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Seats available for July 27th XML Workshop

Back by popular demand, we are hosting another hands-on introductory XML workshop called "Redesigning Your Web Site Using XML" on July 27th.

Workshop participants will begin to design and develop an XML-based Web site. They learn through practice the basic structure and coding of XML pages as related to overall Web site design.

A class outline and registration form can be downloaded from our Web site at www.ctg.albany.edu/static/xmlclass/xmlclass.pdf.

If you are interested in attending this workshop (or a future one), please contact Jim Costello at 442-3812.

Two new reports available

In the past month, the Center has released two new publications. The first is **Bridging the Enterprise: Lessons from the New York State-Local Internet Gateway Prototype**. This report presents the key factors in the design and development of a prototype that tested the concept of a single point of contact for transactions among state agencies and local governments in New York. A demonstration of the prototype is also available on our site. The second report is **Information, Technology, and Coordination: Lessons from the World Trade Center Response**. This publication provides lessons and recommendations based on research into what government agencies did in the midst of these crises, and the role of IT in the events. Both reports and the prototype demonstration are available at www.ctg.albany.edu/publications/publications?sub=reports.