

This publication provides an overview of the issues you'll encounter and resources you'll need when developing your government's Web site. But this is just a start. CTG has several resources that contain more in-depth information that may be useful as you move through the Web site creation and implementation process.

**Developing and Delivering Government Services on the World Wide Web: Recommended Practices for New York State**, from which this guide was adapted, contains more detailed lessons and tools. An electronic version of this report is available at [www.ctg.albany.edu/projects/inettb/pract2.pdf](http://www.ctg.albany.edu/projects/inettb/pract2.pdf)

A companion piece, **WWW Starter Kit**, gives some quick tips and techniques to help you get started. The kit is available online at [www.ctg.albany.edu/projects/inettb/startkit.html](http://www.ctg.albany.edu/projects/inettb/startkit.html)

**Making Smart IT Choices** is a handbook that presents CTG's signature methodology designed to help government managers evaluate information technology options. It contains a number of analytical tools that can help you make your way through the development process. Access the handbook online at [www.ctg.albany.edu/resources/smartit.pdf](http://www.ctg.albany.edu/resources/smartit.pdf)

**Did You Know? Using the Internet to Find Current and Best Practices** offers more detailed instructions on how to find best and current practices in Web site designs and services. The kit is available online at [www.ctg.albany.edu/resources/news/didyouknow7-00.pdf](http://www.ctg.albany.edu/resources/news/didyouknow7-00.pdf)