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EDUCATION

Academic education

- 1995-2001 **PhD** (Management – subfield Public Management). Rovira i Virgili University (Tarragona, Spain).
Dissertation: *Evaluation of local public policies: An empirical study in the Tarragona City Council*
(supervisor: Manuel Ortigueira Bouzada, PhD).
- 1989-1994 **Combined BA/MBA**. ESADE Business & Law School and Polytechnical University of Catalonia
(Barcelona, Spain).

Professional development

- 2015 Program on Strategic Management of Public-Private Collaboration Initiatives. Institute of Public
Governance and Management. ESADE Business & Law School.
- 2004 Diploma on Basic Concepts for an E-government Strategy. Inter-American Agency for
Cooperation and Development (Organization of American States) – Institute of Advanced Studies
for the Americas.
- 2002 Diploma on Information and Communication Technologies (ICTs) for Developing Countries:
Bridging the Digital Divide. United States Department of Agriculture Graduate School.

EDUCATIONAL EMPLOYMENT

- 2016-present **Research associate professor**, Department of Public Administration and Policy.
Rockefeller College of Public Affairs and Policy, University at Albany, SUNY.
- 2016-present **Associate research director**, Center for Technology in Government, University at Albany, SUNY.
- 2016-present **Affiliated faculty**, Department of Information Science, College of Emergency Preparedness,
Homeland Security and Cybersecurity, University at Albany, SUNY.
- 2010-2016 **Senior researcher**, Institute of Public Governance and Management, ESADE Business & Law
School, Ramon Llull University (Barcelona, Spain).
- 2014-2015 **Senior researcher**, Institute for Innovation and Knowledge Management, ESADE Business & Law
School, Ramon Llull University (Barcelona, Spain).
- 2014-2015 **Deputy director**, Center for Innovation in Cities, ESADE Business & Law School, Ramon Llull
University (Barcelona, Spain).
- 2007-2011 **Adjunct professor**, Department of Political Science and Public Administration, Pompeu Fabra
University (Barcelona, Spain).
- 1997-2000 **Assistant professor**, Department of Management, Rovira i Virgili University (Tarragona, Spain).

ADDITIONAL EMPLOYMENT

- 2007-2016 **Independent consultant** on ICT adoption by the public sector, public innovation, open government, smart cities (Barcelona, Spain).
- 2000-2007 **Senior analyst**, International Institute of Governance of Catalonia (Barcelona, Spain).
- 1998-1999 **Co-founder and President**, Tot Món Importació, SL (Tarragona, Spain).

HONORS & AWARDS

- 2018 Recognition, Celebration of Scholarship, University at Albany, SUNY.
- 2002 Enric Prat de la Riba award (best PhD dissertation on public management and administration). Catalan Public Administration School (Barcelona, Spain). €6,000.

PUBLICATIONS

* indicates student co-author at the time of manuscript preparation

Peer-reviewed journal articles accepted/published

1. Gasco-Hernandez, M. & Gil-Garcia, J. R. (2018). "The role of management in open data initiatives at the local level: Opening the black box". *JeDEM (eJournal of eDemocracy and Open Government)*, 10(1).
2. Timeus, K.* & Gasco-Hernandez, M. (2018). "Increasing innovation capacity in city governments: Do innovation units make a difference?". *Journal of Urban Affairs*, 40(7): 992-1008. [Social Science Citation Index] [Five-year Impact Factor 2017: 2.087]
3. Gasco-Hernandez, M., Martin, E., Reggi, L.* , Pyo, S.* , Luna-Reyes, L. (2018). "Promoting open government data use: Cases of citizen training and engagement". *Government Information Quarterly*, 35(2): 233-242. [Social Science Citation Index] [Five-year Impact Factor 2017: 5.231]
4. Yuan, Q.* & Gasco-Hernandez, M. (2018). "Citizens' use of microblogging and government communication during emergencies: A case study on water contamination in Shanghai". *First Monday*, 23(4): online.
5. Gasco-Hernandez, M. (2018). "Building a smart city: Lessons from Barcelona". *Communications of the ACM*, 61(4): 50-57. [Social Science Citation Index] [Five-year Impact Factor 2017: 5.290]
6. Gasco-Hernandez, M., Bayerl, S., Deneff, S. & Akhgar, B. (2017) "What do citizens communicate about during crises? Analyzing twitter use during the 2011 UK riots". *Government Information Quarterly*, 34(4): 635-645. [Social Science Citation Index] [Five-year Impact Factor 2017: 5.231]
7. Gasco-Hernandez, M. (2017). "Living labs: Implementing open innovation in the public sector". *Government Information Quarterly*, 34(1): 90-98. Special issue on open innovation in the public sector. [Social Science Citation Index] [Five-year Impact Factor 2017: 5.231]
8. Griffiths, K., Birdi, K.S., Alsina, V.* , Andrei, D., Baban, A., Bayerl, P., Bisogni, F., Chirica, S., Costanzo, P., Gasco-Hernandez, M., Gruschinske, M., Horton, K., Jacobs, G., Jochoms, T., Krstevska, K., Mirceva, S., Mouhanna, C., van den Oord, A., Oțoiu, C., Rajkovcevski, R., Rațiu, R., Reguli, Z., Rus, C., Stein-Müller, S., Stojanovski, T., Varga, M., Vít, M. & Vonaș, G. (2016). "Knowledge sharing practices and issues in policing. A systematic review of the literature". *European Journal of Police Studies*, 3(3): 267-291.
9. Bayerl, S., Horton, K., Jacobs, G., Rogiest, S., Reguli, Z., Gruschinske, M., Costanzo, P., Stojanovski, T., Vonaș, G., Gasco-Hernandez, M. & Elliott, K. (2014). "Perspectives on the police profession: An international investigation". *Policing: An International Journal of Police Strategies and Management*, 37(4): 728-745. [Social Science Citation Index] [Five-year Impact Factor 2017: 1.159]
10. Van den Born, A., van Witteloostuijn, A., Barlage, M., Sapulete, S. Oord, A., Rogiest, S., Vallet, N., Reguli, Z., Vit, M., Mouhanna, C., Cassa, D., Binder, H., Blumenthal, V., Christe-Zeyse, J., Giljhan, S., Gruschinske, M., Pautz, H., Stein-Müller, S., Bisogni, F., Costanzo, P., Stojanovski, P., Mirceva, S., Krstevska, K., Rajkovcevski, R., Stamenova, M., Bayerl, S., Horton, K., Jacobs, G., Jochoms, T., Vogel, G., Andrei, D., Baban, A., Chirica, S., Otoui, C., Ratiu, L., Rus, C., Varga, M., Vonaș, G., Alsina, V.* , Gasco-Hernandez, M., Allen, K., Birdi, K., Betteridge, K., Casey, R., Graham, L. & Polos, L. (2013). "Policing opportunities and threats in Europe". *Journal*

of Organizational Change Management, 26(5): 811-829. [Social Science Citation Index] [Five-year Impact Factor 2017: 1.491]

11. Gasco-Hernandez, M., Ysa, T. & Fernandez, C. (2013). "Variables clave en la gestión estratégica de un modelo de interoperabilidad: ¿Decisiones políticas o cooptación tecnológica?" ("Key variables in the strategic management of an interoperability model: political decisions or technological cooptation?"). *Revista del CLAD Reforma y Democracia*, 57: 93-122. [Social Science Citation Index] [Five-year Impact Factor 2017: 0.252]
12. Bayerl, S., Jacobs, G., Deneff, S., Van den Berg, R., Kaptein, N. Birdi, K., Bisogni, F., Cassan, D., Constanzo, P., Gasco-Hernandez, M., Horton, K., Jochoms, T., Mirceva, S., Krstevska, Van den Oord, A., Otoui, C., Rajkovecški, R., Reguli, Z., Rogiest, S., Stojanovjski, T., Vit, M. & Vonas, G. (2013). "The role of macro context for the link between technological and organizational change". *Journal of Organizational Change Management*, 26(5): 793-810. [Social Science Citation Index] [Five-year Impact Factor 2017: 1491]
13. Jimenez, C. E., Criado, I. & Gasco-Hernandez, M. (2011). "Technological e-government interoperability. An analysis of Ibero American countries". *IEEE Latin America Transactions*, 9(7): 1112-1117. [Social Science Citation Index] [Five-year Impact Factor 2017: 0.465]
14. Criado, I., Gasco-Hernandez, M. & Jimenez, C. E. (2011). "Interoperabilidad de gobierno electrónico en Iberoamérica. Estudio comparativo y recomendaciones de futuro" ("E-government interoperability in Iberoamerica. Comparative study and future recommendations"). *Revista del CLAD Reforma y Democracia*, 50: 75-104. [Social Science Citation Index] [Five-year Impact Factor 2017: 0.252]
15. Gasco-Hernandez, M. (2011). "Los retos de la colaboración. ¿A qué, si no a eso, pretendemos hacer frente con la interoperabilidad?" ("The challenges of collaboration. What, if anything, do we address with interoperability?"). *Revista del CLAD Reforma y Democracia*, 49: 185-202. [Social Science Citation Index] [Five-year Impact Factor 2017: 0.252]
16. Gasco-Hernandez, M. (2009). "El papel de las instituciones en el desarrollo del gobierno electrónico en América Latina: Algunas reflexiones" ("The role of institutions in the development of electronic government"). *Revista Estado, Gobierno, Gestión Pública*, 14: 37-59. Special number on e-government.
17. Gasco-Hernandez, M. & Roy, J. (2006). "E-government and multi-level governance: A comparative examination of Catalonia, Spain and Ontario, Canada". *International Journal of E-Government Research*, 2(4): 57-75. [Web of Science Emerging Sources Citation Index (ESCI)]
18. Gasco-Hernandez, M. (2005). "Exploring the e-government gap in South America". *International Journal of Public Administration*, 28(7-8): 683-701. [Web of Science Emerging Sources Citation Index (ESCI)]
19. Gasco-Hernandez, M. (2003). "New technologies and institutional change in public administrations". *Social Science Computer Review*, 21(1): 6-14. [Social Science Citation Index] [Five-year Impact Factor 2017: 3.200]

Peer-reviewed journal articles under review

1. Panizo, L., Gasco-Hernandez, M., Marcos del Blanco, D. Y.*, Hermida, J. A. & Alaiz, H. "E-voting system evaluation based on the Council of Europe recommendations: Helios Voting". *IEEE Transactions on Emerging Topics in Computing* (Special Issue/Section on eGovernment Development and Applications). Revised and resubmitted in September 2018.
2. Yuan, Q.* & Gasco-Hernandez, M. "Open innovation in the public sector: Creating public value through civic hackathons". *Government Information Quarterly* (special issue on Public Value Creation in Digital Government). Submitted in September 2018.

Manuscripts in preparation

1. Gil-Garcia, R., Gasco-Hernandez, M. & Pardo, T. "Beyond transparency: Proposing an integrative model of open government components and potential effects". Target journal: *Public Performance and Management Review*. Expected time of submission: November 2018.
2. Gasco-Hernandez, M. & Roy, J. "Open government and open innovation: Public sector innovation labs as agents of change?". Target journal: *Public Administration Review*. Expected time of submission: November 2018.
3. Gasco-Hernandez, M., Cucciniello, M., Hiedemann, A. & Nasi, G. "Governance and management practices in smart cities: Evidence from three European cities". Target journal: *Public Management Review* (special issue)

on Management, Governance, and Accountability of Smart Cities and Communities). Expected time of submission: December 2018.

4. Martin, E., Pyo, S.* & Gasco-Hernandez, M. & Luna-Reyes, L. "How can hip replacements and food safety improve managerial decision-making? Using open data in the classroom for public affairs education". Target journal: *Journal of Public Affairs Education*. Expected time of submission: December 2018.
5. Gasco-Hernandez, M., Yuan, Q.* & Gil-Garcia, R. "Public engagement or political marketing? The untold story about the use of social media in local governments". Target journal: *Public Administration Review*. Expected time of submission: December 2018.
6. Gasco-Hernandez, M., Luna-Reyes, L. & Gil-García, R. "The role of networks and interorganizational collaboration in the development of digital government". Target journal: *Journal of Public Administration Research and Theory*. Expected time of submission: January 2019.
7. Gasco-Hernandez, M. & Yuan, Q.*. "Co-producing innovation: The experience of US local governments". Target journal: *Public Management Review*. Expected time of submission: February 2019.
8. Gasco-Hernandez, M., Gil-Garcia, J. R. & Meijer, A. "Smart cities from a public management perspective: Understanding governance, innovation, and public value in local governments". Target journal: *Public Administration Review*. Expected time of submission: May 2019.
9. Gasco-Hernandez, M., Nasi, G. & Cucciniello, M. "Drivers and barriers of technological innovation: The case of e-procurement". Target journal: *Public Management Review*. Expected time of submission: May 2019.
10. Gasco-Hernandez, M., Gil-García, J. R. & Sandoval-Almazán, R. "Open innovation and co-creation in the public sector. Understanding the role of intermediaries". Target journal: *Public Administration Review*. Expected time of submission: January 2020.

Other articles (reviewed and accepted by the editor)

1. Gasco-Hernandez, M. & Jiménez, C. E. (forthcoming). "Information and technology in open justice". *Social Science Computer Review*. [Social Science Citation Index] [Five-year Impact Factor 2017: 3.200]
2. Gasco-Hernandez, M. (2018). "Reflection on new research trends. ICT-enabled innovation in the public sector". *ACM Computers & Society*, 47(4): 7-11.
3. Gasco-Hernandez, M. & Gil-Garcia, R. (2017). "Is it more than using technology in local governments? Opportunities and challenges for cities to become smarter". *UMKC Law Review*, 85(4): 915-923. Symposium on smart cities: Legal and policy implications of municipal innovation.
4. Gasco-Hernandez, M. (2015). "Special issue on open government: An Introduction". *Social Science Computer Review*, 33(5): 535-539. [Social Science Citation Index] [Five-year Impact Factor 2017: 3.200]
5. Zuiderwijk, A., Gasco-Hernandez, M., Parycek, P. & Janssen, M. (2014). "Special issue on transparency and open data policies: Guest editors' introduction". *Journal of Theoretical and Applied Electronic Commerce Research*, 9(3): i-ix. [Social Science Citation Index] [Journal Impact Factor 2017: 0.774]
6. Gasco-Hernandez, M. (2012). "Approaching e-government interoperability". *Social Science Computer Review*, 30(1): 3-6. Special number on interoperability. [Social Science Citation Index] [Five-year Impact Factor 2017: 3.200]

Authored books

1. Gasco-Hernandez, M. (2015). *Guía de buenas prácticas en gobierno abierto (Guide of good practices on open government)*. Bogota: Universidad Externado de Colombia.
2. Gasco-Hernandez, M., Ysa, T., Longo, F. & Fernández, C. (2013). *La gestió de la interoperabilitat en govern electrònic a les administracions públiques catalanes (Electronic government interoperability in Catalan public organizations)*. Barcelona: Escola d'Administració Pública de Catalunya.
3. Gasco-Hernandez, M. (2004). *Societat del coneixement. Encerts i mancances de les Administracions a l'Estat espanyol i a Catalunya, Euskadi i Madrid (Knowledge society. Successes and pitfalls in the Spanish, Catalan, Basque and Madrid public administrations)*. Barcelona: Diputació de Barcelona.
4. Gasco-Hernandez, M. (2004). *El gobierno de un mundo global: Hacia un nuevo orden internacional (Governing a global world: Towards a new international order)*. Barcelona: Intermón-Oxfam.

5. Gasco-Hernandez, M. (2003). *Avaluació de polítiques públiques culturals: Estudi empíric a l'administració local (Cultural public policies evaluation: An empirical study at the local level)*. Barcelona: Escola d'Administració Pública de Catalunya.
6. Gasco-Hernandez, M. & Torres, T. (2003). *Recupera tu creatividad (Win your creativity back)*. Oviedo: Septem Ediciones.

Edited books

1. Gil-Garcia, J. R., Pardo, T. & Gasco-Hernandez, M. (eds.) (forthcoming). *Beyond smart and connected governments - Sensors and the Internet of Things in the public sector*. New York: Springer.
2. Jimenez, C. & Gasco-Hernandez, M. (eds.) (2016). *Achieving open justice through citizen participation and transparency*. Hershey, PA: IGI Global.
3. Gasco-Hernandez, M. (ed.) (2014). *Open government. Opportunities and challenges for public governance*. New York: Springer.
4. Gasco-Hernandez, M. & Torres, T. (eds.) (2009). *Information communication technologies and city marketing: Digital opportunities for cities around the world*. Hershey, PA: Information Science Reference.
5. Gasco-Hernandez, M. (ed.) (2007). *Latin America online: Cases, successes, and pitfalls*. Hershey, PA: Idea Group Publishing.
6. Gasco-Hernandez, M., Equiza, F. & Acevedo, M. (eds.) (2006). *Information communication technologies and human development: Opportunities and challenges*. Hershey, PA: Idea Group Publishing.
7. Torres, T., Gasco-Hernandez, M. & Coelho, A. (eds.) (2005). *Changing the way you teach: Creativity tools for management educators*. Oviedo: Septem Ediciones.

Peer-reviewed book chapters

1. Van Eijk, C.* & Gasco-Hernandez, M. (2018). "Unravelling co-producers: What the literature tells us about co-producers' roles, responsibilities and motivations". In Steen, T., Brandsen, T. & Verschuere, BB. (eds). *Co-production and co-creation: Engaging citizens in public service delivery* (pp. 63-79). New York: Routledge.
2. Gasco-Hernandez, M. (2018). "Els processos de votació i la gestió interna" ("Voting processes and internal management"). In Barrat, J. (ed.). *Votacions electròniques: Una eina de gestió pública per a la millora de la qualitat democràtica i la participació política (Electronic voting: A public management tool to improve democratic quality and political participation)* (pp. 36-45). Barcelona: Escola d'Administració Pública de Catalunya.
3. Gasco-Hernandez, M. (2017). "Ciudades inteligentes. Un fenómeno en auge" ("Smart cities. An uprising phenomenon"). In Gil-Garcia, J. R., Criado, J. I. & Tellez, J.C. (eds). *Tecnologías de información y comunicación en la administración pública: Conceptos, enfoques, aplicaciones y resultados (Information and communication technologies in public administration: Concepts, approaches, and results)* (pp. 261-292). México, DF: INFOTEC.
4. Gasco-Hernandez, M. (2016). "Digitalizing police requirements: Opening up justice through collaborative initiatives. In Jimenez, C. & Gasco-Hernandez, M. (eds). *Achieving open justice through citizen participation and transparency* (pp.157-172). Hershey, PA: IGI Global.
5. Trivellato, B., Cavenago, D. & Gasco-Hernandez, M. (2016). "Reframing metropolitan strategy in a smart perspective: The case of Milan". In Julnes, P. & Gibson, E. (eds). *Innovations in the public and nonprofit sectors: A public solutions handbook* (pp. 110-128). Armonk, NY: M. E. Sharpe.
6. Gasco-Hernandez, M., Trivellato, B. & Cavenago, D. (2015). "How do Southern European cities foster innovation? Lessons from the experience of the smart city approaches of Barcelona and Milan". In Gil-Garcia, J. R., Pardo, T. & Nam, T. (eds.). *Smarter as the new urban agenda: A comprehensive view of the 21st century city* (pp. 191-206). New York: Springer.
7. Gasco-Hernandez, M. (2015). "¿Qué es el gobierno abierto (y qué no lo es)?" ("What is open government (and what it is not)"). In Calderon, C. (coord.). *Guía práctica para abrir gobiernos. Manual de "open government" para gobernantes y ciudadanos (Practical guide to open governments. Open government manual for governors and citizens)* (pp. 9-22). Madrid: Goberna América Latina.
8. Gasco-Hernandez, M. (2015). "Participación interna: Nuevas formas de gestión que dan protagonismo a las personas que trabajan en las administraciones" ("Internal participation: New management techniques that

involve public servants”). In Calderon, C. (coord.). *Guía práctica para abrir gobiernos. Manual de “open government” para gobernantes y ciudadanos (Practical guide to open governments. Open government manual for governors and citizens)* (pp. 117-130). Madrid: Goberna América Latina.

9. Gasco-Hernandez, M. (2007). “Más allá de la ejecución: La necesidad de evaluar las iniciativas de gobierno electrónico” (“Beyond execution: The need to evaluate e-government initiatives”). In Kaufman, E. (ed.). *Políticas públicas y tecnología. Líneas de acción para América Latina (Public policies and technology. Action plans for Latin America)* (pp. 173-199). Buenos Aires: La Crujía.
10. Gasco-Hernandez, M. (2006). “Civil servants’ resistance towards e-government development”. In Anttiroiko, A-V. & Mälkiä, M. (eds.). *Encyclopedia of digital government* (pp. 190-195). Hershey, PA: Idea Group Publishing.
11. Gasco-Hernandez, M. (2005). “Implementing e-government projects: Organizational impact and resilience to change”. In Garson, D. (ed.). *Handbook of Public Information. Second edition* (pp. 83-91). Boca Raton, FL: Taylor & Francis Group.
12. Torres, T. & Gasco-Hernandez, M. (2005). “Improving virtual teams through creativity”. In Khosrow-Pour, M. (ed.). *Encyclopedia of information science and technology* (pp. 1419-1424). Hershey, PA: Idea Group.
13. Gasco-Hernandez, M. & Torres, T. (2004). “Gaining a global mindset: The use of stories in international management education”. In Wankel, C. & DeFillippi, R. (eds.). *The cutting edge of international management education* (pp. 203-222). Greenwich, CT: Information Age Publishing.
14. Gasco-Hernandez, M. & Torres, T. (2003). “Virtual teams and their search for creativity”. In Pixy Ferris, S. & Godar, S. (eds.). *Virtual and collaborative teams: process, technologies and practices* (pp. 213-231). Hershey, PA: Idea Group.
15. Gasco-Hernandez, M. (2003). “Las administraciones públicas y su transición hacia la sociedad del conocimiento: La experiencia de Bolivia y Paraguay” (“Public organizations and their transition to the knowledge society: The experience of Bolivia and Paraguay”). In Araya, R. (ed.). *La perspectiva Puntogov: Casos y tendencias en gobierno electrónico (The dotgov perspective: Cases and tendencies in electronic government)* (pp. 125-150). Santiago de Chile: FLACSO-Chile and City University of New York American Center on Science and Society.
16. Gasco-Hernandez, M. & Torres, T. (2002). “Fostering the creative spirit”. In Biech, E. (ed.). *The 2003 Pfeiffer Annual. Volume 1: Training* (pp. 15-21). Hoboken, NJ: Jossey-Bass/Pfeiffer.

Encyclopedia entries

1. Gasco-Hernandez, M. & Prats, J. O.* (2003). “Bounded rationality”. In Schultz, D. (ed.). *The Encyclopedia of Public Administration and Public Policy* (pp. 32-33). New York: Facts on File, Inc.
2. Gasco-Hernandez, M. & Prats, J. O.* (2003). “Robert Dahl”. In Schultz, D. (ed.). *The Encyclopedia of Public Administration and Public Policy* (pp. 95-96). New York: Facts on File, Inc.
3. Gasco-Hernandez, M. (2003). “European Union”. In Schultz, D. (ed.). *The Encyclopedia of Public Administration and Public Policy* p. 138). New York: Facts on File, Inc.
4. Gasco-Hernandez, M. (2003). “Fact finding”. In Schultz, D. (ed.). *The Encyclopedia of Public Administration and Public Policy* pp. 149-150). New York: Facts on File, Inc.
5. Gasco-Hernandez, M. (2003). “General Accounting Office”. In Schultz, D. (ed.). *The Encyclopedia of Public Administration and Public Policy* (pp. 187-188). New York: Facts on File, Inc.
6. Gasco-Hernandez, M. (2003). “Policy evaluation”. In Schultz, D. (ed.). *The Encyclopedia of Public Administration and Public Policy* (pp. 326-327). New York: Facts on File, Inc.
7. Gasco-Hernandez, M. (2003). “Policy implementation”. In Schultz, D. (ed.). *The Encyclopedia of Public Administration and Public Policy* (pp. 329-330). New York: Facts on File, Inc.

Technical reports and other publications

1. Mersand, S.*, Gasco-Hernandez, M., Zhao, X.*, Gil-Garcia, R., Sutherland, M., Burke, B. & Figueroa, M. (2018). *The role of public libraries in engaging citizens in smart, inclusive and connected communities*. Albany, NY: CTG Ualbany.
2. Voorberg, W., Tummers, L., Bekkers, V., Torfing, J., Tonurist, P., Kattel, R., Iember, V., Timeus, K., Nemec, J., Svidronova, M., Mikusova Merickova, B., Gasco-Hernandez, M., Flemig, S. & Osborne, S. (2015). *Co-creation*

and citizen involvement in social innovation: A comparative case study across 7 EU-countries. Rotterdam: LIPSE.

3. Nasi, G., Cucciniello, M., Mele, V., Valotti, G., Bazurli, R., De Vries, H., Bekkers, V., Tummers, L., Gasco-Hernandez, M., Ysa, T., Fernandez, C., Albareda, A.* , Matei, A., Savulescu, C., Antonie, C., Balaceanu, E. B., Jurac, N., Svidronova, M., Mikusova Merickova, B., Oviska, M., de Froidcourt, V., Eymeri-Douzans, M. & Monthubert, E. M. (2015). *Determinants and barriers of adoption, diffusion and upscaling of ICT-driven social innovation in the public sector: A comparative study across 6 EU countries*. Milan: LIPSE.
4. Gasco-Hernandez, M., Reig, M., Colet, N., Miranda, C. & Maspons, R. (2015). *Compra pública innovadora (Innovative public procurement)*. Barcelona: PARTNERS – ESADE Business & Law School.
5. Bria, F., Gasco-Hernandez, M., Baeck, P., Halpin, H., Almirall, E. & Kresin, F. (2015). *Growing a social digital innovation ecosystem for Europe. DSI final report*. Brussels: European Commission.
6. Gasco-Hernandez, M. (2014). *Policy guide. A decision maker's guide for the implementation of "digital cooperatives"*. Brussels: European Regional Development Fund.
7. Gasco-Hernandez, M. (2014). "Quality criteria". In Xarxa d'Innovació Pública (ed.). *42 voices about open government* (p. 45). Barcelona: Xarxa d'Innovació Pública.
8. Alba, C., Criado, I. & Gasco-Hernandez, M. (2011). *Una política de Internet para España (An Internet policy for Spain)*. Madrid: Google Spain.
9. Criado, I., Gasco-Hernandez, M. & Jimenez, C. E. (2010). *Bases para una estrategia iberoamericana de interoperabilidad (Basis for an Iberoamerican interoperability strategy)*. Caracas (Venezuela): Centro Latinoamericano de Administración para el Desarrollo.
10. Gasco-Hernandez, M. (2009). *Criterios para evaluación de buenas prácticas en el ámbito del uso de las tecnologías de la información y las comunicaciones (Criteria to assess good practices related to the use of information and communication technologies)*. Barcelona: Fundació Pi i Sunyer.
11. Gasco-Hernandez, M. (2003). "El papel de la Administración" ("The role of public Administration"). In Ministerio de Ciencia y Tecnología and Enred Consultores (ed.). *Sociedad de la información en el siglo XXI: Un requisito para el desarrollo (Information society in the 21st century: A requirement for development)* (pp. 111-112). Madrid: Ministerio de Ciencia y Tecnología.
12. Gasco-Hernandez, M. & Del Álamo, Ó.* (2002). "Paraguay: El camino hacia la Sociedad de la Información" ("Paraguay: The path to the Information Society"). In Prats, J. (ed.). *Diagnóstico Institucional de la República del Paraguay (Institutional Diagnosis of the Republic of Paraguay)* (pp. 245-300). Barcelona: IIGC – UNDP – Autonomous Government of Catalonia.
13. Gasco-Hernandez, M. & Navarro, M.* (2002). "Descentralización y gobierno local" ("Decentralization and local government"). In Prats, J. (ed.). *Diagnóstico Institucional de la República del Paraguay (Institutional Diagnosis of the Republic of Paraguay)* (pp. 127-168). Barcelona: IIGC – UNDP – Autonomous Government of Catalonia.

MEDIA COVERAGE

Radio

Radio Sabadell Interview on smart cities in "A bona hora". February 25, 2015.

Print/electronic

La Vanguardia Tintore, E. (2015, February 26). "'El Mirador': Barcelona, líder de las 'smart cities'" ("The viewpoint': Barcelona, leader of 'smart cities'").

OAS newsletter Interview on e-government evaluation. July 2012.

La Xarxa "Policia 2.0" ("Police 2.0"). June 20, 2011.

OAS newsletter Interview on e-government evaluation. November 2005.

El Punt Reverté, F. (2003, January 27). "Una tesi doctoral proposa la redacció d'un pla estratègic cultural a Tarragona" ("A doctoral dissertation recommends the development of a strategic cultural plan for Tarragona").

- Intra-ACN* Pi, R. (2002, December 23). "Francesc Vallès, de Reus, i Milagros Gascó, de Tarragona, guanyen 'ex aequo' el Premi Enric Prat de la Riba" ("Francesc Valles, from Reus, and Milagros Gasco, from Tarragona, awarded 'ex aequo' the Enric Prat de la Riba Award").
- La Vanguardia* Floría, B. (2001, February 7). "Entrevista con Mila Gascó Hernández, autora de un estudio sobre la gestión cultural del Ayuntamiento de Tarragona" ("Interview with Mila Gasco Hernandez, author of a study on cultural management in the Tarragona city council").
- D. de Tarragona* Casanovas, M. (2001, January 21). "Una tesis doctoral cuestiona la política del Ayuntamiento en material de patrimonio" ("A doctoral dissertation questions the city council policy on heritage").

GRANTS FUNDING

Title: SCC: Integrating heterogeneous wide-area networks and advanced data science to bridge the digital divide in rural emergency preparedness and response
 Agency/source: National Science Foundation Smart and Connected Communities Program
 Role: Co-PI
 Amount: \$1,494,805
 Date: September 2018-August 2022

Title: Enabling smart, inclusive, and connected communities: The role of public libraries
 Agency/source: Institute of Museum and Library Services
 Role: PI
 Amount: \$456,394
 Date: October 2017-September 2020

Title: Open innovation in the public sector
 Agency/source: University at Albany Faculty Research Award Program (FRAP-B)
 Role: PI
 Amount: \$3,978
 Date: May 2017-April 2019

Title: Towards a data and technology architecture for smart food Policy: Understanding the critical factors of food traceability for small farms
 Agency/source: National Science Foundation
 Role: Senior Personnel
 Amount: \$45,000
 Date: September 2016-August 2018

Title: mySMARTLife (Smart Transition of EU Cities towards a New Concept of Smart Life and Economy)
 Agency/source: European Commission Horizon 2020 Programme
 Role: PI at ESADE Business & Law School and leader of WP9 "Exploitation of Results"
 Amount: Euros 18,656,112.41
 Date: May 2016-July 2016 (this is still an ongoing project that I had to leave when I joined UAlbany)

Title: REPLICATE (Renaissance of Places with Innovative Citizenship and Technology)
 Agency/source: European Commission Horizon 2020 Programme
 Role: PI at ESADE Business & Law School and leader of WP9 "Exploitation of Results"
 Amount: Euros 25,435,239
 Date: January 2016-July 2016 (this is still an ongoing project that I had to leave when I joined UAlbany)

Title: Evolution of public employment in an economic crisis context
 Agency/source: Catalan School of Public Administration
 Role: Senior Personnel
 Amount: Euros 10,000

Date: September 2015-June 2016

Title: Electronic voting: A public management tool to improve democratic quality and political participation

Agency/source: Catalan School of Public Administration

Role: Senior Personnel

Amount: Euros 10,000

Date: September 2015-June 2016

Title: SUNSHINE (Smart Urban Services for Higher Energy Efficiency)

Agency/source: European Commission Competitiveness and Innovation Framework Programme

Role: PI at ESADE Business & Law School and leader of WP7 "Exploitation and Sustainability"

Amount: Euros 2,313,643

Date: January 2015-July 2016

Title: Technological innovation and collaborative electronic government: Managing benefits and risks of information exchange projects in Catalonia

Agency/source: Catalan School of Public Administration

Role: PI

Amount: Euros 10,000

Date: July 2014-April 2015

Title: DSI (Digital Social Innovation)

Agency/source: European Commission Horizon 2020 Programme

Role: Senior Personnel

Amount: Euros 85,958

Date: January 2014-November 2015

Title: Social media, transparency and open government in Catalonia

Agency/source: Autonomous Government of Catalonia Innovation and Democratic Quality Program

Role: PI

Amount: Euros 7,500

Date: August 2013-August 2014

Title: LIPSE (Learning from Innovation in Public Sector Environments)

Agency/source: European Commission Seventh Framework Programme

Role: Senior Personnel

Amount: Euros 2,474,535

Date: February 2013-June 2016

Title: Managing e-government interoperability in the Catalan public administration

Agency/source: Catalan School of Public Administration

Role: PI

Amount: Euros 12,000

Date: November 2011-September 2012

Title: COMPOSITE (Comparative Police Studies in the European Union)

Agency/source: European Commission Seventh Framework Programme

Role: PI at ESADE Business & Law School

Amount: Euros 6,623,303

Date: August 2010-July 2014

Title: Leadership and innovation in public management

Agency/source: Autonomous Government of Catalonia Agency for Management of University and Research Grants
 Role: Senior Personnel
 Amount: Euros 38,400
 Date: July 2009-June 2013

Title: Internet and the information and communication technologies and the improvement of Central America governments and public administrations. Study about the municipal administrative level and proposal of development of a digital training platform about electronic government

Agency/source: Autonomous University of Madrid and the Santander Bank
 Role: Senior Personnel
 Amount: Euros 12,000
 Date: July 2009-January 2011

Title: New advertising and promotion strategies of touristic Spanish brands on the web
 Agency/source: Spanish Ministry of Science and Innovation
 Role: Senior Personnel
 Amount: Euros 90,750.02
 Date: January 2009-December 2011

CONSULTANCY/APPLIED RESEARCH PROJECTS

1. "Assessing the digital readiness of the seven Emirates of the Government of the United Arab Emirates (UAE)". UAE Telecommunications Regulatory Authority (TRA). January 2018-December 2018.
2. "Meeting the challenges of big data. Towards the responsible reuse of data". Science Business. November 2015-July 2016.
3. "Public procurement of innovation". Catalan Foundation of Research and Innovation. September 2014-July 2015.
4. "Diagnosis of the situation of public software in Latin America and the Caribbean". RedGEALC, Inter-American Development Bank, and Julio Ricaldoni Foundation. September 2014-May 2015.
5. "Technical support to the deployment of open government". Sant Feliu de Llobregat City Council. September-October 2013.
6. "Support to the Direction of Fiscal Support of the Colombian Ministry of Finance regarding the design of territorial financial information systems". Inter-American Development Bank. August 2013-March 2014.
7. "Open government in Colombia. Promises and achievements". Universidad Externado de Colombia's Society, Government, and Information Technologies Observatory (Observatics). February 2013-December 2013.
8. "Evaluation of the sports facilities strategic plan". Autonomous Government of Catalonia's Catalan Sports Committee. August-December 2012.
9. "E-COOP (Digital cooperatives)". INTERREG IVC (European Regional Development Fund). June 2012-December 2014.
10. "An Internet public policy for Spain". Google. July 2011-October 2011.
11. "Design of a reference framework and a work framework to evaluate e-government sustainability and proposal of a methodology to develop citizen-centered initiatives at the local and regional levels in México, Chile and Peru". Inter-American Organization for Higher Education, Organization of American States, International Development Research Center, and RedGEALC). November 2010-November 2012.
12. "Exploratory research on ICT-enabled governance models in EU cities". European Commission Institute for Prospective Technological Studies. July 2010-February 2011.
13. "Basis for an Iberoamerican Interoperability Strategy". Centro Latinoamericano de Administración para el Desarrollo (CLAD). February 2010-July 2010.
14. "A new governance model for the Research and Innovation National System". Autonomous Government of Catalonia Innovation, Research and Universities Department. October 2008-March 2009.
15. "Structure and territorial functions of the Catalan Health Service". Autonomous Government of Catalonia Department of Health. January 2010-December 2010.

16. "Good practices database" (regarding the use of information and communication technologies). Pi i Sunyer Foundation and Provincial Government of Barcelona. June 2009-April 2011.
17. "Evaluation of the internationalization projects of the Spanish Agency of International Trade". Institute of Public Governance and Management – ESADE Business & Law School and the Observatory of the Spanish Multinational Company. February 2009-November 2009.
18. "ICT industry and micro companies in Catalonia ".Catalan Information Society Observatory Foundation. July 2008-October 2008.
19. "Eurocities Knowledge Society Forum E-Government benchlearning". Barcelona City Council. October 2007-June 2009.
20. "Organizational impacts of e-government implementation". Barcelona City Council. December 2006-October 2007.
21. "Evaluation of the Latin America democracy program of the International Institute for Democracy and Electoral Assistance". International Institute on Governance of Catalonia and International Institute for Democracy and Electoral Assistance. February 2005-October 2005.
22. "Evaluation of the Iberoamerican School of Government and Public Policies (IBERGOP)". International Institute on Governance of Catalonia. February 2005-July 2005.
23. "Analysis of knowledge society projects in the Spanish national government and the Autonomous Governments of Catalonia, Basque Country and Madrid". Centre per a la Innovació Local Flor de Maig of the Provincial Government of Barcelona. July 2003-January 2004.
24. "Evaluation of the Spanish Agency of International Cooperation for Development action in Bolivia". International Institute on Governance of Catalonia and Spanish Agency of International Cooperation for Development. September 2002-March 2003.
25. "Health care management: Organizational rationalization of the supply and logistics systems of a network of public hospitals". SAGESSA Group. May 1997-January 1998.

KEYNOTES AND INVITED PRESENTATIONS

1. "Can open government promote good governance?". Transparency and Governance Center – School of Public Affairs and Administration – Rutgers University. Newark, NJ, September 28th, 2018.
2. "Enabling smart, inclusive, and connected communities: The role of public libraries". COSLINE 2018 Annual Workshop. Saratoga Springs, NY, September 14th, 2018.
3. "Local smart cities: Pioneers of the future". IT Albany Symposium. Albany, NY, April 25th, 2018.
4. "Co-production and ICT-enabled co-production". International Conference for E-Democracy and Open Government 2016. Danube University Krems. Krems (Austria), May 19th, 2016.
5. "Advantages and challenges of smart cities". Conference Smart Cities: Innovating in City Management. ESADE China-Europe Club. Barcelona (Spain), April 15th, 2015.
6. "Services integration for an open government". CONACYT 7th National Workshop on Innovation and Competitiveness. Monterrey (Mexico), November 25th, 2015.
7. "Open government: Definition, experiences and lessons learned". Rethinking the City Council: Internal conference on open government. Vilanova i la Geltrú (Spain), October 23rd, 2015.
8. "Open data: Towards co-production and collaboration". Granollers Public-Private Collaboration Forum. Granollers (Spain), April 29th, 2015.
9. "Transparency and social media: The case of Catalonia". 1st International EPSA Knowledge-Transfer Conference on "New models and practices of ICT innovation and management in the public sector". Barcelona (Spain), March 23rd-24th, 2015.
10. "How do Southern European cities foster innovation? Lessons from the experience of Barcelona and Milan". Master of International Healthcare Management, Economics and Policy and Master of Public Management Graduation Ceremony. SDA Bocconi School of Management. Milan (Italy), February 28th, 2015.
11. "Access to public information and open government: Best practices". III International Conference on Legal Issues of Electronic Government and Smart Cities. Society, Government and Information Technologies Observatory. Universidad Externado de Colombia. Bogota (Colombia), December 2nd, 2014.

12. "Open data in the framework of Law 1712/2014". III International Conference on Legal Issues of Electronic Government and Smart Cities. Society, Government and Information Technologies Observatory. Universidad Externado de Colombia. Bogota (Colombia), December 2nd, 2014.
13. "New ways of participation: Challenges and opportunities". II Terrassa Open Government Conference. Terrassa (Spain), October 16th, 2014.
14. "Looking at open government in Latin America: where we are and where we head to". TecNap 2014: Public value and open government. Villa La Angostura, province of Neuquén (Argentina) (virtual), May 20th, 2014.
15. "New tools for new ways of policing. The use of ICT by police forces". E-government symposium: 15 years of e-government research: What is the impact on practice? Hawaii International Conference on System Science 2014 (HICSS-47). Big Island, HI (United States), January 6th, 2014.
16. "What's coming next?". Workshop on smart cities. Smart Cities Council and Institute on Public Governance and Management – ESADE Business & Law School. Barcelona (Spain), November 18th, 2013.
17. "European good practices on open government: Analysis and learned lessons". II International Conference on Legal Issues of Electronic Government and Smart Cities. Society, Government and Information Technologies Observatory. Universidad Externado de Colombia. Bogota (Colombia), November 7th, 2013.
18. "Open government: where are we and where do we head to? ObservaTIC. Social Sciences Faculty. Universidad de la República. Montevideo (Uruguay), October 28th, 2013.
19. "E-inclusion policies in Spain". First Discussion on Digital Inclusion Public Policies. Society, Government and Information Technologies Observatory. Universidad Externado de Colombia. Bogota (Colombia) (virtual), September 13th, 2013.
20. "Governance". Conference to Develop the Terrassa White Book on Culture. Terrassa (Spain), April 30th, 2013.
21. "Critical success factors of interoperability projects". Debate "Interoperability briefly". III National Conference on Interoperability and Security. Madrid (Spain), February, 20th, 2013.
22. "New public servants for new contexts". ICT Ministry of the Government of Colombia. Bogota (Colombia), November 6th, 2012.
23. "Governance models". 11th Conference of Telecommunications in Catalonia. Official Association of Technical and Graduate Telecommunications Engineers of Catalonia. Barcelona (Spain), September 26th, 2012.
24. "Interoperabilidad en España. Una apuesta difícil pero necesaria" ("Interoperability in Spain. A difficult but necessary bet"). Summer course "The Internet public policy in Spain in the context of the European digital agenda". Madrid Complutense University. El Escorial (Spain), July 24th, 2012.
25. "Evaluación de gobierno electrónico" ("Evaluating e-government"). Encuentro internacional para valorar los retos y articulaciones entre las prácticas de ciudadanía digital y el gobierno electrónico "Ciudadanía & eGobierno" (International meeting to value the challenges and articulations between digital citizens and e-government "Citizenship & eGovernment"). Faculty of Communication Sciences of the Minuto de Dios University and Inter-American Organization for Higher Education (College of the Americas). Bogota (Colombia), May 24th, 2012.
26. "Políticas de e-inclusión en España" ("E-inclusion strategies in Spain"). Conference on "Governance and Digital Inclusion". Political Science Department of University of the Basque Country. Bilbao (Spain), May 16th, 2012.
27. "Electronic democracy: From participation to active implication. E-democracy". 9th Conference of Telecommunications in Catalonia. Official Association of Technical Telecommunications Engineers of Catalonia. Barcelona (Spain), September 21st, 2010.
28. "Electronic democracy trends in Spain and Europe". Symposium "International Dialogue for the Development of Smart Cities". Bogota City Council and Universidad Externado de Colombia. Bogota (Colombia), July 21st-22nd, 2010.
29. "Lessons learned and future challenges for the development of local electronic democracy". Symposium "International Dialogue for the Development of Smart Cities". Bogota City Council and Universidad Externado de Colombia. Bogota (Colombia), July 21st-22nd, 2010.
30. "New technologies and public management: The Spanish experience". I International Event SAT "Public management and local taxation models". Taxation Agency. Lima (Peru), May 13th, 2010.
31. "Improving e-government indicators". Penteo Forum. Barcelona (Spain). May 14th, 2008
32. "E-government and organizational IT adoption: The case of the Barcelona City Council". Seminar "Information technology usage and local governance transformations: Perspectives from Europe and Latin America". University of Hull. Hull (United Kingdom), March 5th, 2008.

33. "The role of technology in the building of the new citizenship". 8th International Summer School "Freedom and Security. Challenges for the New Citizenship". Unión General de Trabajadores de Asturias, University of Oviedo and Asturias Foundation. Avilés (Spain), September 11th, 2007.
34. "Evaluating the impact of anti-corruption measures". V Global Forum on Fighting Corruption. South African Department of Public Service and Administration. Johannesburg (South Africa). April 4th, 2007.
35. "Local democratic government in the 21st century: The possibilities of ICTs". Debate conference "Valencia, Citizenship Routes". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 27th-29th, 2006.
36. "The challenges of the *contraloría social* in the e-government era". Debate conference "Valencia, Citizenship Routes". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 27th-29th, 2006.
37. "Institutional change and electronic government". International seminar workshop "Capacitación, Tecnología de la Información y Gobierno Electrónico" ("Training, Information Technology, and Electronic Government"). Dominican Republic Program of Support to the Executive Power Reform and Modernization (Pro-Reforma) and the National Institute of Public Administration. Santo Domingo (Dominican Republic), March 2nd, 2006.
38. "Master training within Latin America and its impact on governability". Opening ceremony of the Master in Business Administration of the Universidad de Rosario (Colombia). Bogota (Colombia). November 4th, 2005.
39. "Introduction to information technologies and their impact on the contemporary city configuration". Debate conference "The City, Local Institutions, and Democratic Governability". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 26th-29th, 2005.
40. "The role of electronic government and organizational innovations. Transformations inside the public sector organizations". Debate conference "The City, Local Institutions, and Democratic Governability". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 26th-29th, 2005.
41. "Information technologies and human development. Science in the street". Debate conference "The City, Local Institutions, and Democratic Governability". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 26th-29th, 2005.
42. "Digital city, informational city, virtual city?: Towards an operational concept in the knowledge and information society". Debate conference "The City, Local Institutions, and Democratic Governability". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 26th-29th, 2005.
43. "The challenges of the *contraloría social* in the e-government era. Cases of success and failure". Debate conference "The City, Local Institutions, and Democratic Governability". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 26th-29th, 2005.
44. "E-government as a tool for accountability and transparency: Some thoughts". IV Global Forum on Fighting Corruption. Brazilian Contraloría General de la Unión, Transparency International and United Nations Office on Drug and Crime. Brasilia (Brazil), June 8th, 2005.
45. "e-Participation/e-Democracy". Seminar on Electronic Government in the Public Administration. European Public Administration Institute-European Centre of the Regions (EIPA-CER) and Aragon Public Administration Institute. Zaragoza (Spain), April 29th, 2002.
46. "Decisions and efficiency in the Public Administration". V Onta-Local Conference 2001 "Organization Theory and New Technologies in the Local Public Administration". City Council of Blanes and County Council of Girona. Girona (Spain), October 4th, 2001.

CONFERENCES

* indicates student co-author at the time of manuscript preparation

Peer-reviewed full conference papers

1. Mersand, S.*, Gasco-Hernandez, M., Udoh, E.* & Gil-Garcia, R. (2019). "Public libraries as anchor institutions in smart communities: Current practices and future development". Hawaii International Conference on System Science 2019 (HICSS-52). Maui, HI (United States), January 8th-11th.

2. Gasco-Hernandez, M., Cuccinello, M., Nasi, G. & Yuan, Q.* (2018). "Determinants and barriers of e-procurement: A European comparison of public sector experiences". Hawaii International Conference on System Science 2018 (HICSS-51). Big Island, HI (United States), January 2nd-6th. Nominated for best paper.
3. Gasco-Hernandez, M., Feng, W.* & Gil-Garcia, R. (2018). "Providing public value through data sharing: Understanding critical factors of food traceability for local farms and institutional buyers". Hawaii International Conference on System Science 2018 (HICSS-51). Big Island, HI (United States), January 2nd-6th.
4. Gil-Garcia, R., Vargas-Marin, E.* & Gasco-Hernandez, M. (2018). "Understanding the success of government portals: The role of political leadership, standards, and powerful centralized IT agency". Hawaii International Conference on System Science 2018 (HICSS-51). Big Island, HI (United States), January 2nd-6th.
5. Harrison, T., Pardo, T., Gasco-Hernandez, M. & Caneistraro, D. (2018). "The salience and urgency of enterprise data management in the public sector". Hawaii International Conference on System Science 2018 (HICSS-51). Big Island, HI (United States), January 2nd-6th.
6. Gasco-Hernandez, M., Sandoval-Almazan, R. & Gil-Garcia, J. R. (2017). "Open innovation and co-creation in the public sector". IFIP-EGOV-EPART 2017 Conference. St. Petersburg (Russia), September 4th-7th.
7. Yuan, Q.* & Gasco-Hernandez, M. (2017). "Citizens' use of microblogging during emergency: A case study on water contamination in Shanghai". 18th Annual International Conference on Digital Government Research (dg.o 2018). New York City (United States), June 7th-9th.
8. Gasco-Hernandez, M. (2016). "What makes a city smart? Lessons from Barcelona". Hawaii International Conference on System Science 2016 (HICSS-49). Kauau, HI (United States), January 5th-8th.
9. Gasco-Hernandez, M. (2015). "La llave de la burocracia: La necesaria transformación de la administración pública" ("The bureaucracy key: The needed transformation of the public Administration"). XX CLAD Conference about State and Public Administration Reform. Lima (Peru), November 10th-13th.
10. Gasco-Hernandez, M. (2015). "Ateneos de fabricación: Co-creación e innovación social en la ciudad inteligente" ("Fab athenaeums: Co-creation and social innovation in the smart city"). XX CLAD Conference about State and Public Administration Reform. Lima (Peru), November 10th-13th.
11. Timeus, K.* & Gasco-Hernandez, M. (2015). "Organized innovation in the public sector: The case of Barcelona municipality". 2015 European Group of Public Administration Conference. Toulouse (France), August 26th-28th.
12. Horton, K.E., Jacobs, G., Bayerl, P. S., Rothengatter, M., Elliott, K., Gasco-Hernandez, M., Giljohann, S., & Rus, C. (2015). "A balancing act: How to avoid professional disidentification when faced with stakeholder critique". 75th Annual Meeting of the Academy of Management. Vancouver, BC (Canada), August 9th-11th. Published in the Academy of Management Best Paper Proceedings 2015 (abridged version, pp. 820-825).
13. Negre, E., Rosenthal-Sabroux, C. & Gasco-Hernandez, M. (2015). "A knowledge-based conceptual vision of the smart city". Hawaii International Conference on System Science 2015 (HICSS-48). Kauau, HI (United States), January 5th-8th.
14. Gasco-Hernandez, M. (2013). "No es oro todo lo que reluce. ¿Qué hay detrás de las promesas de gobierno abierto en Iberoamérica?" ("All that glitters is not gold. What is beyond open government promises in Latin America?"). XVIII CLAD Conference about State and Public Administration Reform. Montevideo (Uruguay), October 29th-November 1st.
15. Gasco-Hernandez, M., Ysa, T. & Fernández, C. (2012). "Variables clave en la gestión estratégica de un modelo de interoperabilidad: ¿Decisiones políticas o cooptación tecnológica?" ("Key variables in the strategic management of an interoperability model: Political decisions or technological cooption?"). XVII CLAD Conference (Latin America Center for Development Management) about State and Public Administration Reform. Cartagena of the Indies (Colombia), October 30th-November 2nd.
16. Jiménez, C. & Gasco-Hernandez, M. (2012). "Y ahora... gobierno abierto. Nuevos términos en la constante búsqueda por la transparencia y la rendición de cuentas" ("And now... open government. New terms in the never ending search of transparency and accountability"). XVII CLAD Conference about State and Public Administration Reform. Cartagena of the Indies (Colombia), October 30th-November 2nd.
17. Gasco-Hernandez, M. (2011). "Exploring ICT-enabled governance in Barcelona: The case of the Guardia Urbana police force". 2011 European Group of Public Administration Conference. Bucharest (Romania), September 7th-10th.
18. Gasco-Hernandez, M. & Jiménez, C. E. (2011). "Interoperability in the justice field". 11th European Conference on E-Government. Barcelona (Spain), June 16th-17th.

19. Gasco-Hernandez, M. (2010). "Una aproximación neoinstitucionalista al gobierno electrónico. ¿A qué se enfrenta el CIO en el contexto latinoamericano?" ("A neoinstitutionalist approach to electronic government. What does the CIO face in the Latinoamerican context?"). XV CLAD Conference about State and Public Administration Reform. Santo Domingo (Dominican Republic), November 9th-12th.
20. Gasco-Hernandez, M. (2010). "Los retos de la colaboración. ¿A qué, si no a eso, pretendemos hacer frente con la interoperabilidad?" ("The challenges of collaboration. What, if anything, do we address with interoperability?"). XV CLAD Conference about State and Public Administration Reform. Santo Domingo (Dominican Republic), November 9th-12th.
21. Gasco-Hernandez, M. & Jiménez, C. E. (2008). "E-government and organizational IT adoption: The case of the Barcelona City Council". 8th European Conference on E-Government. Lausanne (Switzerland). July 10th-11th.
22. Gasco-Hernandez, M. (2007). "La mejora del servicio al ciudadano. Experiencias de interoperabilidad en la administración catalana" ("Improving citizen service. Interoperability experiences in the Catalan public administration"). XII CLAD Conference about State and Public Administration Reform. Santo Domingo (Dominican Republic), October 30th-November 2nd.
23. Gasco-Hernandez, M. & Rodríguez, J. R. (2007). "Gobierno electrónico y transformación de la administración pública municipal: El caso del Ayuntamiento de Barcelona" ("Electronic government and local public administration transformation: The case of the Barcelona City Council"). VIII AECPA Conference about Political Science and Public Administration. Valencia (Spain), September 18th-20th.
24. Gasco-Hernandez, M. (2007). "Institutions (also) matter in e-government: The case of Bolivia". The 18th IRMA (Information Resources Management Association) International Conference. Vancouver (Canada), May 19th-23rd.
25. Gasco-Hernandez, M. & Del Álamo, Ó.* (2002). "El acceso como eje vertebrador de la sociedad de la información: Los casos de Bolivia y Paraguay" ("Access as the conducting issue in an information society: The cases of Bolivia and Paraguay"). I Latin-American Conference on Political Science. Salamanca (Spain), July 8th-11th.
26. Gasco-Hernandez, M. & Navarro, M.* (2002). "Retos y desafíos de la gobernabilidad local en Bolivia y Paraguay: Un análisis comparativo" ("Challenges for Bolivia's and Paraguay's local governance: A comparative analysis"). I Latin-American Conference on Political Science. Salamanca (Spain), July 8th-11th.
27. Gasco-Hernandez, M. (2001). "Una aproximación a la definición de políticas de inserción en la sociedad de la información" ("An approach to the definition of transition public policies to the information society"). VI CLAD Conference about State and Public Administration Reform. Buenos Aires (Argentina), November 5th-9th.

Conference presentations

1. Charles, C.* & Gasco-Hernandez, M. (2018). "Updating the conceptual elements of participatory budgeting: An integrative framework that illuminates the roles of technology and nonprofit organizations". 2018 Association for Public Policy Analysis and Management (APPAM) International Conference. Mexico City (Mexico), July 19th-20th.
2. Gasco-Hernandez, M., Gil-Garcia, J. R. & Meijer, A. (2018). "Smart cities from a public management perspective: Understanding governance, innovation, and public value in local governments". 2018 ASPA Annual Conference. Denver, CO (United States), March 9th-13th.
3. Gasco-Hernandez, M. & Gil-Garcia, R. (2017). "Public engagement or political marketing? The untold story about the use of social media in local governments". Public Management Research Conference 2017. Washington DC (United States), June 8th-10th.
4. Gasco-Hernandez, M. & Luna-Reyes, L. (2017). "The role of networks and collaborative processes in the digital transformation of state governments". Public Management Research Conference 2017. Washington DC (United States), June 8th-10th.
5. Gasco-Hernandez, M. (2017). "Determinants of co-production of urban services in urban environments". XXI Annual Conference of the International Research Society for Public Management (IRSPM). Budapest (Hungary), April 19th-21st.
6. Gasco-Hernandez, M. (2015). "Ciudades inteligentes: Un marco de análisis" ("Smart cities: An analytical framework"). VI International Conference on Government, Administration, and Public Policies (GIGAPP). Madrid (Spain), September 29th- October 2nd.

7. Gasco-Hernandez, M. (2015). "A tale of two cities: Co-production and social innovation in urban environments". 2015 Public Management Research Association Conference. Minneapolis, MN (United States). June 11th-13nd.
8. Gasco-Hernandez, M. & Sierra, V. (2015). "Technological innovation projects. The role of management and network governance in e-government interoperability". XIX Annual Conference of the International Research Society for Public Management (IRSPM). Birmingham (United Kingdom), March 30th-April 1st.
9. Van der Voet, J., Ysa, T., Gasco-Hernandez, M. & Albareda, A.* (2015). "The leadership of innovation in public sector networks: Innovation perceptions and innovation seeking behavior". XIX Annual Conference of the International Research Society for Public Management (IRSPM). Birmingham (United Kingdom), March 30th-April 1st.
10. Gasco-Hernandez, M. & Fernández, C. (2014). "Open government and social media strategies: A new managing technique or a real contribution to strengthening democracy?". XVIII Annual Conference of the International Research Society for Public Management (IRSPM). Ottawa (Canada), April 9th-11th.
11. Ysa, T., Sierra, V. & Gasco-Hernandez, M. (2014). "Public leadership: Bridging the divide between politicians and managers for innovation". XVIII Annual Conference of the International Research Society for Public Management (IRSPM). Ottawa (Canada), April 9th-11th.
12. Cavenago, D., Gasco-Hernandez, M. & Trivellato, B. (2014). "How do European cities develop their strategy to become smart(er)? Lessons from the experience of Barcelona and Milan. ASPA (American Society for Public Administration)'s 75th Conference. Washington, D. C. (United States), March, 14th-18th.
13. Gasco-Hernandez, M., Esteve, M. & Fernández, C. (2013). "Managing e-government interoperability: Abandoning projects to develop real management models". 2013 Public Management Research Association Conference. Madison, WI (United States), June 20th-22nd.
14. Gasco-Hernandez, M. & Fernández, C. (2013). "Can police organizations be transparent?" Opportunities and challenges of social media". XVII Annual Conference of the International Research Society for Public Management (IRSPM) "Public responses for global crisis". Prague (Czech Republic), April 10th-12th.
15. Gasco-Hernandez, M. & Saz, Á. (2012). "Inter-organizational coordination: How police forces relate to political principals, judicial bodies, and other police forces". XVI Annual Conference of the International Research Society for Public Management (IRSPM) "Contradictions in public management. Managing in volatile times". Rome (Italy), April 11th-13th.
16. Fernández, J., Díaz, P., Huertas, A., Rovira, C., San Eugenio, J., Gómez, L., Mínguez, M. I., Sicilia, M., Gasco-Hernandez, M., Pedraza, R., Martín, S., Bonilla, S., Torres, T., Lozano, N. & Villaescusa, E. (2010). "Propuesta de diseño de una plantilla multidisciplinar para el análisis y evaluación de webs de destinos turísticos" ("Design proposal of a multidisciplinary layout for the analysis and evaluation of touristic destination websites"). 8th TURITEC Conference (Tourism and Information and Communication Technologies). Málaga (Spain), October 14th-15th.
17. Gasco-Hernandez, M. (2010). "El potencial de la tecnología en el marketing de ciudad: Más allá de las páginas web" (The potential of technology for city marketing: Beyond webpages"). 2nd International Conference AE-IC Málaga 2010 "Communication and development in the digital era". Málaga (Spain), February 3rd-5th.
18. Gasco-Hernandez, M. & Jiménez, C. E. (2009). "Apuntes sobre la evaluación de iniciativas de gobierno electrónico a nivel local: La utilización de indicadores como medida de progreso" ("Some notes about e-government evaluation: The use of indicators as a measure of progress"). VI Conference on Public Policy Evaluation. Barcelona (Spain), May 6th-8th.
19. Gasco-Hernandez, M. (2006). "La difícil tarea de medir los avances en la era digital" ("The difficult task of measuring advancements in the digital era"). II Catalan Congress on Public Management. Barcelona (Spain), July 5th-6th.
20. Gasco-Hernandez, M. (2002). "Impacto organizacional e institucional de proyectos de gobierno electrónico" ("Organizational and institutional impact of electronic government projects"). I Catalan Congress on Public Management. Barcelona (Spain), September 26th-27th.
21. Gasco-Hernandez, M. & Torres-Coronas, T. (1999). "Managing change and burnout in Spanish health care organizations". 1999 Academy of Business & Administrative Sciences (ABAS) International Conference. Barcelona (Spain), July 12th-14th.

Conference posters

1. Mersand, S.* , Gasco-Hernandez, M., Gil-Garcia, J. R., Burke, B., Figueroa, M. & Sutherland, M. (2018). "The role of public libraries in smart, inclusive, and connected communities: Current and best practices". 19th Annual International Conference on Digital Government Research (dg.o 2018). Delft (The Netherlands), May 30th-June 1st.
2. Harrison, T., Canestraro, D. S., Pardo, T., Avila-Maravilla, M. A.* , Soto, N., Sutherland, M. & Gasco-Hernandez, M. (2018). "A tale of two information systems: Transitioning to a data centric information system for child welfare". 19th Annual International Conference on Digital Government Research (dg.o 2018). Delft (The Netherlands), May 30th-June 1st.
3. Gasco-Hernandez, M., Martin, E., Reggi, L.* , Pyo, S.* & Luna-Reyes, L. (2017). "Citizen co-production through open data: Cases of citizen training and engagement". 18th Annual International Conference on Digital Government Research (dg.o 2017). New York City (United States), June 7th-9th.
4. Gasco-Hernandez, M. & Jiménez, C. E. (2012). "Open government in Europe: The latest fashion?". 12th European Conference on E-Government. Barcelona (Spain), June 14th-15th.

Chairing

1. 20th Annual International Conference on Digital Government Research (dg.o 2019). Dubai (UAE), June 18th-20th, 2019. Co-chair of the track "Open government innovations".
2. International Conference on System Science 2019 (HICSS-52). Maui, HI (United States), January 8th-11th, 2019. Co-chair of the e-government mini track "Smart and connected cities and communities".
3. International Research Society for Public Management Conference 2018. Edinburgh (United Kingdom), April 11th-13th, 2018. Co-chair of the panel "Smart cities – Analyzing rhetoric and reality from a public management perspective".
4. International Conference on System Science 2018 (HICSS-51). Big Island, HI (United States), January 3rd-6th, 2018. Co-chair of the e-government mini track "Smart cities and smart city government". Leader of the e-government workshop "Smart cities and smart governments: The enabling role of research and practice collaborations in the urban context".
5. Public Management Research Association Conference 2017. Washington DC (United States). June 8th-10th, 2017. Chair of the panel "Social media use in the public sector".
6. International Research Society for Public Management Conference 2017. Budapest (Hungary), April 19th-21st, 2017. Co-chair of panels "Leadership" and "Smart cities: A global comparative public management perspective".
7. International Conference on System Science 2017 (HICSS-50). Big Island, HI (United States), January 4th-7th, 2017. Co-chair of the e-government mini track "Smart cities and smart city government". Leader of the e-government symposium "Smart cities: Bringing research and practice together".
8. Dual EGOV and ePart 2016 Conference (IFIP 2016). Guimarões (Portugal), September 5th-8th, 2016. Co-chair of the track "Smart (governance, government and cities)".
9. International Research Society for Public Management Conference 2016. Hong Kong (China), April 13th-15th, 2016. Co-chair of panel "Leadership".
10. International Conference on System Science 2016 (HICSS-49). Kauau, HI (United States), January 5th-8th, 2016. Co-chair of the e-government mini track "Smart cities and smart city government. Leader of the e-government symposium "Realizing the promise of social media".
11. XX CLAD Conference about State and Public Administration Reform. Lima (Peru), November 10th-13th, 2015. Chair and coordinator of the panel "Three keys to open governments: Citizens, politics and bureaucracy".
12. VI International Conference on Government, Administration, and Public Policies (GIGAPP). Madrid (Spain), September 29th- October 2nd, 2015. Co-chair of group "Ibero-American smart cities governance: Opportunities and challenges".
13. Dual EGOV and ePart 2015 Conference (IFIP 2015). Thessaloniki (Greece), August 31st-September 2nd, 2015. Co-chair of the track "Smart governance, smart government and smart cities".
14. Public Management Research Association Conference 2015. Minneapolis (Minnesota, United States). June 11th-13nd, 2015. Chair of the panel "Digital engagement".

15. International Research Society for Public Management Conference 2015. Birmingham (United Kingdom), March 30th-April 1st, 2015. Co-chair of panel "Contemporary leadership issues: Managing people, change and innovation".
16. Hawaii International Conference on System Science 2015 (HICSS-48). Kauau, HI (United States), January 5th-8th, 2015. Co-chair of the e-government mini tracks "E-justice and e-law" and "Smart cities and smart city government". Leader of the e-government symposium "Innovating together: Co-creation and co-production of public services".
17. V International Conference on Government, Administration, and Public Policies (GIGAPP). Madrid (Spain), September 30th- October 1st, 2014. Co-chair of group "Smart cities: Open innovation in the city".
18. XIX CLAD Conference about State and Public Administration Reform. Quito (Ecuador), November 12th-14th, 2014. Academic coordinator of the theme on open government.
19. International Research Society for Public Management Conference 2014. Ottawa (Canada), April 9th-11th, 2014. Co-chair of panel "New directions in public leadership, innovation and change research".
20. XVIII CLAD Conference about State and Public Administration Reform. Montevideo (Uruguay), October 29th-November 1st, 2013. Chair and coordinator of the panel "Open government in Latin America: Promises and achievements".
21. Public Management Research Association Conference 2013. Madison (Wisconsin, United States). June 20th-22nd, 2013. Chair of the panel "Social media, crowdsourcing, participation and information technology".
22. 2012 Smart Cities World Congress. Barcelona (Spain), November 13th-15th, 2012. Chair of the session "Smart & open government".
23. XVII CLAD Conference about State and Public Administration Reform. Cartagena of the Indies (Colombia), October 30th-November 2nd, 2012. Chair and coordinator of the panel "Managing e-government interoperability in Latin American public administrations".
24. XV Meeting of Spanish Latin American researchers. Madrid (Spain), November 29th-December 1st, 2012. Co-chair of the panel "Internet, public administration and public management in Latin America: Convergences and divergences in the digital network era".
25. 12th European Conference on e-Government. Barcelona (Spain), June 14th-15th, 2011. Chair of the PhD colloquium.
26. 11th European Conference on e-Government. Ljubljana (Slovenia), June 16th-17th, 2011. Co-chair of the track "E-government interoperability".
27. XV CLAD Conference about State and Public Administration Reform. Santo Domingo (Dominican Republic), November 9th-12th, 2010. Chair and coordinator of the panel "The role of the CIO in the transition to the paradigm of open government in Latin America".
28. XV CLAD Conference about State and Public Administration Reform. Santo Domingo (Dominican Republic), November 9th-12th, 2010. Chair and coordinator of panel "The improvement of electronic services: Transversality and interoperability in public administrations".
29. IV Online Congress of the Observatory for Cybersociety "Analogical crisis, digital future", November 2009. Co-chair of the working group "Challenges and opportunities for electronic government in Latin America: The role of institutions".
30. 9th European Conference on E-Government. London (United Kingdom), June 29th-30th, 2009. Co-chair of the track "e-Justice".
31. 8th European Conference on e-Government. Lausanne (Switzerland), July 10th-11th, 2008. Chair of the track "Regional case studies".
32. The 2008 International Conference on Information Resources Management (Conf-IRM). Niagara Falls (Canada), May, 18th-20th, 2008. Co-chair of the session "E-business and e-government".
33. Development Cooperation 2.0. I International Conference on Information and Communication Technologies for Development Cooperation. Gijón (Spain), January 30th-31st, 2008. Coordinator and chair of the working group "ICT and governability (e-governability)".
34. The 18th IRMA (Information Resources Management Association) International Conference. Vancouver (Canada), May 19th-23rd, 2007. Co-chair of the track "Universities and online education".
35. III Online Congress of the Observatory for Cybersociety "Open Knowledge. Free society". November 2006. Co-chair of the working group "ICTs and development cooperation: After the World Summit on the Information Society".

36. The II International Conference on E-Government. Pittsburgh (United States), October 12th-13th, 2006. Chair and coordinator of the mini-track "Evaluating e-government".
37. The I International Conference on E-Government. Ottawa (Canada), October 27th-28th, 2005. Chair and coordinator of the mini-track "Evaluating e-government".
38. 2004 Academy of Management Conference "Creating Actionable Knowledge". New Orleans (United States), August 6th-11th, 2004. Chair of session "Managing people and relationships in the public and nonprofit sectors" (AoM Public and Nonprofit Division).
39. International Conference on Democracy, Governance and Welfare in Global Societies, organized by the International Institute on Governance of Catalonia. Barcelona (Spain), November 27th-29th, 2003. Chair of session "Governance and participation".
40. The Regional Pan-European Ministerial Conference in preparation of the World Summit on the Information Society. Bucharest (Romania), November 7th-9th, 2002. Moderator of thematic debate "Quality of life in the Information Society".
41. VI CLAD Conference about State and Public Administration Reform. Buenos Aires (Argentina), November 5th-9th, 2001. Chair and coordinator of the panel "Integral public policies of transition to the information and knowledge society".
42. 1999 Academy of Business & Administrative Sciences (ABAS) International Conference. Barcelona (Spain), July 12th-14th, 1999.

Paper discussion

1. APSA (American Political Science Association) 2002 Annual Meeting. Boston, MA (United States), August 29th-September 1st, 2002. Paper discussant of session "Doing things a little differently: Volunteers, non-profits and coproduction" (APSA Public Administration Section).
2. AoM (Academy of Management) 2001 Conference "How Governments Matter". Washington D.C. (United States), August 3rd-8th, 2001. Paper discussant of session "Organizational networks and collaboration" (AoM Public and Nonprofit Division).

TEACHING AND MENTORING

Courses taught, University at Albany

- | | |
|-------|---|
| 2018- | Instructor. Comparative Digital Government (RPAD470/RPAD570/RINT531) (undergraduate/graduate) (online). |
| 2017- | Instructor. Public Administration and Information Technologies (RPAD305) (undergraduate). |
| 2017 | Instructor. Government Information Strategy and Management (GISM): Comparative and International Perspectives (RPAD470/RPAD570/RINT531) (undergraduate/graduate/doctoral) (online). |

Courses taught, ESADE Business & Law School (Barcelona, Spain)

- | | |
|-----------|---|
| 2014-2015 | Instructor, Public sector, Business Regulation, and Lobbying (undergraduate). |
| 2013 | Instructor. Innovation and Public Value (graduate). |
| 2011-2012 | Instructor. E-Governance (graduate). |

Courses taught, Pompeu Fabra University (Barcelona, Spain)

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|-----------|---|
| 2007-2010 | Instructor. Public Policy I (undergraduate). |
| 2007-2010 | Instructor. Public Policy II (undergraduate). |
| 2009 | Instructor. New Online Tools to Collaborate and Exchange information (undergraduate). |
| 2008-2011 | Instructor. Labor Policies (undergraduate). |
| 2008 | Instructor. ICT and Human Development: Opportunities and Challenges (undergraduate). |

Courses taught, Open University of Catalonia (Barcelona, Spain)

| | |
|-----------|--|
| 2006 | Instructor. Comparing Models at the Local Government (graduate) (online). |
| 2006 | Instructor. Executive Skills for Local Public Managers: Negotiation and Conflict Resolution (graduate) (online). |
| 2006 | Instructor. Knowledge and Information Management at the Local Government (graduate) (online). |
| 2005 | Instructor. Local Electronic Democracy (graduate) (online). |
| 2005 | Instructor. Governability in the Information Society (graduate) (online). |
| 2005-2013 | Instructor. Introduction to Research (undergraduate) (online). |
| 2005-2013 | Instructor. Conducting Comparative Research (undergraduate) (online). |
| 2003-2005 | Instructor. Local Electronic Government (graduate) (online). |
| 2002-2004 | Instructor. Governance and the Information Society (doctoral) (online). |
| 2001-2003 | Instructor. Governance and Governability in the Knowledge Society (graduate) (online). |

Courses taught, Rovira i Virgili University (Tarragona, Spain)

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|-----------|--|
| 1995-2000 | Instructor. Management I (undergraduate). |
| 1995-2000 | Instructor. Management II (undergraduate). |
| 1995-2000 | Instructor. Human Resources Management I (undergraduate). |
| 1995-2000 | Instructor. Human Resources Management II (undergraduate). |
| 1995-2000 | Instructor. Economics and Industrial Organization (undergraduate). |
| 1995-2000 | Instructor. Entrepreneurship (undergraduate). |
| 1995-2000 | Instructor. Computer Science (undergraduate). |

Additional teaching experience

| | |
|-----------|---|
| 2016 | Instructor. Train the Trainer for Interoperability in the Administration of Justice (graduate). Universidad Continental (Lima, Peru). |
| 2016 | Instructor. Governability and Open Government (graduate). Universidad Externado de Colombia (Bogota, Colombia). |
| 2015 | Instructor. Making Creativity and Innovation Work within the Organization (graduate). Mohammed Bin Rashid Center for Leadership Development and Bocconi University (Dubai, UAE). |
| 2015 | Instructor. Smart, Innovative, and Collaborative Government (graduate). Mohammed Bin Rashid Center for Leadership Development and Bocconi University (Dubai, UAE). |
| 2104 | Instructor. Open Innovation in the Public Sector (graduate). Toluca City Council, United Nations University, and Faculty of Political Science and Public Administration of the Autonomous University of the State of Mexico (Toluca, Mexico). |
| 2014 | Instructor. Monitoring and Evaluation of eGov Initiatives (graduate). College of the Americas – Inter-American Organization for Higher Education (online). |
| 2010-2011 | Instructor. Planning and Evaluation of Electronic Government (graduate). College of the Americas - Inter-American Organization for Higher Education (online). |
| 2008 | Instructor. Electronic Government and Administration (graduate). Iberoamerican University (Torreon, Coahuila, Mexico) (online). |
| 2008-2011 | Instructor. E-Government Strategic Planning and Evaluation (graduate). CLAD and Argentinean National Institute of Public Administration (online). |
| 2007 | Instructor. ICTs and Local Governance (graduate). Unión Iberoamericana de Municipalistas and Cordoba Provincial Government (online). |
| 2007 | Instructor. Local Electronic Government (graduate). Unión Iberoamericana de Municipalistas and United Nations Educational, Scientific and Cultural Organization (UNESCO) (online). |
| 2006 | Instructor. Introduction to the Information Society (graduate). Unión Iberoamericana de Municipalistas and Cordoba Provincial Government (online). |

- 2006 Instructor. ICTs and Local Governance (graduate). Unión Iberoamericana de Municipalistas and Cordoba Provincial Government (online).
- 2003-2004 Instructor. ICTs for Developing Countries (graduate). Knowledge for Development (online).
- 2002 Instructor. Public Policy Evaluation (graduate). Rafael Landivar University (Guatemala City, Guatemala).

Guest lectures

- 2015-2017 “Open government: Transparency and participation revisited”. International Summer School (graduate). ESADE Business School, Copenhagen Business School, Erasmus University, Nord-Trøndelag/South-Trøndelag College, Antwerp Management School, and South Bank University. Several locations.
- 2015 “Open government” and “ICT-enabled co-production”. Co-Production and Citizen Involvement: Challenges, Opportunities, and Threats (graduate). Leiden University (The Hague, The Netherlands).
- 2014 “Adoption of ICT by the public administration”. Law and New Technologies (undergraduate). University of Cordoba (online).
- 2013-2014 “Good practice examples in the field of evaluation of cultural public policies”. Evaluation of Cultural Public Policies (graduate). Barcelona Provincial Council (Barcelona, Spain).
- 2012 “The role of organization and culture in ICT change projects”. Police Management (graduate). Copenhagen Business School (Copenhagen, Denmark).
- 2010 “Public organization and management”. E-Government (graduate). Autonomous University of Madrid (Madrid, Spain).
- 2009 “The Back office: Open standards-based interoperability”. Open Source for the Implementation and Development of E-Government (graduate). CLAD (Santo Domingo, Dominican Republic).
- 2009 “Information society policies and electronic government: Spain and the Autonomous Communities”. Government and Public Management in the Information Society: eGovernment (graduate). Pompeu Fabra University (Barcelona, Spain).
- 2007-2008 “Electronic government in Latin America”. Government and Public Management in the Information Society: eGovernment (graduate). Pompeu Fabra University (Barcelona, Spain).
- 2006-2008 “Latin America”. E-Governance for Development (graduate). École Polytechnique Fédérale de Lausanne. Several locations.
- 2006 “Electronic governability and ICTs implementation at the local level”. Government, Management and Public Policies at the Local Level (graduate). Unión Iberoamericana de Municipalistas and International and Ibero-American Foundation for Administration and Public Policies (Madrid, Spain).
- 2005 “E-government at the local at the local level”. Government, Management and Public Policies at the Local Level (graduate). Unión Iberoamericana de Municipalistas and International and Ibero-American Foundation for Administration and Public Policies (Madrid, Spain).
- 2004 “The knowledge society in Spain and its Autonomous Governments”. Information Technology and Systems (graduate). Institute of Public Governance and Management - ESADE Business & Law School (Barcelona, Spain).
- 2003 “Transparency and corruption”. E-Development for Europe and Central Asia Countries (graduate). World Bank Institute Global Knowledge and Learning Division (online).
- 2001 “Social and political science for public administrations”. Introduction to the Master in Public Management (graduate). Polytechnic University of Valencia (Valencia, Spain).

Doctoral dissertation committees, University at Albany

- 2018- Shannon Mersand (working towards candidacy) (**member**). Information Science.
- 2017- Qianli Yuan (working towards candidacy) (**chair**).
- 2017- Mahdi Najafabad: “Modeling open data ecosystems” (**member**). Information Science.
- 2017- Nic DePaula (working towards candidacy) (**member**). Information Science.

2017-2018 Felipe Cronemberger: "Information sharing, integration and collaboration and data analytics capability: Policy informatics lessons from smart cities' initiatives in local governments" (**member**, PhD awarded). Information Science.

Doctoral dissertation committees, other Universities

2017- Ivana Merlo: "Motivations, determinants and outcomes of open government in the Southern Cone". University of the Basque Country (Bilbao, Spain) (**co-chair**).

2017- Jennifer Arroyo: "Comparative analysis of open government policies and strategies in Costa Rica, Uruguay, Chile and Colombia". Central American Institute of Public Administration (San Jose, Costa Rica) (**chair**).

2012-2014 Melody Barlage: "Essays on the relations between European police forces and their stakeholders". Tilburg University (Tilburg, The Netherlands) (**member**, PhD awarded, current position: data analyst, Bijenkorf, The Netherlands).

2007-2013 Jairo Augusto Ortegón Bolívar: "The impact of ICT on the Bogota public sector in relation with the citizen involved in the field of education". Open University of Catalonia (Barcelona, Spain) (**member**, PhD awarded, current position: researcher, Autonomous University of Colombia, Bogota, Colombia).

2007-2008 Xavier Fernández Marín: "Technology and public policy: An evaluation of Internet and e-government policies in Spain". Pompeu Fabra University (Barcelona, Spain) (**member**, PhD awarded, current position: lecturer, University of Munich, Munich, Germany).

2006-2016 Marcelo Bieito: "Strategic planning in local e-governments. Where are we, where are we heading and how do we reach local e-government in Uruguay?". Open University of Catalonia (Barcelona Spain) (**chair**, PhD awarded, current position: CEO, Mollytec, Uruguay).

2006-2007 Yanina Welp: "Towards the end of the bureaucratic public administration? The effects of ICT on organizational change: The cases of Catalonia, Scotland, Emilia-Romagna and Quebec". Pompeu Fabra University (Barcelona, Spain) (**member**, PhD awarded, current position: co-director, Zurich Latin American Center - University of Zurich, Zurich, Switzerland).

2002-2013 Ana Laura Rivoir: "The new information and communication policies. The transition from a technology to a complex perspective. The Uruguayan case (2000-2008)". Open University of Catalonia (Barcelona, Spain) (**chair**, PhD awarded, current position: associate professor, University of the Republic of Uruguay, Montevideo, Uruguay).

2002-2005 Diego Cardona: "ICTs in the public administration-citizen relationship. The electronic income tax return. A comparative evaluation of the Colombian and Peruvian cases". ESADE Business & Law School (Barcelona, Spain) (**chair**, PhD awarded, current position: academic vice-chancellor, EAN University, Bogota, Colombia).

Doctoral candidacy committees, University at Albany

2017- Crystal Charles (**member**).

2017-2018 Sora Parks (**member**).

2017-2018 Manuel de Tuya (**member**). Information Science.

Master theses

2015-2016 José Vicente Monfort: "Human development and e-government initiatives in the Autonomous Government of Valencia". Open University of Catalonia (Barcelona, Spain) (**chair**).

2015 Enric Mazorra, Montserrat Oriol & Isabel García: "The relational public administrations: Building a metropolitan O10". ESADE Business & Law School (Barcelona, Spain) (**chair**).

2015 Gabriel Berganza, Marta Mercader & Isabel Vidal: "Present and future of county councils". ESADE Business & Law School (Barcelona, Spain) (**chair**).

2015 Sònia Armayones, Marta Martí & Cruz Pérez: "To see, to listen, and to speak. Being transparent – Analysis of specific cases". ESADE Business & Law School (Barcelona, Spain) (**chair**).

- 2015 Laura Arlegui & Ariadna Puiggené: "Hiring University professors: The experience of the Serra Húnter plan". ESADE Business & Law School (Barcelona, Spain) **(chair)**.
- 2013-2014 Jessica Vázquez: "Quantitative study, using a Likert scale, of the holistic interoperability model of the local public administrations of the county of the Barcelonès". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2013 Gabriel Capilla, Cristina García & Marta Pedrerol: "ICT in the health sector. How to determine how good a local initiative is?". ESADE Business & Law School (Barcelona, Spain) **(chair)**.
- 2013 Rosalía García Seijo: "Intermediate evaluation of electronic access at USC: A model proposal". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2012-2013 Carmen Mena Cortés: "Factors that condition the implementation process of the interoperability initiative of Catalan knowledge certificates in Catalonia". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2012-2013 David García Ramírez: "Ex ante evaluation of the future electronic mailbag of the Autonomous Government of Catalonia". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2012-2013 Francesc Jurado García: "Analysis and evaluation of the Twitter account @012". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2012-2013 Guillermo Barrachina Jornet: "Internal adoption of technology by local governments: Organization impact of ICT". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2012 Ricard Jorbà & Mercè Albiol: "The Bages consortium for waste management". ESADE Business & Law School (Barcelona, Spain) **(chair)**.
- 2012 Alba Arza Félez: "Proposal of the new topic "Electronic Administration" to be considered for inclusion in the Barcelona Regional Council Good Practices Database". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2012 David Gil del Rosal: "Interoperability critical success factors. The case of the Spanish Tax Agency". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2011-2012 Antoni Agramunt Bertolotti: "Interoperability services at the local level – SeuAjuntament – Terrassa City Council". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2011-2012 Ander Ibarrodo Rodríguez: "Interoperability in the Basque Administration: Using a citizen empowerment strategy to implement interoperability". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2011-2012 Alberto Gallego Casilda: "Evaluation of the electronic headquarters of the Castilla-La Mancha Government". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2011-2012 Carmen Mercedes López Soler: "The transformation of citizen participation in the Internet era. The case of the Cartagena City Council". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2011-2012 Pedro López Hernández: "Information systems interoperability. The use of XBRL in the exchange of public sector financial data". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2011 Marta Villalta & Enrique Pereira: "QualiaSiteges. Mediterranean creative space". ESADE Business & Law School (Barcelona, Spain) **(chair)**.
- 2010-2011 Javier Esteban Escaño: "Beyond implementation. Measuring and evaluating e-government initiatives". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2010-2012 Carl Sherson Clermont: "E-government policy to improve identification and documentation services in Haiti". École Polytechnique Fédérale de Lausanne (Lausanne, Switzerland) **(chair)**.
- 2010 Edwin Drack, Jordi Cortina Carreras, Ramon Moliner Serra & Sergi Fernández Porta: "Organizational improvement of the information systems unit of the Commissioner for Universities and Research of the Autonomous Government of Catalonia". ESADE Business & Law School (Barcelona, Spain) **(chair)**.
- 2009-2010 Francisco Carmona Matías: "Strategic plan of information and communication technologies in UOC City Council". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2009-2010 Ivana Centanaro: "ICT and justice in the Buenos Aires City". Open University of Catalonia (Barcelona, Spain) **(chair)**.
- 2008-2009 Miguel Ángel Morales Roldán: "Evaluating e-government initiatives in the Cerdanyola del Vallès City Council". Open University of Catalonia (Barcelona, Spain) **(chair)**.

- 2008-2009 Amparo Gamero Esteban: "Implementation evaluation of the public services modernization strategy of the Autonomous Government of Andalusia". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2008 Antonio Peñafiel Escudero: "ICT impact on access to education of the less favored socioeconomic sectors in Chile". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2008 Wilfredo Villamil Sánchez: "The MUISCA model in Colombia - 2007". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2008 Juan Carlos Gil Varela: "Studying resistance to change in La Rioja Youth Institute as a consequence of the implementation of the electronic administration project Red de Información Juvenil de La Rioja". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2008 Jordi Bascuñana Alfaro: "ICTs internal adoption regarding the electronic signature project of Sant Feliu del Llobregat City Council". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2008 Tomás Lezcano: "Policies for sustainable development in the information society in the European Union. Use of computers, toxic materials management and energy consumption". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2008 David García Ibáñez: "State and information: China, Cuba and their relationships with the information society". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2007 Jairo Augusto Ortegón Bolívar: "The impact of information and communication technologies on the Bogota City Council and on the education sector". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2005-2006 Daniel Blanquer Marset "New relationships between the Spanish parliaments and the citizens in the information society". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2005-2006 Marcelo Bieito: "Analysis of the electronic administration and services of the Uruguayan municipalities". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2005-2006 Katiuzka Flores Guerrero: "E-government as an opportunity to transform the relationship between the citizens and the local government of Zapotlán el Grande (Jalisco)". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2005 José Luis González García: "The use and potential of the Internet in the city marketing field". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2003 Marit E. Maij: "The use of information and communication technologies in the contact with political supporters in the European Parliament. The case of the Dutch members of the European Parliament". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2003 Antonio Alberto Teixeira: "The use of the new information and communication technologies (ICTs) and its implications for the parliamentary activity and for citizen participation. The case of the Brazilian legislative power". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2002 Néstor Vega Jiménez: "Digital divide: A reality of a formality. Evaluating youth use in Quito (Ecuador)". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2002 Emilia Sáiz Carracedo: "New technologies: A new democracy? Barendrecht, a modern city getting closer to the new citizen". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2002 Àlex Ruiz Posino: "Local territory strategies for the information society promotion: A comparative analysis of five Catalan cities plans". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2002 Manuel Jacobo Cartea: "Design and evaluation of the project «Wastes collection democratic governability routines in Ciudad de Valencia, Venezuela»". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2002 José Antonio Pagés: "E-readiness assessment in the Ciudad de Tarija City Council, Bolivia". Open University of Catalonia (Barcelona, Spain) (**chair**).
- 2002 Fran Equiza: "Analysis of the impact of the e-government policies developed by «Generalitat de Catalunya» in the political dimension of human development". Open University of Catalonia (Barcelona, Spain) (**chair**).

Additional advising

- 2006-2014 Academic advisor. Master on Information and Knowledge Society. Open University of Catalonia (Barcelona, Spain).
- 2000-2006 Academic advisor. PhD Program on the Information Society. Open University of Catalonia (Barcelona, Spain).
- 1999-2009 Academic advisor. Business (undergraduate). Open University of Catalonia (Barcelona, Spain).

Participation in Institute for Teaching, Learning and Academic Leadership (ITATL) workshops, University at Albany

- 2018 Designing for Online Learning: Essential Preparations for Teaching Online.
- 2018 Course Design Academy.
- 2017 Designing for Online Learning: Building a Classroom Environment through Essential Interactions.
- 2017 Team-Based Learning Academy.
- 2016 Make your Lectures more Interactive.

SERVICE

Department of Public Administration and Policy, University at Albany

- 2018- Member (junior faculty representative), Executive Committee
- 2018- Chair, Candidacy and Teaching Awards Committee
- 2018- Member, MPA Welcome Week Case Study Team
- 2017 Member, NASPAA Competency 5 Review Committee
- 2016- Member, Government Information Strategy and Management Subconcentration
- 2016-2018 Participant, search processes (job talks, meals with candidates, one-to-one interviews)

Rockefeller College of Public Affairs and Policy, University at Albany

- 2018- Faculty advisor, Rockefeller Brown Bag

Service to the field

- Associate editor Information Polity, International Journal of Civic Engagement and Social Change, International Journal of Information Communication Technologies and Human Development, International Journal of E-Government Research.
- Editorial board Journal of Theoretical and Applied Electronic Commerce Research, Public Management Review, Information Polity, Government Information Quarterly, Journal for E-Democracy and Open Government, International Journal of Public Administration in the Digital Age, Electronic Journal of E-Government, Social Science Computer Review, Journal of Information Technology and Politics, Administrative Culture (Halduskultuur).
- Guest editor Symposium on Transparency and Open Government (Public Performance & Management Review), Special Number on Information and Technology in Open Justice (Social Science Computer Review), Special Number on Open Government (Social Science Computer Review), Special Issue on Transparency and Open Data (Journal of Theoretical and Applied Electronic Commerce Research), Special Number on E-Government Interoperability (Social Science Computer Review), Special Number on E-Government in Developing Countries (International Journal of Electronic Government Research).

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| Committees | IEEE International Smart Cities Conference, IFIP Electronic Government (EGOV), IFIP Conference on e-Business, e-Services, and e-Society (I3E), European Conference on E-Government, International Conference Place Branding Online, International Conference on Theory and Practice of Electronic Governance, Annual International Conference on Digital Government Research (dg.o), Online Congress for the Observatory of the CiberSociety, Academic Conference on E-Government, International Conference on E-Government, Academy of Management Public and Nonprofit Division. |
| Peer review | Public Administration Review, Public Management Review, Administrative Theory and Practice, Government Information Quarterly, European Journal of Information Systems, Journal of Theoretical and Applied E-Commerce Research, Gestión y Política Pública, Revista del CLAD Reforma y Democracia, European Conference on Information Systems, International Conference on Theory and Practice of Electronic Governance, Annual International Conference on Digital Government Research, Hawaiian International Conference on System Sciences, Information Resources Management Association, European Conference on E-Government, Academy of Management Public and Nonprofit Division. |
| Other boards | Academic Women in Public Administration, Academic Advisory Board of the EU Erasmus + Knowledge Alliance project "International Security Management (ISM): Developing Executive Master Education". |

Professional service

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| 2018 | Book reviewer, Inter-American Development Bank (Washington, DC). |
| 2018 | Member, Gobernarte Awards Committee (Washington, DC). |
| 2016- | Member, Women Leaders of the Americas Committee (Madrid, Spain). |
| 2016-2017 | Interim reviewer, National Science Foundation (Washington, DC). |
| 2016-2017 | Member, DNA Forum: The future of the Catalan digital administration (Barcelona, Spain). |
| 2015-2017 | Member, BCN'42 Working Group: The Barcelona model - Revision and proposals for a new city model (Barcelona, Spain). |
| 2015-2016 | Member, Citizen Services of the Ministry of Justice Working Group (Madrid, Spain). |
| 2013-2015 | Member, World Smart Cities Awards Technical Committee (Barcelona, Spain). |
| 2013-2015 | Member, Smart City Expo World Congress Evaluation Committee (Barcelona, Spain). |
| 2013- | Member, Smart Cities Council Advisory Board (Washington, DC). |
| 2013- | Member, Novagob Advisory Board (Madrid, Spain). |
| 2012 | Chair, WeGo (World E-Governments Organization of Cities and Local Governments) Awards Committee (Seoul, South Korea). |

Community service

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|-----------|---|
| 1997-2000 | Volunteer on strategic planning, marketing, and human resources management. Education without Borders (Barcelona, Spain). |
| 1997-2000 | Coordinator, Tarragona Local Group, Intermón-Oxfam (Barcelona, Spain). |