013 – present.

Reforma y Democracia, Centro Latinoamericano de Administracion para el Desarrollo (CLAD). Venezuela, 2013 – present.

Journal of Public Administration Research and Theory. United States, 2012 – present.

Espacios Publicos, Revista de la Facultad de Ciencias Politicas y Sociales, UAEM. Toluca, Mexico, 2012 – present,

Journal of the American Society for Information Science and Technology. Maryland, United States, 2010 - present.

Public Administration, an International Quarterly. Malden MA, United States, 2010 - present.

Organization Studies. CA, United States, 2009 - present.

The Information Society. United States, 2009 - present.

Management Information Systems Quarterly (MISQ). MN, United States, 2008 - present.

International Conference on Theory and Practice of Electronic Governance (ICEGOV), 2008 - present.

Revista de Administracion Publica. INAP. Mexico City, Mexico, 2008 - present.

Communications of the ACM. United States, 2007 – present.

Politica y Gobierno. Centro de Investigacion y Docencia Economicas. Mexico City, Mexico, 2007 – present.

IFIP Electronic Government Conference (IFIP EGOV, formerly DEXA EGOV), 2007 – present.

European Journal of Information Systems. United Kingdom, 2006 – present.

Journal of Information Technology and Politics. United States, 2006 – present.

International Conference on Digital Government Research (dg.o), 2005 – present.

Hawaii International Conference on System Sciences (HICSS), 2004 - present.

Public Administration Review. United States, 2006 – present.

Government Information Quarterly. United States, 2006 – present.

CONVERGENCIA Revista de Ciencias Sociales, School of Political and Social Sciences, Universidad Autonoma del Estado de Mexico (UAEM). Toluca, Mexico, 2005 – present.

CIENCIA ergo sum, Universidad Autonoma del Estado de Mexico. Toluca, Mexico, 2003 – present.

Gestion y Politica Publica, Centro de Investigacion y Docencia Economicas. Mexico City, Mexico, 1999 – present.

18th European Conference on Information Systems. Pretoria, South Africa, 2010.

Congreso Anual del Consejo Latinoamericano de Escuelas de Administracion (CLADEA 2008). Puebla, Mexico, 2008.

Americas Conference of Information Systems (AMCIS). Acapulco, Mexico, 2006.

eGovernment Workshop 2005 (eGOV05), *Information Systems Evaluation and Integration Group*, Brunel University. United Kingdom, 2005.

The Rockefeller College Review Working Paper Series, University at Albany. Albany, United States, 2001 – 2002.

ACADEMIC AND PROFESSIONAL AFFILIATIONS

Public Management Research Association (PMRA)

Member, 2015 - present. [United States]

Association for Computing Machinery (ACM)

Member, 2011 - present. [United States]

IFIP Working Group 8.5 “Information Systems in Public Administration”

Member, 2009 - present. [Austria]

Digital Government Society (DGS)

Founding Member, 2006 - present. [United States]

Association for Policy Analysis and Management (APPAM)

Member, 2005 – present. [United States]

Fulbright Association

Member, 2004 – present. [United States]

Association for Information Systems (AIS)

Member, 2004 – present. [United States]

Harvard University Mexican Association

Member, 2004 – 2006. [United States]

American Political Science Association (APSA)

Member, 2002 – present. [United States]

Information Systems Society, Institute for Operations Research and the Management Sciences

Member, 2002 – present. [United States]

American Society for Public Administration (ASPA)

Member, 1998 – present. [United States]

Centro de Investigação de Tecnologias de Informação para uma Democracia Participativa

Member, 1997 – present. [Portugal]

Colegio Nacional de Ciencias Politicas y Administracion Publica, A.C.

Member, 1997 – 2001. [Mexico]

Asociacion Nacional de Estudiantes de Ciencia Politica y Administracion Publica, A.C.

Member of the Advisory Board, 1996 – present. [Mexico]

PROFESSIONAL DEVELOPMENT

Course “Designing for Online Learning: Building a Classroom Environment Through Essential Interactions” (2 hours)

Institute for Teaching, Learning and Academic Leadership, University at Albany, State University of New York, Albany, NY, United States, September 2017.

Workshop “Publish and Flourish” (1 day)

Institute for Teaching, Learning and Academic Leadership, University at Albany, State University of New York, Albany, NY, United States, September 2014.

Course on DSpace (2 days)

Centro de Investigacion y Docencia Economicas, Mexico City, Mexico, May 2013. (In Spanish)

Course “Atlas.ti: New Tools for Qualitative Analysis” (2 days)

Centro de Investigacion y Docencia Economicas, Mexico City, Mexico, November 2011. (In Spanish)

Course “Structural Equation Modeling (SEM) using SmartPLS” (2 days)

J. Mack Robinson College of Business, Georgia State University, Atlanta, GA, United States, June 2008.

Course “Beyond Institutions: Regulatory Reforms and Trascending New Public Management” (3 days)

Centro de Investigacion y Docencia Economicas, Mexico City, Mexico, November 2007. (In Spanish)

Course “Redesigning your Website Using XML” (1 day)

Center for Technology in Government, University at Albany, SUNY, United States, August 2005.

Virtual Course “Formulation of Electronic Government Strategies” (5 weeks)

Inter-American Agency for Cooperation and Development (IACD), OAS, United States, November-December 2003. (In Spanish)

Course “LISREL Models: General Structural Equations” (4 weeks)

ICPSR, University of Michigan, Ann Arbor, MI, United States, July-August 2003.

Course “Longitudinal Analysis” (4 weeks)

ICPSR, University of Michigan, Ann Arbor, MI, United States, July-August 2003.

Workshop “Spatial Analysis and Geographic Information Systems” (3 days)

Center for Social and Demographic Analysis, University at Albany, Albany, NY, United States, May 2002.

Virtual Course “Inter-Organizational Networks in Public Administration” (4 months)

CLAD - Universidad de Santiago de Chile, Distance Education, Chile, July-November 2000. (In Spanish)

Course “Computational Logic” (3 weeks)

Instituto de Computacion y Metodos, Toluca, State of Mexico, October 2000. (In Spanish)

Seminar in Demography and Electoral Processes (10 weeks)

Center for Research in Population, U.A.E.M., Toluca, State of Mexico, March-May 1997. (In Spanish)

Course “Didactic Communication” (5 days)

University Center for Academic Development, U.A.E.M., Toluca, State of Mexico, Mexico, February 1997. (In Spanish)

Course “Basic and Advanced Internet (7 weeks)

Computing Services Direction, U.A.E.M., Toluca, State of Mexico, April-May 1996. (In Spanish)

Course “Formation of Instructors” (6 days)

Secretary of Agricultural Development, Government of State of Mexico, Metepec, State of Mexico, Mexico, March 1996. (In Spanish)