

Enterprise architecture

Enterprise Architecture Development Tool-Kit, Version 2, National Association of State Chief Information Officers, July 2002. <https://www.nascio.org/hotIssues/EA/>.

The Business Reference Model, Version 1.1, Federal Enterprise Architecture Program Management Office, 2002. <http://www.feapmo.gov/feaBrm.htm>.

State-specific Enterprise Architecture initiatives

- Connecticut: <http://www.doit.state.ct.us/policy/domain/index.htm>
- Kentucky: <http://www.state.ky.us/kirm/arcstand.htm>
- North Dakota: <http://www.state.nd.us/ea/>

Stakeholder analysis

Making Smart IT Choices. Center for Technology in Government. University at Albany-SUNY. <http://www.ctg.albany.edu/resources/abstract/absmartit.html>.

John M. Bryson. *Strategic Planning for Public and Nonprofit Organizations, Rev. Ed.* San Francisco: Jossey-Bass, 1995.

Business process analysis and modeling

Business Process Resource Center, University of Warwick, UK <http://bprc.warwick.ac.uk/index.html#BPRCTOP>.

The Workflow Handbook 2002. Published in association with the Workflow Management Coalition (WfMC) Edited by Layna Fischer. March 2002, 428 pages. ISBN 0-9703509-2-9.

Workflow And Reengineering International Association <http://www.waria.com>.

Workflow/BRP application vendors: <http://www.waria.com/databases/wfvendors-A-L.htm>

Business Process Management Journal: <http://www.emeraldinsight.com/bpmj.htm>.

Formal modeling

Agent-based modeling

Center for Computational Analysis of Social and Organizational Systems
http://www.casos.ece.cmu.edu/home_frame.html.

Gaylord, R.J. and D'Andria, L. (1998), *Simulating Society: A MATHEMATICA Toolkit for Modelling Socioeconomic Behavior*. Springer: New York, NY.

Ilgen, D. R., & Hulin, C. L. (Eds.) (2000). *Computational modeling of behavior in organizations: The third scientific discipline*. Washington, DC: American Psychological Association.

Michael J. Prietula, Kathleen M. Carley & Les Gasser (Eds.), (1998) *Simulating Organizations: Computational Models of Institutions and Groups*, Menlo Park, CA: AAAI Press/The MIT Press.

Thomas Schelling, "Dynamic Models of Segregation," *Journal of Mathematical Sociology* 1 (1971), 143-186.

Thomas Schelling, *Micromotives and Macrobehavior*. New York: WW Norton & Co. Inc., 1978.

UML modeling

Object Management Group. *OMG Unified Modeling Language Specification, Version 1.3*. Framingham, MA: OMG Headquarters, 1999.

Appendix D. Additional Resources

Doug Rosenberg, Kendall Scott (Contributor). *Use Case Driven Object Modeling With UML: A Practical Approach (Addison Wesley Object Technology Series)*. New York: Addison-Wesley, 1999.

Workflow modeling

Thomas W. Malone, et al. Tools for inventing organizations: Toward a handbook of organizational processes. *Management Science* 45(3) pp 425-443, March, 1999.

MIT Sloan School Center for Coordination Science. <http://ccs.mit.edu>.

Workflow Management Coalition. <http://www.wfmc.org>.

INSEAD Workflow Site. <http://www.insead.fr/CALT/Encyclopedia/ComputerSciences/Groupware/Workflow/>.

Operations research

Michael Trick's Operations Research Page. <http://mat.gsia.cmu.edu/> INFORMS: Home Page: Institute for Operations Research and the Management Sciences. www.informs.org/.

Operations Research Society. www.mors.org/.

MIT, Operations Research Center. <http://Web.mit.edu/orc/www/>.
