

## CTG Web News Volume XIII, Issue 12

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### PLEASE JOIN US FOR A RESEARCH DISCUSSION

#### **The Economic Impact of Interoperability in Delivering Electronic Citizen Services**

**PRESENTER:**

Lorenzo Madrid:

Microsoft's Chief Technology Officer for the Latin America Region, World Wide Director for the Government Interoperability Initiative.

**WHEN:** Monday, November 8, 2010 | 2:00 - 3:30 p.m.

**LOCATION:** CTG Office, 187 Wolf Road, Suite 301, Albany, NY

This presentation will show the impact of interoperability on GDP due to the lack of provisioning integrated citizen services. It will also address the key elements and constraints government face when deploying interoperable services and pinpoint the reasons why government should look into interoperability from a much broader prospective other than technical capabilities.

More Information>><http://www.ctg.albany.edu/news/events?eventID=44>