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Building new models of collaboration that work for government

CTG's new online management guide presents public managers with examples and advice about what it takes to build and maintain partnerships to improve public services through the use of advanced information technology. *New Models of Collaboration: A Management Guide* focuses on the key elements of these new collaboration arrangements.

The *New Models Management Guide* is based on a multinational, longitudinal research project carried out in the US, Canada, and Western Europe. It includes 12 case studies, discusses four critical success factors, and presents lessons compiled by a network of field researchers in the different countries studied.

To check out the guide visit www.ctg.albany.edu/publications/online/new_models/.

Turning to Digital Government in the Wake of 9-11

Mark your calendars. On March 19, 2004, CTG will host a research symposium designed to present the findings of our research into governments response to the World Trade Center attack. The Symposium will be held from 2:15 to 5:00 P.M. at the Recital Hall in the Performing Arts Center on the main campus of the University at Albany, SUNY.

For a project description, visit www.ctg.albany.edu/projects/wtc1.