

## Method and Participants

---

The Center for Technology in Government (CTG), located at the University at Albany, State University of New York, works with government to develop well-informed information strategies that foster innovation and enhance the quality and coordination of public services. We carry out this mission through applied research and partnership projects that address policy, management, and technology dimensions of information use in the public sector.

**Making a Case for Local E-Government** is based on real-life experiences of local e-government pioneers throughout New York State. Through workshops and interviews, local government professionals shared information on their e-government projects. They detailed funding, barriers, strategies, and benefits of their e-government initiatives and shared insight and advice for colleagues who are just starting out.

**The New York State Office for Technology's Local Government Advisory Committee** played an important role in developing this project. This valuable resource of state and local professionals provided information and expertise on local e-government issues and offered continual feedback in shaping the project. Through their commitment to local government, we were able to carry out this project and provide information to all New York State local governments. We thank them and appreciate their hard work.

Finally, we thank all who participated in workshops and interviews, and the numerous public officials that helped broaden our understanding of local e-government in New York State.

**Andrew Abdallah**, Town Supervisor, Town of Plattsburgh  
**Joe Aiello**, Project Manager, Digital Towpath - a Project of Niagara Mohawk, A National Grid Company  
**Richard Anderson**, County Clerk, Dutchess County  
**Cathy Barber**, Historian/Records Manager, Cortland County  
**Betty Barry**, Deputy Town Clerk and Network Administrator, Town of Victor  
**Bradley Birge**, Executive Director of Community Development, City of Saratoga Springs  
**Jeanne Brown**, Deputy Town Clerk, Town of Trenton  
**Thomas Clingan**, County Clerk, Albany County  
**Donna Conlin**, Town Clerk, Town of Schodack  
**Diane Conroy-LaCivita**, Deputy Town Clerk, Town of Colonie  
**Kathleen Cory**, Town Clerk, Town of Lewisboro  
**Joan Deierlein**, City Clerk, City of Yonkers  
**Howard Dugo**, City Clerk, City of Binghamton  
**Robert Feldman**, Village Trustee, Village of New Paltz  
**Barbara Fiala**, County Clerk, Broome County  
**Andrea Fountain**, Supervisor, Record Room, Dutchess County  
**Larry Fresinski**, Deputy Mayor, Village of Lansing  
**Susan Grelick**, Town Supervisor, Town of Amherst  
**Douglas Hanno**, County Clerk, Lewis County  
**Thomas Hawks II**, Councilman, Town of South Bristol  
**Keith Herkalo**, City Clerk, City of Plattsburgh  
**Roberta Hirsch**, Administrator/Clerk, Village of Amityville  
**Julie Holcomb**, City Clerk, City of Ithaca  
**Stephen Hunter**, Local Government Advisor, Northern Oneida County Council of Governments  
**Carol Lonnen**, County Clerk, Orleans County  
**Jim Manley**, Inventory Clerk/Webmaster, Town of West Seneca  
**Alyse McCathern**, Deputy Town Supervisor, Town of Tuxedo  
**Debby McCormick**, City Clerk, City of Auburn  
**John McDonald III**, Mayor, City of Cohoes  
**Barbara McHugh**, Director of Community Development, Town of Clifton Park  
**Anne McPherson**, Deputy City Clerk, City of White Plains  
**Teressa Morasco**, Town Clerk, Town of Batavia  
**Cathy Moses**, Supervisor, Essex County  
**Kathleen Newkirk**, Town Clerk, Town of Bethlehem  
**Paul Niedercorn**, Councilman, Town of Rhinebeck  
**Julia Novack**, City Manager, City of Rye  
**Ernest Odierna**, Councilman, Town of Mamaroneck  
**Bonnie Page**, Village Clerk/Treasurer, Village of Speculator  
**Robert Piazza**, Assistant Superintendent, City of Long Beach  
**Judith Riehman**, County Clerk, Cortland County  
**Patricia Ritchie**, County Clerk, St. Lawrence County  
**Amy Rodak**, Associate Municipal Personnel Consultant, NYS Department of Civil Service

## Method and Participants

---

**Eugene Rogers**, Chief of Staff and Assistant to the County Clerk, Westchester County  
**James Rossetti**, Chief Deputy County Clerk, New York County Clerk's Office  
**Larry Staub**, Deputy County Clerk, Monroe County  
**Dave Swarts**, County Clerk, Erie County  
**Robin Swedish**, Deputy Town Clerk, Town of Grand Island  
**Arnie Talgo**, Senior Policy Analyst, NY Power Authority  
**Kerry Ann Troy**, Director of Public Relations, City of Long Beach  
**Aurora Valenti**, County Clerk, Tompkins County  
**Tara Venditti**, Management Analyst, Onondaga County  
**Denis White**, Consultant, Town and Village of Fishkill  
**Keith Wingate**, Director, Data Processing, Town of Huntington  
**John Woodward**, County Clerk, Schenectady County

## Supporting Organizations

Digital Towpath, a Project of Niagara Mohawk, A National Grid Company  
New York State Office for Technology  
New York State Tug Hill Commission  
State University of New York College at Cortland  
State University of New York College at Purchase