

CTG Online News

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Dr. Anthony Cresswell retires after 20 Years at CTG

It is with a mixture of warm wishes and sadness that CTG announces the retirement of Dr. Anthony Cresswell, who from 1994 to 2013 played a major role in the success of CTG as it grew into a globally recognized leader in digital government research and practice. Dr. Cresswell semi-retired at the end of 2011, but continued to work at CTG as a Senior Fellow until this past month.

Tony lecturing a class during a 2007 visit to China.

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From 1999 to 2011, Dr. Cresswell served as deputy director of CTG working with a variety of government, corporate and university partners to conduct applied research projects on the policy, management, and technology issues surrounding information use in the public sector. One of his major contributions was his focus on return on investment for government information technology and addressing the core issue of determining public value. In addition, Dr. Cresswell's work was directed at addressing the problems of interorganizational information sharing, knowledge networks, and IT impacts on practice.

"For over 20 years Tony's keen insight into practice problems and his commitment to systematic examination of those problems contributed greatly to CTG's research and knowledge transfer activities, as well as to the success of CTG itself as an organization." said Theresa Pardo, director of CTG. "Governments throughout the world will continue to benefit from his work for a long time to come."

Cresswell served as interim director from September 2007 to May 2009. At the end of his transitional leadership, Dr. Cresswell was honored by the University at Albany for his role as interim director, contributing essential continuity of leadership for CTG as it went through the process of transition from founding director Sharon Dawes to CTG's current director, Theresa Pardo.

In presenting a gift of appreciation to Cresswell at a reception in the Atrium at University Hall, Susan D. Phillips, UAlbany's provost and vice president for academic affairs, said, "During this time, Tony lead CTG through an extensive self-study and external review, as well as continued to build its reputation as a global leader in digital government research."

The NYS Forum honored Cresswell with its 2009 Award for Excellence, which annually recognizes an individual whose work has definitively contributed to the overall improvement of government information services in New York State. Cresswell was chosen by The Forum for "readily identifiable contributions and achievements beyond his peers."

Dr. Cresswell began working at CTG as a senior research fellow in 1994. He had been at the University at Albany since 1979, with faculty appointments in Educational Administration and Information Science. Prior to arriving at the University at Albany, Dr. Cresswell served on the faculties of Northwestern University and Carnegie-Mellon University, and as a Faculty Advisor in the US Office of Management and Budget. In addition to research and teaching in the US, he has worked in information system and policy analysis projects in Africa, Asia, the Middle East, and Caribbean.